

Keeping Families Safe and Connected

MGM Wireless Limited (ASX: MWR) 27 October 2020



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All dollar values are in Australian dollars (A\$) unless otherwise stated.

Definitions:

- FY = financial year ended 30 June
- Q1 = quarter ended 30 September

) SPACETALK

Our purpose

To build socially responsible technologies for families to feel safe and connected, so that they can live with support, independence and confidence.







Q1 FY21 context

Facing uncertainty in a year of extraordinary circumstances



----- EMPLOYEE AND CUSTOMER SAFETY

- Work-from-home since March 2020
- Slashed costs. Implemented 4 day work week and 20% pay cut
- Focus on maintaining productivity and engagement with employees, suppliers, sellers, customers

PRUDENT FINANCIAL MANAGEMENT

- Ended FY20 in a position of financial strength, with Cash at Bank of A\$3.1m
- Nevertheless, began Q1 FY21 with cash a key focus
- Cut substantially into corporate costs and marketing spend, and increased controls over inventory management; in retrospect, perhaps overly cautious?
- MWR remains well capitalised

SUPPLIER AND DISTRIBUTION CHAIN FOCUS

• While COVID-19 impacted supply chains globally, strong engagement with our suppliers and distributors enabled meeting customer demands without interruptions



Q1 FY21 operational highlights



Product expansion

SPACETALK LIFE

Spacetalk Life launched, with brand awareness campaigns and on-line sales

NEW

SPACETALK KIDS

Spacetalk Kids 2 go-to-market planning and bricks and mortar retailer dialogues



Exciting new partnerships



analytics

Our value proposition

Global market opportunity

(2)

Multiple products, geographies and customer segments

3 Leader in our niche (4)

Gaining sales traction

.... Mum Incoming Call Incoming call Megan -

Global market opportunity

Massive market: fast growing for kids, developing for seniors





Sources: https://www.health.gov.au/health-topics/aged-care, Australian Bureau of Statistics, 3222.0 – Population Projections, Australia, 2006 to 2101 (April 2008), https://agedcare.royalcommission.gov.au/sites/default/files/2020-06/consultation_paper_2_- financing_aged_care_0.pdf.

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Multiple geographies

Gaining sales traction

Devices: more products, better penetration

SPACETALK KIDS

SPACETALK LIFE

\$1.6m

Retail and Telco partners

- Market leader with focus on channel penetration
- Spacetalk Kids 2 go-to-market planning and bricks and mortar retailer dialogues

 Launched, with brand awareness campaigns and on-line sales through the Company's e-commerce site for most of the quarter

- Building market traction despite paired back go-to-market due to COVID-19
- Launched at JB Hi-Fi's 197 stores nationwide earlier this month

▲ 32%

▲ 7%

\$0.3m

Company Ecommerce

▼ 44%

Q1 FY21

SPACETALK

Customer Acquisition Cost

\$34

NEW

Watch

this space

Multiple geographies

App: higher ARR, more features and users





Q1 FY21 App updates

- Improved customer onboarding and pairing experience
- Spacetalk Life new seniors specific features eg. location on request, medication reminders, Bluetooth pairing to assisted hearing devices



Multiple geographies







- ANZ revenue up 22%; category leader
- In the UK timing of market entry during COVID-19 impacting

UK initiatives:

- Launch on Amazon.co.uk
- Sky continues to invest in marketing
- Company investing in team and increasing brand awareness

902 stores

In ANZ and the UK

Gaining sales traction

UK New in Q1 FY21

amazon.co.uk

ANZ New in Q1 FY21



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Best-in-class product		
pacetalk Kids: market leader Spacetalk Life: one-of-a-kind	O SPACETALK	Most Others
Reliable mobile coverage across Australia, New Zealand and UK	\checkmark	×
External Mobile antenna placement in watch frame maximises mobile reception	\checkmark	×
High Accuracy Location Technology with licensed Google Maps™	✓	×
Scratch resistant glass touch screen	\checkmark	×
High quality painted gloss finish		×
Complies with Australian telecommunications network requirements	\checkmark	×
Tested and certified to Australian standards and safe for kids	 Image: A start of the start of	×
Your family's data security stored in Australia	AUSTRALIA	Overseas
Data protected by Australian privacy and security laws	\checkmark	×
AllMyTribe Apps 100% developed in Australia	AUSTRALIA	Overseas
Spacetalk Life is the ONLY smartwatch connected to a mobile network operator		×

Leader in our niche

Growing market share



+12.4%

SPACETALK

Mobile phones¹

Why? Market saturation, Increased replacement cycle, Alternatives - WEARABLES

Wearables¹

Watch wearables (fastest growing category): +14.5%

47% yoy growth in FY20



VODAFONE partnership SPACETALK

Vodafone commences roll out of Spacetalk kid's mobile phone smartwatch on monthly plans in retail stores

Onboarding post exhaustive Spacetalk device testing and certification by Vodafone

Efforts over the Quarter centred on investing in marketing and training, with sales beginning to ramp up

"The Spacetalk Watch is a natural fit for Australian families and we are proud to be the first Australian Telco to partner with MGM Wireless to bring this innovative device to the market"

- Vodafone Head of Devices, Ian Walls

lafone

Strategic value for Telco carriers	 ✓ Win the home and family, creating stickiness ✓ Opportunity to transition the "kid" to their first smartphone ✓ New connected growth amongst a flat/declining mobile market ✓ Every sale is a new service added to the network
Improved customer experience / NPS	 ✓ Enhanced product affordability - payments on monthly plan cf. upfront ✓ Greater choice for consumers - carriers will create multi product offers - phone+watch, etc.
Expand Spacetalk's leadership globally	 ✓ Significantly grows market awareness, by leveraging Vodafone/TPG's marketing engine and customer base ✓ Increases market place/industry credibility, as carriers carry a small

range of products and have robust

testing processes

Amazon.co.uk SPACETALK

Spacetalk selling on Amazon uk via retailer with strong consumer electronics background

Most visited ecommerce website in the UK

Market reach - 51% of the population; 34 million unique visits and 453 million total visits in August 2020, with Consumer Electronics and Technology being the highest audience interest category



JB Hi-Fi in-store ranging SPACETALK LIFE

- Spacetalk Life commences selling through 197 JB Hi-Fi stores in Australia First bricks and mortar retail distribution Follows on-line launch and excellent
 - Follows on-line launch and excellent customer feedback

JB HI-FI

Significant distribution channel and exciting endorsement of a new market opportunity



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MGM Schools - trybooking

The MGMOutReach+ platform allows schools to contact parents via SMS, App, email and social media for school event reminders and emergencies.

- Allows schools to use MGM SMS services for trybooking ticketing and event reminder
- Allows schools to communicate to Parents through one system
- Seamless integration via MGM & trybooking API
- New application and revenue for MGM Outreach











Growing our market-leadership position



Investment highlights

- Strong business value proposition:
 - global market opportunity
 - multiple products, geographies & customer segments
 - leader in our niche
 - gaining sales traction
- History of pioneering technology innovations for families

Experienced and significant management team committed to our Purpose

Extensive new adjacent markets

- geographies Europe, US
- use cases media, gamification, education, health,
 NDIS, field workers, others
- B2B2C media, health insurance, assisted living, aged care, others

Significant growth opportunity to be <u>*the*</u> platform for safe media/content delivery and social interaction for children, seniors and families



 \checkmark

Investment highlights



Bubble size = Market capitalisation. Enterprise value = market capitalisation + net d Revenue growth - FY19 to FY20.



Corporate snapshot

Experienced Board with a proven track record

MWR.ASX Overview ¹	
ASX Code	MWR
Shares on Issue	165,186,476
Unquoted Options	19,500,000
Retention Rights	737,500
Share Price	\$0.15
Market Capitalisation (fully diluted)	\$27,813,596
Number of shareholders	1,581
Date Founded	2001
Year of Listing	2003



Mark Fortunatow Chairman / Founder / Chief Executive Officer B.Sc. (Ma.Sc.) B.Ec

- 27 years of senior executive management experience
- Founded and sold several successful technology-based enterprises



Dr Brandon Gien Non-Executive Director D EnvDes, BID

- Founder and CEO of Good Design Australia.
- Former Senator of the World Design Organization.



Martin Pretty Non-Executive Director B.A. (Hons), GradDipAppFin

- 20 years investment and finance industry experience.
- MD of Equitable Investors and former AFR Journalist.

"FY20 was a year of significant strategic progress towards our Purpose, strong revenue growth, exciting new product developments and launches, entries into new markets and distribution partnerships, and the attraction of high quality people talent to our Board and management."

Mark Fortunatow - Chairman and CEO



Our reason for life

We exist to enrich connections between families, schools and society.

SPACETALK

\star \star \star \star \star

"This is a terrific product - works reliably, clear voice calls, and fantastic features. We love this is mostly a watch but allows us to have contact with our 10 year old daughter if we need to. No distractions at school, no internet or games, just the necessary safety functions. Has given us the confidence to let ner walk to the shops or home from school, we can change plans with her if we need to at school pickup, and she loves being able to call on a sleepover before bed and know we are in easy reach if she needs us. Also as it is a watch she doesn't forget it or put it down anywhere. Love it."

- Customer Review

Great for the less confident child

"My son uses this on a daily basis going to his friends, phoning him to come back home, he contacts his uncle's, aunt's and grandparents. I've not used it in the same way I expected. Just by him having it I feel much less anxious about him being on his own and exploring."

- Ross Petrie

"We bought 2 of these for our 8yr and 11yr olds. They have given

us great peace-of-mind that we can track, call or text them when giving them some freedom. We have dealt with the company directly and they have been fantastic. I told a friend about them and she went and purchased one the next day!" - Natasha Koole



Pioneering technologies to keep families safe and connected

MGM Wireless founded to develop and commercialise mobile and internet convergent technologies.

Listed on ASX (Ticker: MWR.ASX). Invented world's first automated SMS student absence notification solution and other leading communications platform technologies for schools and families.

2013

Launch PinPoint, a location based app for keeping students safe (predecessor to the AllMyTribe app).

2015

Develop an all-in-one mobile phone smartwatch and GPS for children (predecessor to Spacetalk). OCT 2017 Launch Spacetalk online.

> JUN 2018 Commence retail bricks-andmortar rollout.

DEC 2018

Spacetalk named "Overall Winner for Product Design" at 2018 Australian Export Awards

MAY 2019

Launch Spacetalk in the United Kingdom ("UK") and open local office **JUN 2019**

Spacetalk drives record company revenue FY19

JUL 2019 Spacetalk available in 389+ retail stores across ANZ.

JUN 2020

Launch Spacetalk Life for seniors.

JUN 2020

Spacetalk drives record company revenue FY20, AllMyTribe app ARR reaches \$1.5m.

JUN 2020

Spacetalk available in 900+ retail stores across ANZ and the UK.

Q1 FY21

2017+

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Business model

Track record of success

Develop

MGM Wireless designed and developed the Spacetalk range for children and seniors.

Distribute

Through Spacetalk website, leading telcos, and bricks and mortar retailers.

Subscribe

Spacetalk users subscribe to AllMyTribe app generating recurring revenues (SaaS).

Market

F)

Extensive marketing campaigns to drive sales in store and online.

Expand

Additional products currently under development with new international markets being entered.



FY20 highlights



SPACETALK LIFE

Launch of Spacetalk Life a wearable smartphone, watch and GPS device for the seniors market

902 stores

in ANZ and UK

New tier-1 online and bricks-and-mortar sales channels



Increased distribution **UK market entry** Currys OPC World sky

Significant investment in strengthening the Board and senior executive team

FY20 segment overview

 \checkmark





Encouraging early traction in the UK

- Devices
 App

 +53%
 +180% yoy

 Device Revenue
 App Revenue

 6.4
 4.2

 0.4
 1.2

 2019
 2020
 2019
 2020
 - \checkmark Devices gaining market share
 - ✓ App ARR up 89% to \$1.5m
 - \checkmark Highest grossing app in the Navigation category in Australia





SPACETALK

Spacetalk[®] is an all-in-one Smartwatch, Phone and GPS device for kids aged 5-12. Australian designed and developed, Spacetalk is secure with no open access to the Internet or Social Media. It's a safe, responsible and school friendly mobile phone for children.

3G Phone	SMS	Location on
(2-way)	Messaging	Demand
School	Reward	Safe
Mode	Stars	Contact List
Step	Reminder	Stop
Counter	Alarms	Watch



Splash

Proof



High

Safe

Places



Weather





SPACETALK LIFE

Simple, stylish and secure - Spacetalk Life is the must-have companion to keep you safe, happy and connected to your loved ones



Counter

Messaging

Me

Bluetooth Connect

0

Locate

Me

₽\$





AllMyTribe

The true power of the watch is the app that goes with it!

Parents can install the app on their smartphone and pair up to multiple watches, allowing parents to monitor their child's location, set up safe zones, manage contacts, customise watch faces and receive a variety of alert notifications

Parents can even call or SMS their children straight from the app

The subscription allows you to connect up to 2 watches for AUD\$5.99/month or up to 5 watches for AUD\$8.99/month



School Mode





Location on Demand

Control who can communicate with their child by phone and text, giving parents peace of mind



Disables features while at

focused during learning times.

school to keep children

Know your child is safe and check on your child's whereabouts with a



Safe

Places

 (Γ)

Reminder

Alarms

A dedicated SOS alert button can be programmed to call a sequence of guardians and emergency authorities

Setup Safe Zones and receive alerts when your child arrives and departs these zones.









Since 2002

- Stable, profitable, subscription business with multi-year contract terms
- ✓ High margin, recurring revenue
- ✓ Continues to grow steadily

Multiple customer segments

Wide range of "typical" customers SPACETALK KIDS

84%

believe it's important to control web content for their family

67%

claim to be security conscious

88% female

aged between 30 and 49 yo and have kids between the age of 6 and 11





Work part-time









Multiple customer segments

Wide range of "typical" customers

Primary:

S

SER

- Independent seniors aged 60+
- Find current technology complicated and overwhelming
- Want to stay connected, but require simplicity
- Still somewhat active enjoys walks and light activity.
- Values behaviour privacy

Secondary:

- Dependent seniors aged 65+
- Typically lives in an aged care facility



 of Seniors are now on-line



have some type of cellular device



have issues and need support

of older adults report feeling lonely fairly frequently.

Primary:

BUYERS

- Adults aged 45-60 purchasing for their parents
- Fairly adept in technology using smartphones, apps, Tablets

Secondary:

- Adults aged 25- 40
- Purchasing for their grandparents

Multiple customer segments

For Telcos and Retailers

Strong CAC:LTV



Driving new sales to large new market sector, children 5-12 yo

Provides retailers and mobile network operators an opportunity to responsibly acquire new customers at an early age



Opportunity for mobile network operator to acquire customer at lower cost (less than AU \$90)

Customers are likely to continue with the same mobile network when the user upgrades to a smart phone

Lifetime Value Loop





Spacetalk family ecosystem

Kids Teens Young Adults Parents

Kids

Hardware & Software

> Grandparents Relatives Friends Carers

only **OSD** rsonal Φ



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