

Business Update - COVID-19 Impact and emerging recovery

60%

Car volume down in first week of UK lockdown

*Week commencing 30 March on pre-COVID-19 car count

78%

PBNs down in first month of UK lockdown

New sites added in FY20,

More committed

in Q1 FY21

*Compared to pre-COVID-19 PBN issuance

87%

Car volumes in UK recovering

*Compared to COVID-19 lows

109%

PBN issuance in UK recovering

\$3.2m

Committed Technology project revenue

*At 31 May 2020

*Compared to COVID-19 lows



COVID-19 Impact

Impact of lockdown on SPZ and driver behaviour

- 60% drop in car volumes vs pre-lockdown
- 78% drop in PBNs vs pre-lockdown

Higher drop in PBNs due to:

- Shorter customer stay time
- Lower contravention rate
- Site closures during lockdown
- Higher cancellations for NHS and essential workers
- PBN's recovered by 109% from Covid lows currently 58% down on June 2019
- Delayed technology installations will see revenue recognised in FY21



COVID-19 Response

Proactive measures to ensure SPZ can sustain a protracted downturn

Proactive initiatives have an annualised reduction in costs of AUD\$6.7m:

- Reduction in fees for Directors of 40%
- Salary reduction of CEO, CFO and CTO of 20%
- Salary reduction of all other staff of between 10% & 15%
- 75 UK employees furloughed under the UK government COVID-19 job retention scheme
- Redundancies in both Australian and New Zealand businesses.
- Deferral of all non-essential projects and capital expenditure including the roll out of technology on new UK parking sites during the lockdown period
- Freeze on all recruitment and travel expenses



UK Estate Update

Car count fell 60% in lockdown – rebounded 87% since COVID-19 lows

PBNs Issued vs Car Count



→ 23 March

UK lockdown commences

→ 15 May

UK commences easing restrictions

→ 1 June

Some primary schools start returning

→ 15 June

Non-essential retail allowed to re-open

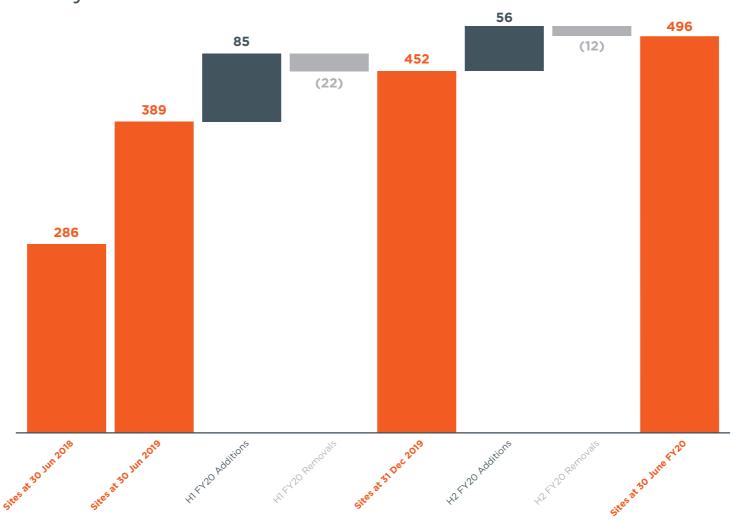
4 July

Pubs, hotels and some leisure facilities can open. Social distancing rules halved to 1 metre.



UK Site Growth

107 new sites added in FY20 with 35 new committed sites already in Q1 FY21



Technology

Business continuing - \$3.2m of contracted orders

Strong inbound interest during lockdown.

Recent wins include City of Marion (405 sensors)

and Wyndham City Council (2,008 sensors).

 Tender activity with Local Authority increased during COVID-19.

Supply chain back to full capacity.

 Contracted project orders and confirmed letters of intent for \$3.2m for installation, with the majority scheduled for H1 FY21.

 Annualised personnel savings of \$1.2m from a reduction in head count
 SPZ focused on the goal of the technology division being cashflow positive.



Emerging Recovery

Management Services | **UK**

- 60% drop in car count vs pre-lockdown average
- 78% drop in PBNs issued vs pre-lockdown average
- June PBNs issued currently 58% down on June 2019
- SPZ protective measures in place early and accessing furlough scheme saving \$0.8m cash

Technology | Global

- COVID-19 IMPACT
- Delays to project installations due to lockdown rules across all SPZ operating territories
- Restructure of the technology business and reduction in head count of 13
- Zero installation work completed in early stages of lockdown

Car count rebounded 87% as restrictions begin to lift

- PBN issuance increased 109% from April to June
- New site installations re-started with 15 completed in June
- Winning new business and growth continued with KFC

EMERGING RECOVERY

- \$3.2m of contracted orders to install
- Installations underway in all operating territories

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