

1Q21 Update

Financial results throughout this presentation are in Australian dollars and are based on cash earnings unless otherwise stated. Refer to the 2020 Full Year Financial Results Presentation and Investor Discussion Pack for definition. All results relating to 1Q21 are on an unaudited basis. This document should be read in conjunction with Westpac's December 2020 Pillar 3 Report, incorporating the requirements of APS330. Results principally cover and compare the 1Q21 and 2H20 quarterly average periods unless otherwise stated.

FOR THE 3 MONTHS ENDED 31 DECEMBER 2020

WESTPAC BANKING CORPORATION
ABN 33 007 457 141

Fix. Simplify. Perform.

Westpac GROUP

Good progress on our strategic priorities.

Delivered in 1Q21.

Fix, Simplify, Perform



Fix

- Comprehensive risk program underway including responding to APRA's Enforceable Undertaking (EU)
 - On track to deliver EU plan
 - Expanding CORE program to cover both financial and non-financial risks
- Progressing customer remediation, paid \$105m to around 548k customers in 1Q21
- ASIC announced no further action on AUSTRAC matters following completion of its investigation



Simplify

- Announced sale of:
 - Westpac General Insurance
 - Westpac Pacific
- Ended master relationship agreement with IOOF
- Sale of NZ Wealth advisory
- Good progress on WIB international consolidation
- 300 of 1,000 offshore roles returned to Australia



Perform

- New Executive Team in place
- Improved mortgage momentum
 - Average weekly applications up 24% from 4Q20 and up 34% from 1Q20
- Progressing cost reduction actions with Cost Reset plan to be announced at 1H21

Unaudited 1Q21 results including notables.¹

Performance

(\$m)	2H20 Qtr Avg.	1Q21	% Change	
Net interest income	4,210	4,247	1%	<ul style="list-style-type: none"> AIEA² down 1% from lower lending balances 1Q21 margin 2.06%, 2H20 2.03% (2H20 2.04% excluding notable items). Higher contribution from Treasury (+1bp), lower funding costs and higher deposit spreads partly offset by lower asset spreads, mostly in mortgages
Non-interest income	933	986	6%	<ul style="list-style-type: none"> Non-interest income up 6% (up 1% excluding notable items)
Expenses	(3,270)	(2,827)	(14%)	<ul style="list-style-type: none"> 1Q21 notable items \$254m, compared to \$641m 2H20 quarterly average Excluding notable items, expenses down 2% mostly from timing of project spend
Core earnings	1,873	2,406	28%	<ul style="list-style-type: none"> Core earnings up 28% (up 3% excluding notable items)
Impairment (charges)/benefit	(470)	501	Large	<ul style="list-style-type: none"> Impairment benefit from improved economic outlook and improved asset quality. Refer to slides 6 - 9 for more detail 1Q21 impairment charge, pre other collectively assessed provision movements was \$134m compared to 2H20 quarterly average of \$287m
Tax and non-controlling interests	(595)	(936)	57%	<ul style="list-style-type: none"> Tax expense higher from higher earnings. 1Q21 average tax rate 32.2% compared to 42.4% 2H20
Cash earnings	808	1,971	144%	<ul style="list-style-type: none"> Cash earnings adjustments \$267m, primarily from unrealised losses on economic hedges on US\$ term funding from the appreciation of the A\$ against the US\$ Good 1Q21 unlikely to be replicated through the rest of FY21 given that margins remain under pressure and investment spending is likely to increase though 2021 Impairment charges to reflect credit quality and economic outlook
Net profit	550	1,704	210%	

¹ Performance comparison is 1Q21 compared to 2H20 quarterly average unless otherwise stated. ² AIEA is average interest-earning assets. Comparison is against 2H20 AIEA.

Unaudited 1Q21 Cash Earnings excluding notable items.

Performance

(\$m)	2H20 Qtr Avg.	1Q21	% Change
Net interest income	4,229	4,247	-
Non-interest income	950	961	1%
Expenses	(2,629)	(2,573)	(2%)
Core earnings	2,550	2,635	3%
Impairment (charges)/benefit	(470)	501	Large
Tax and non-controlling interests	(662)	(953)	44%
Cash earnings ex. notable items	1,418	2,183	54%

Notable items

Category	Cash earnings impact in 1Q21	Detail
1. Refunds, payments, costs and litigation	(\$56m)	• Costs associated with ending IOOF relationship
2. Write-down of intangibles	(\$84m)	• Write-down of goodwill in LMI as business now held for sale
3. Asset sales & revaluations	(\$72m)	• Accounting loss on sale of Westpac Pacific, sold at a discount to book value (recorded loss), potential earn-out payments over the next 24 months not included • Partially offset by gain on sale in Zip Co Limited
Total	(\$212m)	

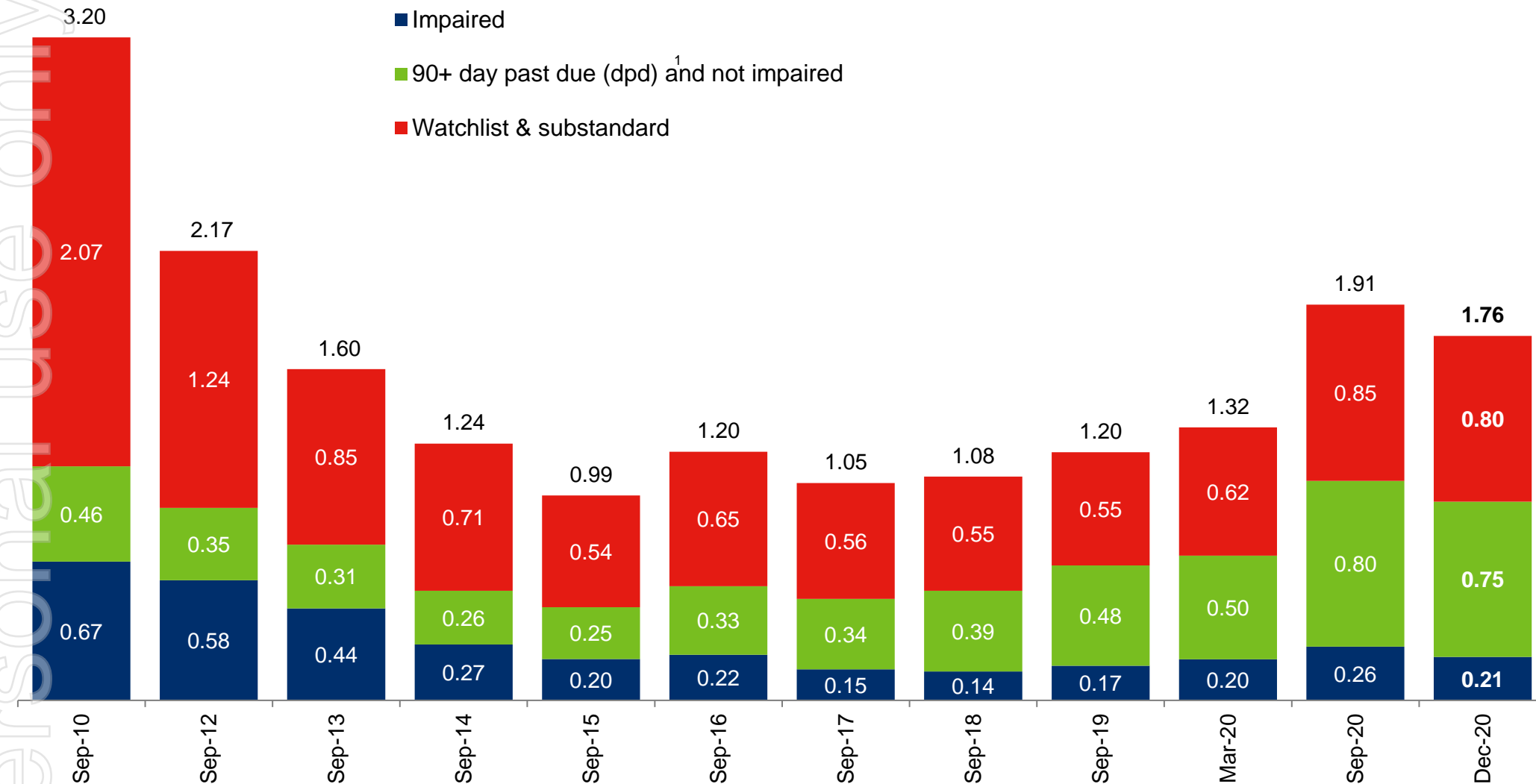
Impact of notable items

\$m	2H20 Qtr Avg.	1Q21
Net interest income	(19)	-
Non-interest income	(17)	25
Expenses	(641)	(254)
Tax and non-controlling interests	67	17
Cash earnings impact of notable items	(610)	(212)

Credit quality showing improvement.

Credit quality

Stressed exposures as a % of TCE

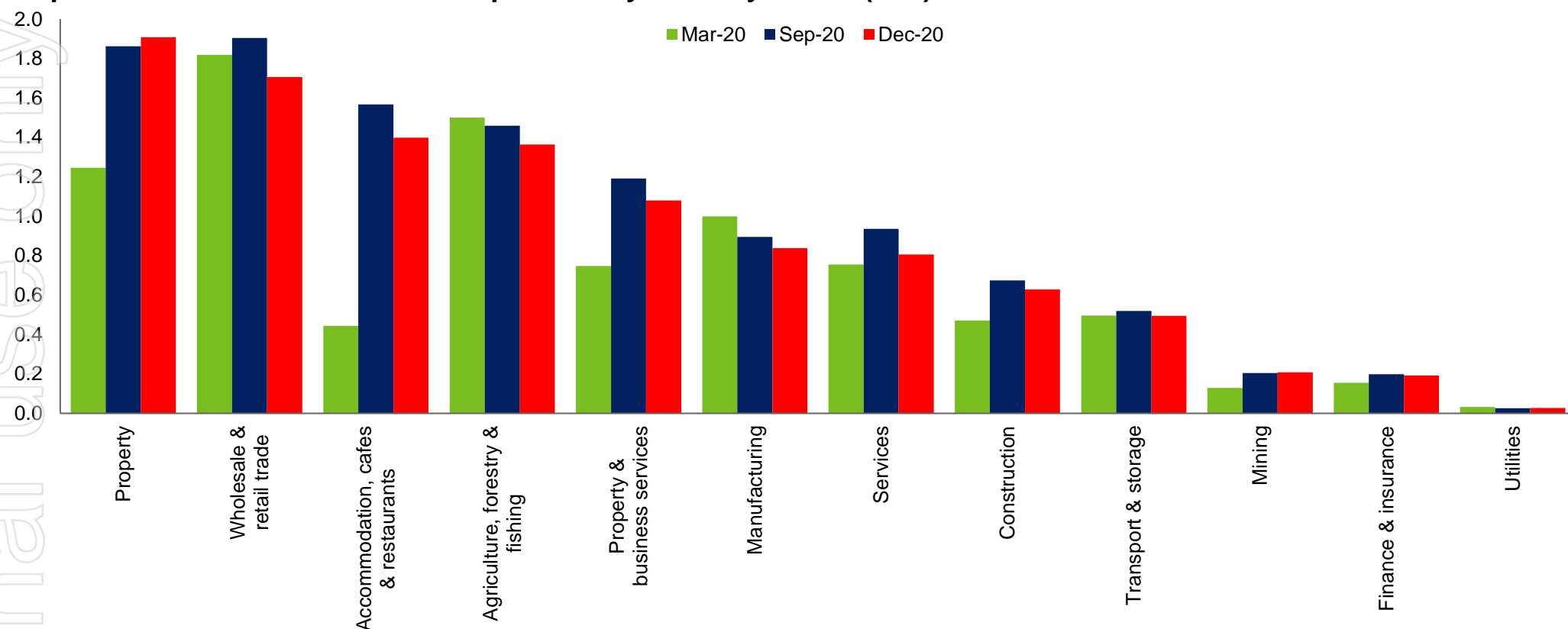


¹ Facilities 90 days or more past due date not impaired. These facilities, while in default, are not treated as impaired for accounting purposes.

Asset quality improved across most sectors.

Credit quality

Corporate and business stressed exposures by industry sector (\$bn)



Stress to TCE by sector

Sector	Property	Wholesale & retail trade	Accomm., cafes & restaurants	Agriculture, forestry & fishing	Property & business services	Manufacturing	Services ¹	Construction	Transport & storage	Mining	Finance & Insurance	Utilities
Sep-20 (%)	2.8	6.2	16.0	6.6	5.1	3.5	4.0	5.8	3.1	2.3	0.2	0.2
Dec-20 (%)	2.9	5.7	14.5	6.1	4.8	3.3	3.5	5.5	3.0	2.5	0.2	0.2

¹ Services includes education, health & community services, cultural & recreational services and personal & other services.

Australian consumer portfolio.

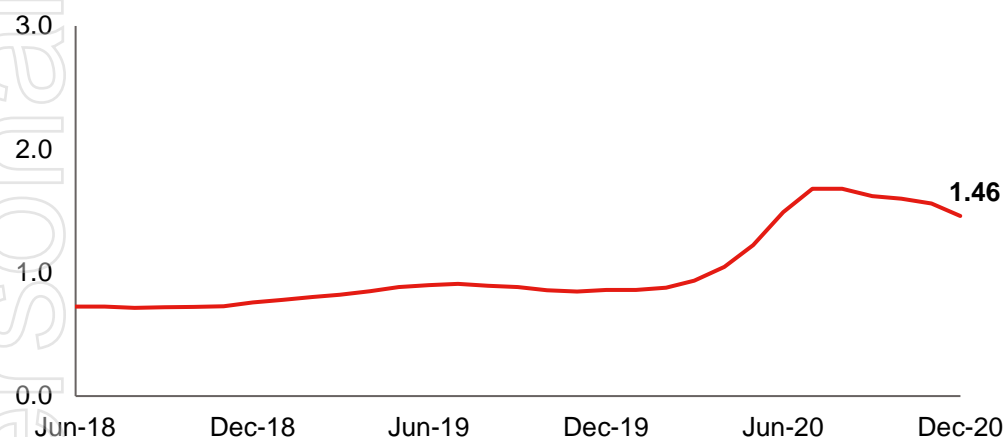
Credit quality

Mortgage portfolio¹

	Mar-20	Sep-20	Dec-20
Australian mortgage portfolio (\$)	446bn	441bn	439bn
30+ day delinquencies (bps)	188	214	198
90+ day delinquencies (bps)	94	162	146

Annualised mortgage loss rate of 3bps, unchanged from Sep-20 and Mar-20. Fall in 90+ day delinquencies over quarter, as serviceability requirement (6 months) ended for borrowers previously in hardship. Delinquencies in Australia and New Zealand are expected to rise over FY21 as some customers will exit deferral packages and move to hardship arrangements

Mortgage 90+ day delinquencies (%)



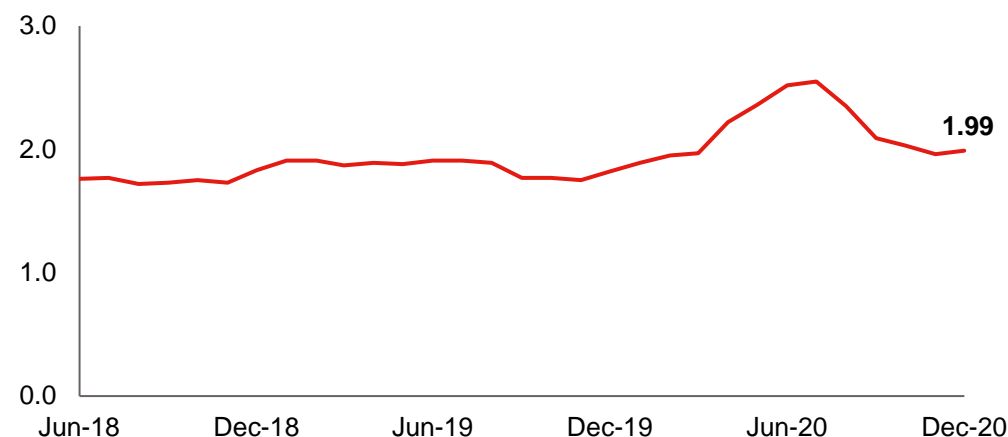
¹ Delinquency metrics excludes deferral packages.

Unsecured lending portfolio¹

	Mar-20	Sep-20	Dec-20
Australian unsecured lending portfolio (\$)	18.4bn	15.7bn	15.5bn
30+ day delinquencies (bps)	422	362	363
90+ day delinquencies (bps)	197	209	199

90+ day delinquencies down 10bps over the quarter, reflecting 12bps in portfolio improvement, offset by 2bps increase from balance sheet contraction

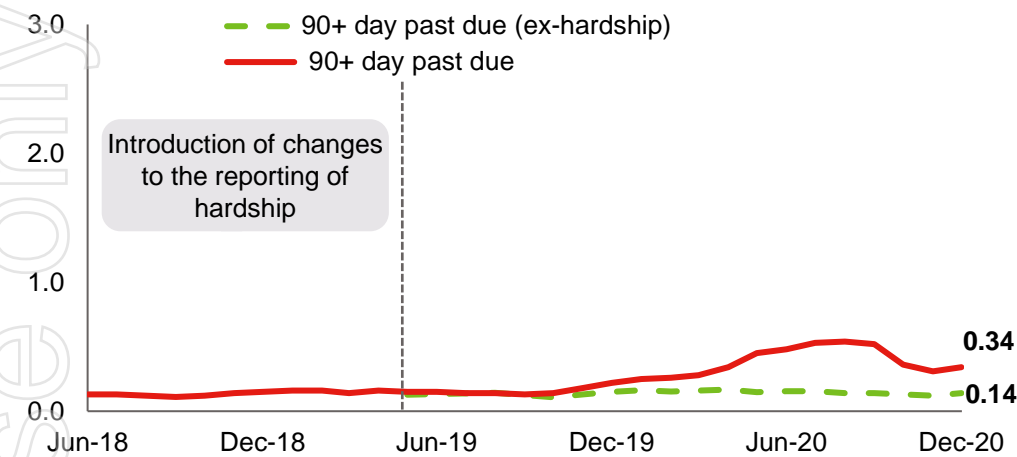
Unsecured lending 90+ day delinquencies (%)



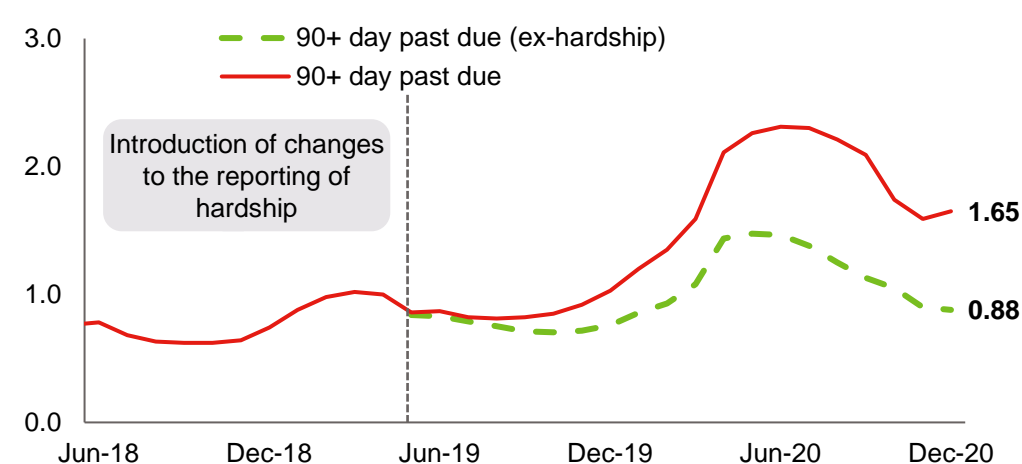
New Zealand asset quality.

Credit quality

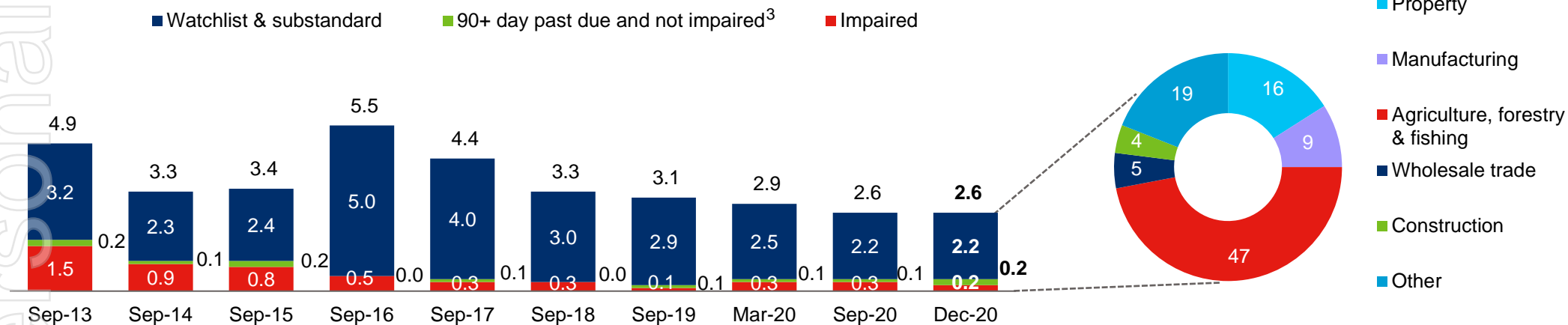
Mortgage 90+ day delinquencies^{1,2} (%)



Unsecured consumer 90+ day delinquencies^{1,2} (%)



Business stressed exposures as a % of New Zealand business TCE



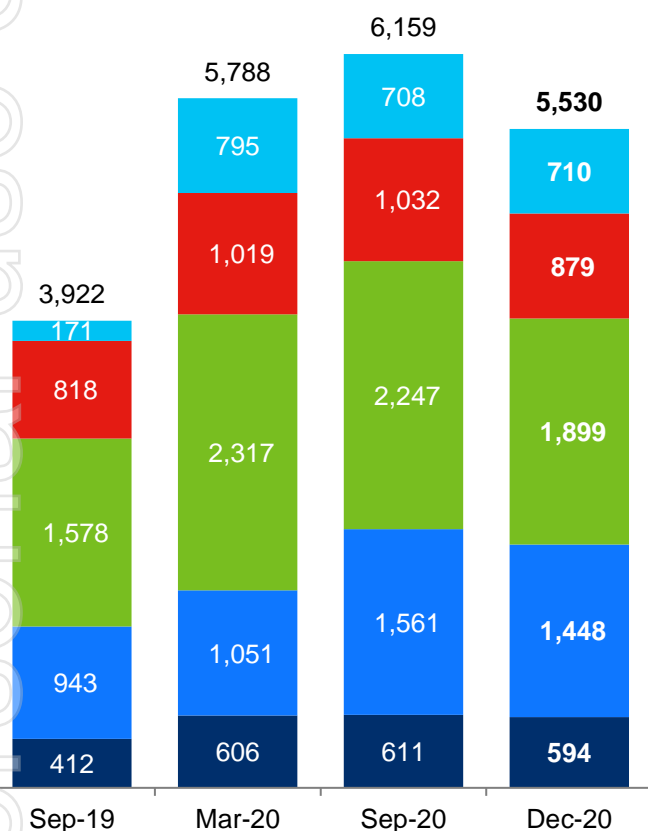
1 In May 2019 we made changes to the reporting of customers in hardship to align to the method used by APRA. 2 Delinquency metrics excludes deferral packages. 3 Facilities 90 days or more past due date not impaired. These facilities, while in default, are not treated as impaired for accounting purposes.

Provisions reflect stronger economic performance and outlook. Provisioning

No change to scenario weightings.

Expected credit loss provisions¹ (\$m)

- Overlay
- Stage 1 CAP
- Stage 2 CAP
- Stage 3 CAP
- Individually assessed provisions (Stage 3)



Forecasts for base case economic scenario in provision models²

	September 2020			December 2020		
	2020	2021	2022	2020	2021	2022
GDP growth	(3.5%)	2.5%	2.7%	(2.0%)	4.0%	3.0%
Unemployment	7.8%	7.5%	6.7%	6.9%	6.0%	5.2%
Residential property prices	(5.3%)	(0.4%)	7.5%	(2.6%)	4.0%	10.0%

Provisions and coverage

	Sep-20	Dec-20
Loan provision to gross loans (bps)	88	79
Impaired asset provisions to impaired assets (%)	41	46
Collective provisions to credit RWA (bps)	154	140
Total provisions to credit RWA (bps)	171	158

Commentary

- Improving economic outlook contributed 55% of the reduction in provisions, with the balance driven by improvement in the underlying portfolio and portfolio contraction
- No change to scenario weightings

¹ CAP is collectively assessed provisions. ² GDP and Residential property price growth is annual growth to December each year. Unemployment rate forecast is as at December each year.

Australian deferrals.

Credit quality

Majority of remaining deferrals to expire in February/March.

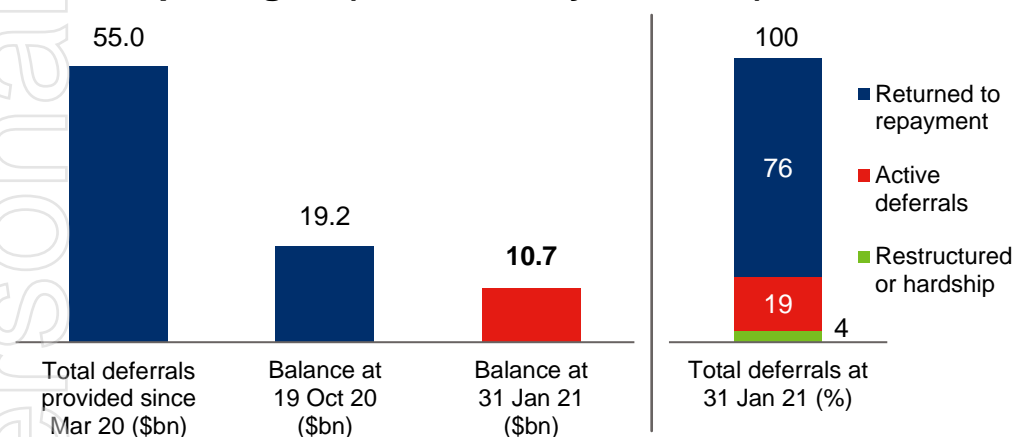
Mortgages¹

	Total portfolio at 31 Dec 20	Deferrals provided since Mar 20	Deferral packages outstanding at 31 Jan 21	
Number of accounts	1.6m	149k	26k	2%
Balances (\$)	439bn	55bn	10.7bn	2%
Owner-occupier	61%	64%	61%	
Principal & interest	78%	80%	78%	
>3 months ahead on repayment	42%	28%	19%	
Weighted average dynamic LVR	55%	64%	66%	

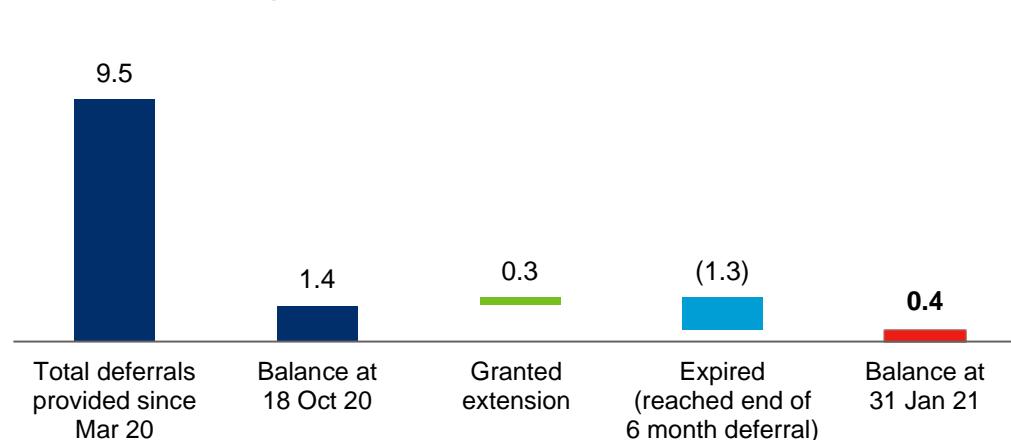
Small business¹

	Total portfolio at 31 Dec 20	Deferrals provided since Mar 20	Deferral packages outstanding at 31 Jan 21	
Number of accounts	372k	80k	2.4k	<1%
TCE (\$)	60bn	10bn	0.4bn	<1%
Relationship managed	97%	89%	91%	
High risk industries ³	35%	45%	56%	

Deferral packages² (\$bn and % by balances)



Deferral packages (\$bn)



¹ Based on product information, not APRA EFS definition. ² Graph may not add due to rounding. ³ High risk industries predominately include sub-sectors within property, property services construction, accommodation and hospitality and retail trade.

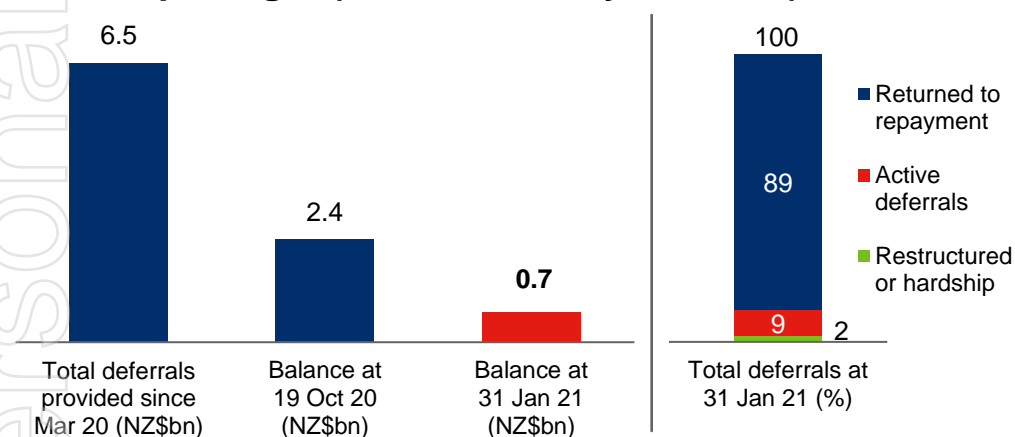
New Zealand deferrals.

Credit quality

Mortgages

	Total portfolio at 31 Dec 20	Deferrals provided since Mar 20	Deferral packages outstanding at 31 Jan 21	
Number of accounts	371k	29k	3k	1%
Balances (NZ\$)	56bn	6.5bn	0.7bn	1%
Owner-occupier	75%	83%	83%	
Principal & interest	87%	95%	95%	
>3 months ahead on repayment	66%	22%	8%	
Weighted average dynamic LVR	60%	62%	63%	

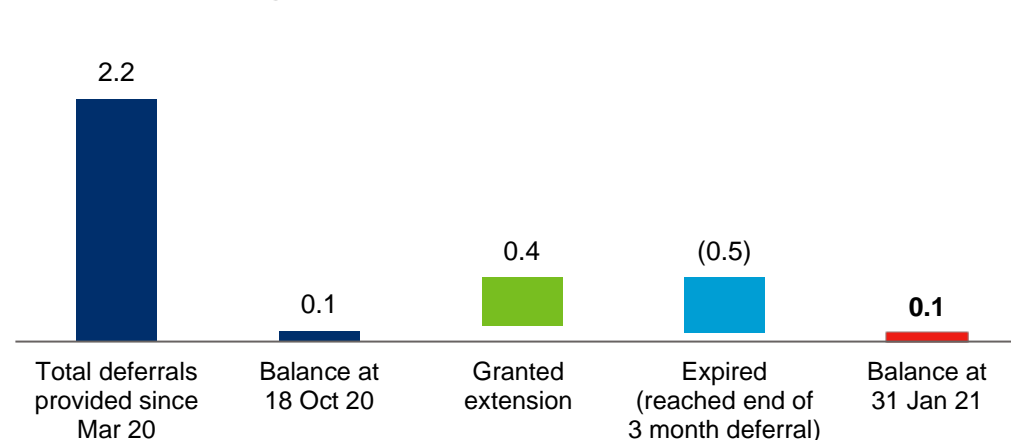
Deferral packages (NZ\$bn and % by balances)



Small business

	Total portfolio at 31 Dec 20	Deferrals provided since Mar 20	Deferral packages outstanding at 31 Jan 21	
Number of accounts	22.8k	8.6k	0.5k	2%
TCE (NZ\$)	23.1bn	2.2bn	0.1bn	<1%
Relationship managed	84%	79%	77%	
High risk industries ¹	7%	14%	10%	

Deferral packages² (NZ\$bn)



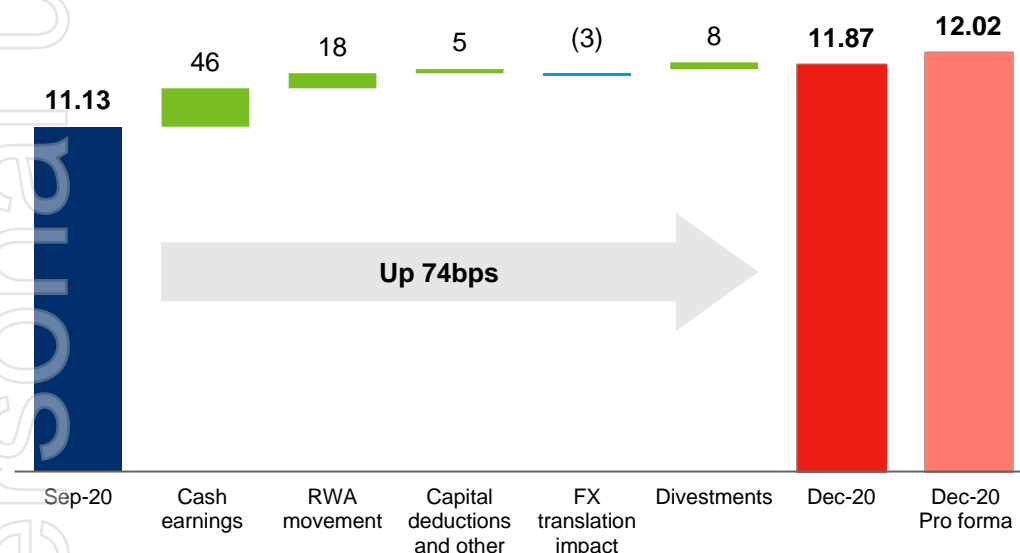
¹ High risk industries predominately include sub-sectors within accommodation and hospitality and retail trade. ² Graph may not add due to rounding.

Balance sheet remains strong.

Capital, funding and liquidity

CET1 capital ratio movements (% , bps)

- CET1 capital ratio of 11.87%, up 74bps from 30 September 2020
- 46bps from organic capital generation from cash earnings
- RWA decrease of 18bps mainly due to lower credit RWA from improved asset quality
- Capital deductions increased 5bps mostly from a decline in deferred tax assets from lower provisions, partially offset by movements in the fair value of economic hedges recognised in net profit
- Divestments 8bps from the sale of Westpac's stake in Zip Co Limited
- 2020 final dividend paid was offset by fully underwritten DRP
- Pro forma CET1 capital ratio includes the expected benefit from the sale of Westpac General Insurance and Westpac Pacific



Key capital and funding ratios

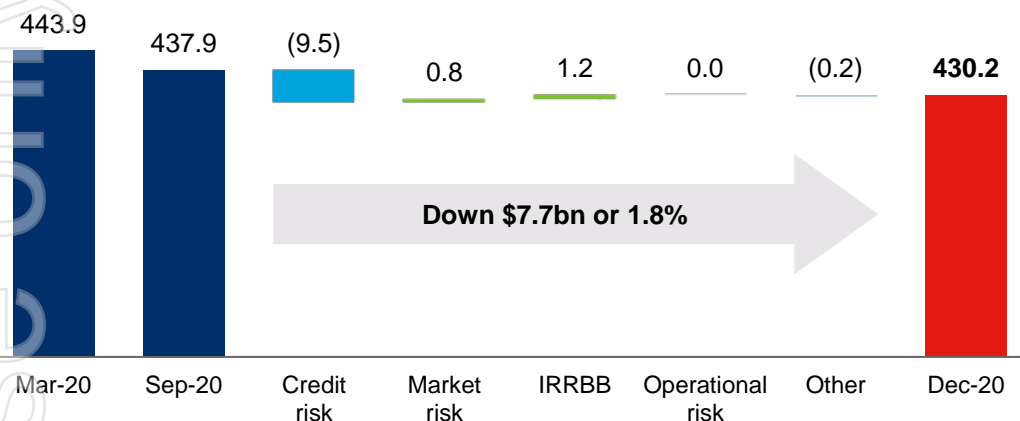
%	Mar-20	Sep-20	Dec-20
Level 2 capital ratios			
CET1 capital ratio	10.8	11.1	11.9
Additional Tier 1 capital	2.1	2.1	2.3
Tier 1 capital ratio	12.9	13.2	14.2
Tier 2 capital	3.4	3.1	3.7
Total regulatory capital ratio	16.3	16.4	17.9
Risk weighted assets (RWA) (\$bn)	444	438	430
Leverage ratio	5.7	5.8	6.2
Level 1 capital ratios			
CET1 capital ratio	11.1	11.4	12.1
Tier 1 capital ratio	13.3	13.5	14.4
Total regulatory capital ratio	16.7	16.7	18.2
Internationally comparable ratios¹			
Leverage ratio	6.3	6.5	6.8
CET1 capital ratio	15.8	16.5	17.6
NSFR			
	117	122	122
LCR^{2,3}			
	140	151	152

¹ Internationally comparable methodology aligns with the APRA study titled 'International Capital Comparison Study' dated 13 July 2015. ² Effective 1 January 2021, the Group is required to increase the value of its net cash outflows by 10% for the purpose of calculating LCR. On a pro forma basis, this reduces the 31 December 2020 LCR by 13 percentage points. ³ Average LCR. Calculated as a simple average of the daily observations over the relevant quarter.

Risk weighted assets.

Capital, funding and liquidity

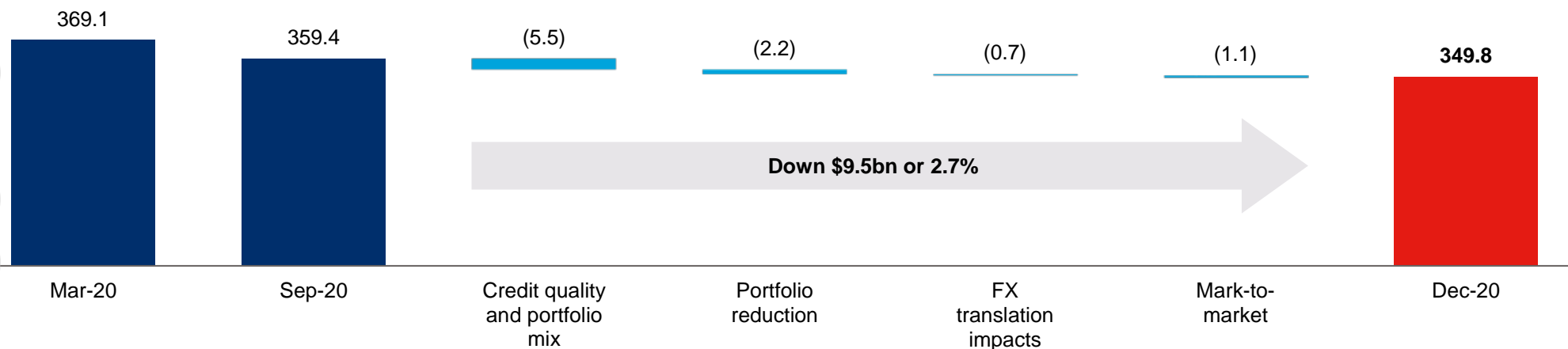
Risk weighted assets (\$bn)



Commentary

- RWA decreased \$7.7bn over 1Q21, mostly from improved credit quality
- Credit RWA decreased \$9.5bn due to:
 - Improved asset quality in mortgages including lower defaulted loans
 - Fall in delinquencies and a reduction in RWA overlay
 - Lower corporate lending including a reduction in Trade Finance in Asia
 - Lower counterparty credit and mark-to-market credit risk
 - FX impact of the appreciation of the A\$ against the US\$
- Non-credit RWA increased \$1.9bn, mainly due to \$1.2bn IRRBB and \$0.8bn market risk

Movement in credit risk weighted assets¹ (\$bn)

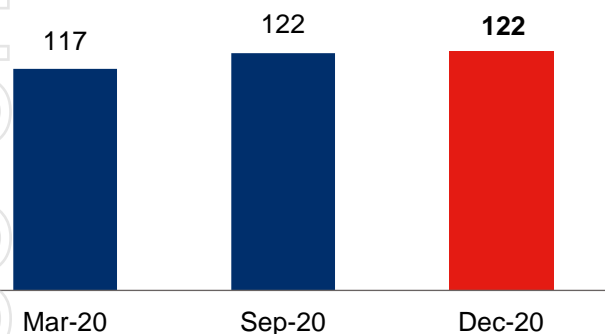


¹ Graph may not add due to rounding.

Funding and liquidity.

Funding and liquidity

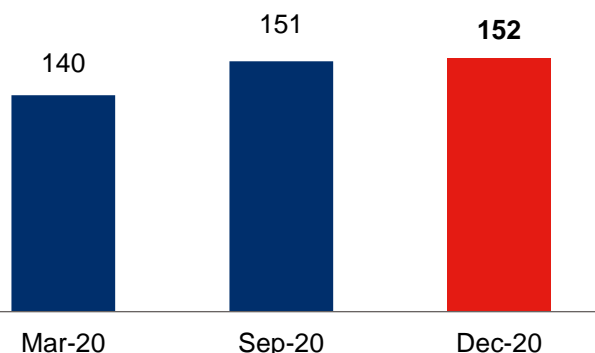
Net stable funding ratio (NSFR) (%)



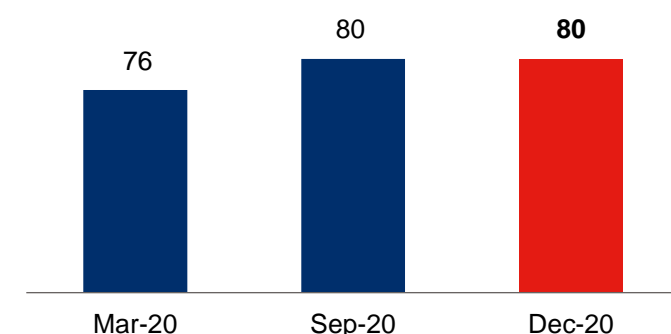
Liquidity coverage ratio¹ (LCR) (%)

Quarterly average

Includes \$15bn CLF reduction from 1 Dec 2020

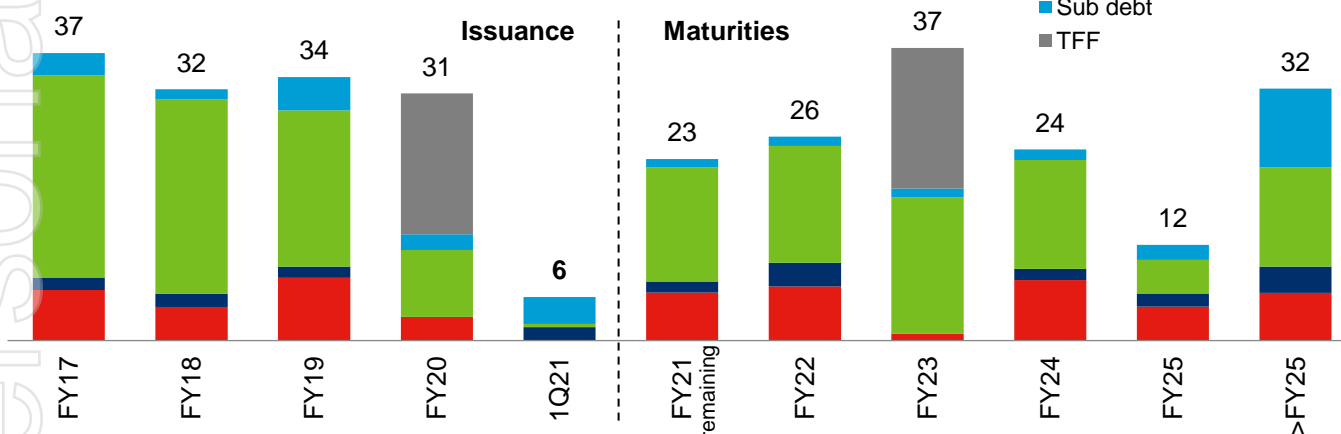


Customer deposit to net loan ratio (%)



Term debt issuance and maturity profile² (\$bn)

■ Covered bond
■ Hybrid
■ Senior/Securitisation
■ Sub debt
■ TFF



Term Funding Facility (TFF)

At 31 December 2020

Initial allowance	\$18bn
Supplementary allowance	\$12bn
Additional allowance	\$0bn
Total TFF allowance	\$30bn
Drawn down	\$18bn

¹ Effective 1 January 2021, the Group is required to increase the value of its net cash outflows by 10% for the purpose of calculating LCR. On a pro forma basis, this reduces the spot 31 December 2020 LCR by 13 percentage points.

² Based on residual maturity and FX spot currency translation. Includes all debt issuance with contractual maturity greater than 13 months excluding US Commercial Paper and Yankee Certificates of Deposit. Contractual maturity date for hybrids and callable subordinated instruments is the first scheduled conversion date or call date for the purposes of this disclosure. Perpetual sub-debt has been included in >FY25 maturity bucket. Maturities exclude securitisation amortisation.

Appendix

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Our strategy.

Appendix



Priorities for FY21.

Appendix



Fix

- Continue to strengthen risk management
 - Financial Crime remediation
 - Expand/deliver CORE Program
 - Reduce correspondent bank relationships
- Accelerate customer payments & complete Advice remediation
- Enhance performance culture
- Complete multi-year technology plan



Simplify

- Portfolio simplification
 - Continue to exit non-core businesses
 - Close 5 international offices
- System simplification
 - Migrate BT Wrap customers and advisers to Panorama
 - Customer Service Hub roll-out across brands and brokers
- Further migrate customers to current products
- Embed Lines of Business model



Perform

- Support customers through COVID-19
- Mortgage growth in line with major banks by 2H21¹
- Deliver 3 year cost plan
- Maintain balance sheet strength and return focus

¹ Refers to the monthly growth rate for Australian housing lending outstanding.

1Q21 reported net profit after tax.¹

Appendix

Reported net profit (\$m)	2H20 Qtr Avg.	1Q21
Net interest income	3,848	3,899
Non-interest income ²	942	963
Operating expenses	(3,279)	(2,834)
Impairment (charges)/benefit	(470)	501
Income tax expense and net profit attributable to non-controlling interests	(491)	(825)
Net profit attributable to owners of WBC	550	1,704
Cash earnings	808	1,971

Unaudited net profit after tax of \$1.7bn, up significantly, mostly due to impairment provisions no longer required

Cash earnings³ policy and cash earnings adjustments to reported profit

Westpac Group uses a measure of performance referred to as cash earnings to assess financial performance at both a Group and divisional level. This measure has been used in the Australian banking market for over 15 years and management believes it is the most effective way to assess performance for the current period against prior periods and to compare performance across divisions and across peer companies

To calculate cash earnings, reported net profit is adjusted for:

- Material items that key decision makers at the Westpac Group believe do not reflect the Group's operating performance
- Items that are not typically considered when dividends are recommended, such as the impact of treasury shares and economic hedging impacts

\$m	2H20 Qtr Avg.	1Q21
Reported net profit	550	1,704
Fair value (gain)/loss on economic hedges	291	259
Ineffective hedges	(19)	8
Adjustments related to Pandal Group	(16)	-
Treasury shares	2	-
Cash earnings	808	1,971

¹ Performance comparison is 1Q21 compared to 2H20 quarterly average unless otherwise stated. 1Q21 reported profit is unaudited. ² Non-interest income is the total of net fee income, net wealth management and insurance income, trading income, and other income. ³ Cash earnings is not a measure of cash flow or net profit determined on a cash accounting basis, as it includes both cash and non-cash adjustments to statutory net profit. The specific adjustments outlined include both cash and non-cash items. Cash earnings is reported net profit adjusted for certain items which management believe provides a measure of profit that is more effective for assessment of performance. All adjustments shown are after tax.

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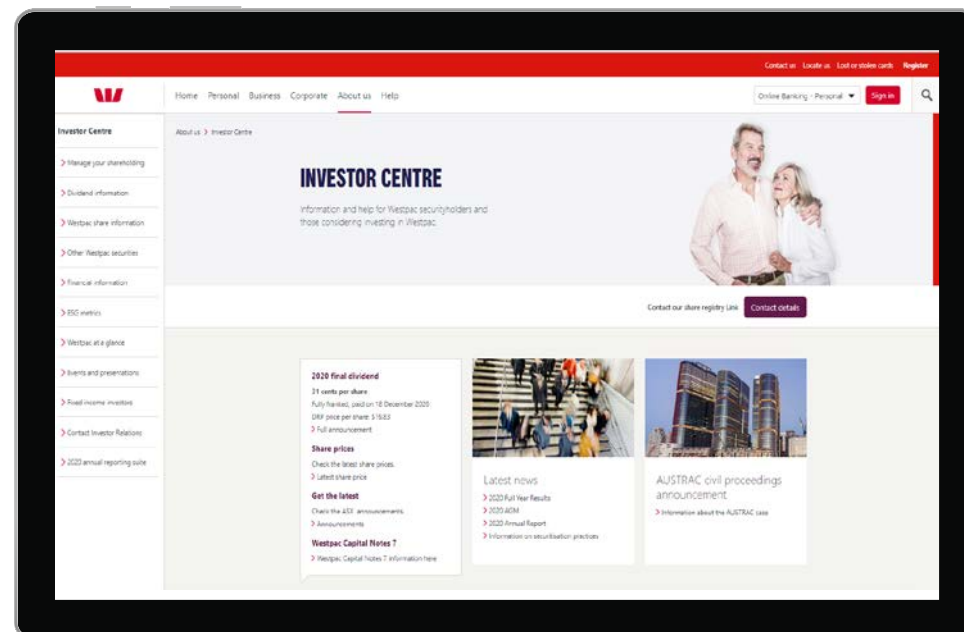
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Disclaimer

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Unless otherwise noted, financial information in this presentation is presented on a cash earnings basis. Cash earnings is a non-GAAP measure. Refer to Westpac's 2020 Full Year Financial Results (incorporating the requirements of Appendix 4E) for the twelve months ended 30 September 2020 available at www.westpac.com.au for details of the basis of preparation of cash earnings. Refer to Westpac's 2020 Full Year Financial Results Presentation and Investor Discussion Pack for an explanation of cash earnings and a reconciliation of reported net profit to cash earnings.

The financial information for the three months ended 31 December 2020 has not been audited or reviewed by any independent registered public accounting firm and has been derived from the unaudited financial statements for the quarter ended 31 December 2020. Any other financial information provided as at a date after 31 December 2020 (including information on deferral packages) has not been audited or reviewed by any independent registered public accounting firm either. The information contained in this presentation is presented for information purposes only, is based on management's current information and reflects management's view of other factors, including a wide variety of significant business, economic and competitive risks and uncertainties, which may be heightened during the ongoing COVID-19 pandemic. Certain data herein may involve underlying estimates, assumptions and judgments when applying accounting policies and preparing its financial statements, particularly in connection with the calculation of provisions. Any change in such estimates, assumptions and/or judgments resulting from new information or from changes in circumstances or experience could result in Westpac incurring losses greater than those anticipated or provided for.

This presentation contains statements that constitute "forward-looking statements" within the meaning of Section 21E of the US Securities Exchange Act of 1934. Forward-looking statements are statements about matters that are not historical facts. Forward-looking statements appear in a number of places in this presentation and include statements regarding our intent, belief or current expectations with respect to our business and operations, macro and micro economic and market conditions, results of operations and financial condition, including, without limitation, future loan loss provisions, financial support to certain borrowers, indicative drivers, forecasted economic indicators and performance metric outcomes.

We use words such as 'will', 'may', 'expect', 'intend', 'seek', 'would', 'should', 'could', 'continue', 'plan', 'estimate', 'anticipate', 'believe', 'probability', 'risk', 'aim', or other similar words to identify forward-looking statements. These forward-looking statements reflect our current views with respect to future events and are subject to change, certain risks, uncertainties and assumptions which are, in many instances, beyond our control, and have been made based upon management's expectations and beliefs concerning future developments and their potential effect upon us. There can be no assurance that future developments will be in accordance with our expectations or that the effect of future developments on us will be those anticipated. Actual results could differ materially from those which we expect, depending on the outcome of various factors. Factors that may impact on the forward-looking statements made include, but are not limited to, those described in the section titled 'Risk factors' in Westpac's 2020 Annual Report for the twelve months ended 30 September 2020 available at www.westpac.com.au. When relying on forward-looking statements to make decisions with respect to us, investors and others should carefully consider such factors and other uncertainties and events. We are under no obligation to update any forward-looking statements contained in this presentation, whether as a result of new information, future events or otherwise, after the date of this presentation.