Spirit Technology Solutions Ltd (ASX:ST1)

If you do business, do IT with Spirit

Record Growth & Integration Milestones

Market Update | May 2021



If you do business, do IT with Spirit

Agenda:

1. Trading Update

- Record growth continues
- High demand for Spirit Products & Services
- Organic growth via bundles & average contract size increasing materially

2. Integration Update

- Major milestones achieved on integrating acquisitions into Spirit operational model
- 3. National Marketing Campaign If you do business, do IT with Spirit
 - National advertising of Spirit brand
 - Record new business lead flow coming through Spirit

4. Nexgen Update

- Cross selling IT, Voice, & Cyber services
- 5. Outlook and Growth into Q4 & Q1 22



Spirit's Sales & Operating Model



Products & Services



High speed internet



Security



Cloud



Mobile



Voice



Managed services

Markets



SMBs



Essential Services







Distribution



Direct



Retail



Wholesale



Reseller



White Label



Spirit X



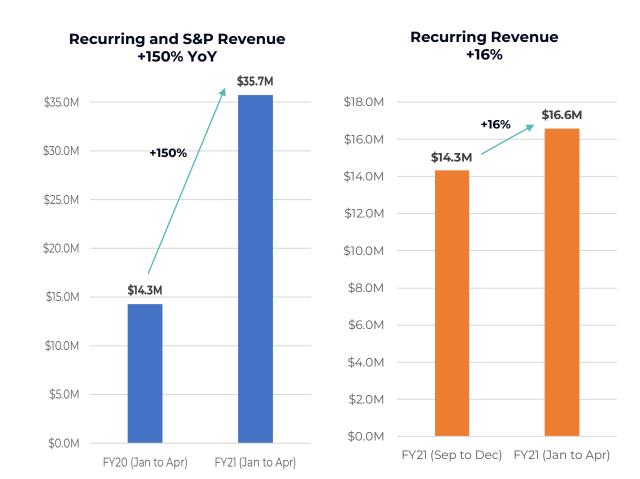
Digital



Recurring and S&P Revenue up 150% Year on Year (YoY)

Very strong growth again in FY21* - achieved off a record Sep-Dec FY21

- Recurring and S&P revenue at \$35.7M, up 150% YoY
- Recurring revenue up 94% YoY to \$16.6M and Solutions and Projects (S&P**) revenue up 224% YoY to \$19.1M
- Recurring revenue up 16% to \$16.6M (Jan-April / 4 months)
- Strong Jan-April total revenue up 8% coming off a seasonally high Sep-Dec FY21 - into a traditional B2B holiday period (January & Easter holidays)
- Organic growth: 30% of deals exceed \$250,000 in Total Contract Value (TCV) with 17% exceeding \$500,000 (mid market & bundles)
- TCV on Recurring Sales up 145% YoY to \$11.9M
- ু 10 consecutive quarters of recurring revenue growth (to Mar '21)
- In April Spirit generated <u>1596</u> inbound sales leads up 75% on March
- Nexgen had a record new sales month in April
- Services Pending Delivery at \$10.4M and IT Services & Technology
 Sales at \$6.1M
- Healthy balance sheet with \$23M of cash and available debt as of 30 April 2021

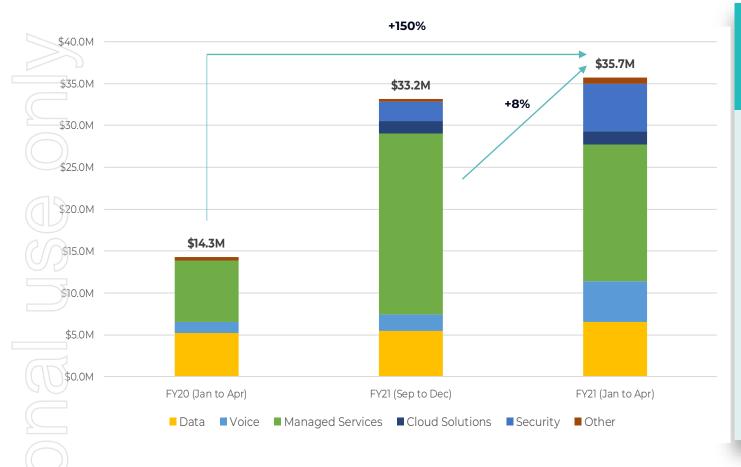


^{*} Refers to the period from January to April FY21. YoY analysis comparative period is from Jan to April FY20



^{**} S&P Revenue = Solutions & Projects Revenue. Project revenue includes government infrastructure projects.

Recurring and S&P Revenue up 150% YoY



FY21* Recurring and S&P revenue to \$35.7M

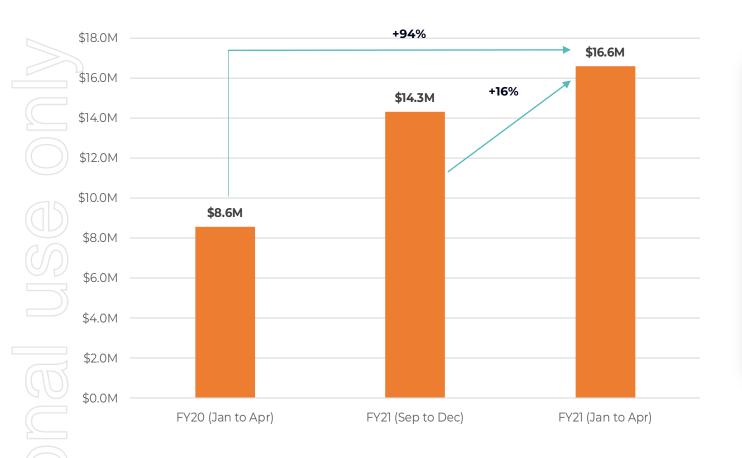
- Total recurring and S&P revenue at \$35.7M, up 150% YoY
- Jan-April revenue up 8% on prior 4 months (Sep-Dec) during a seasonally slow B2B period.
- Recurring revenue up 94% YoY to \$16.6M
- S&P revenue up 224% YoY to \$19.1M
- Sept to Dec '20 S&P revenue uplifted by school infrastructure renewal project revenue (part of Managed Services)

Refers to the period from January to April FY21. Year on year analysis comparative period is from January to April FY20.

S&P Revenue = Solutions & Projects Revenue. Project revenue includes government infrastructure projects.



Recurring Revenue up 94% YoY



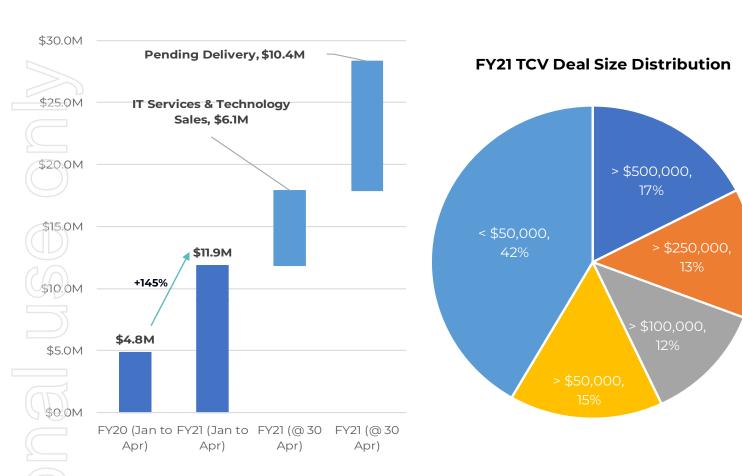
FY21* Recurring revenue to \$16.6M

- Recurring revenue up 94% YoY to \$16.6M and 16% to the previous 4 months (Sept to Dec '20)
- 10 consecutive growth quarters (Dec '18 to Mar '20)

Refers to the period from Jan to April FY21. YoY analysis comparative period is from Jan to April FY20



Total Contract Value* up 145% YoY



FY21 Jan to April TCV Growth to \$11.9M

- TCV on Recurring Sales up 145% YoY to \$11.9M
- Services Pending Delivery at \$10.4M and IT Services & Technology Sales at \$6.1M
- 30% of deals exceed \$250,000 in TCV with 17% exceeding \$500,000

Total Contract Value (TCV) = Value of monthly recurring revenue on sale multiplied by months of the contract



Integration Milestones Achieved



Trident

Altitude IT

BEACHHEAD

Intalock

rexaen

- 35 of 45 systems across 13 acquisitions have been decommissioned.
- 29 of 45 scheduled integration events complete.
 - ✓ 5 events completed in Q3 FY21.
 - ✓ 8 to complete in Q4 FY21.
- Averaging 2 major system and brands exiting per month.
- 8 of 13 companies have completely integrated: people, systems, process and brand.
- By June 30th, 10 of 13 Companies will be completely integrated with only Reliance and the recent purchases of Intalock and Nexgen remaining.
- We have a target of completing the integration plan for a given company within 6-9 months of its acquisition and are meeting that target.

Spirit's Standard Operating Environment (SoE)

ITQUOTER

(Quoting, Order Acceptance, Product Catalog)

SPIRIT X

(SQ, Customer and Dealer Portal)

MICROSOFT DYNAMICS

(Leads, Opportunities, Sales Reporting, Marketing Automation)

SELCOMM

(Billing/Invoicing)

STAN/TIBCO

NETSUITE

(Purchasing, Accounting, Inventory, Assets)

AUTOTASK

(Projects, Assurance, Time-recording, MSP billing overage)





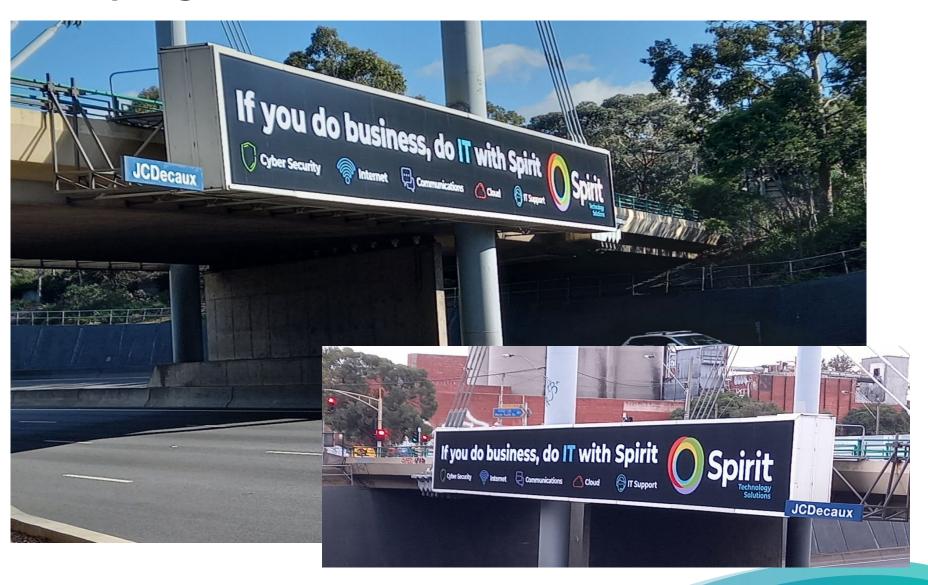
National Brand Campaign

South-eastern Freeway

Yarra Blvd Overpass

Burnley VIC 3121

> In April Spirit generated 1596 inbound sales leads up 75% on March



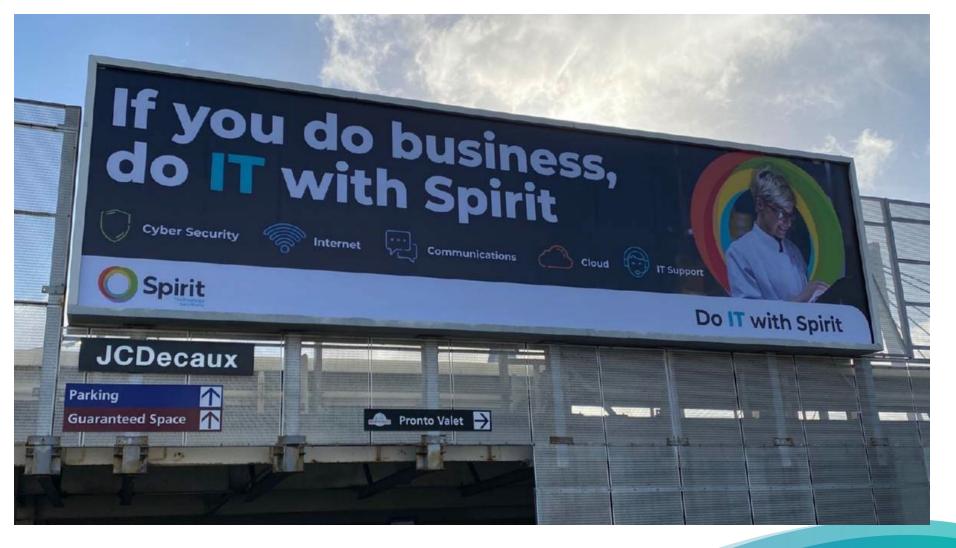


National Brand Campaign

Sydney Airport

T2 & T3 Departures

Mascot NSW 2020





National Brand Campaign

George Street
Overpass

Sydney NSW 2000





Spirit & Nexgen Update

National scale *driving* organic growth.





> 10,500 B2B customers nationally



140 Spirit & Nexgen Sales People



>350 resellers



National advertising: TV, Digital, Sky News, Airport Media, Foxtel, & Billboards



across Telco & IT products = TECHO demand driven growth

Competitive advantage



Winning larger accounts accounts nationally via combined IT & Telco products



Recurring revenues at circa \$65M-\$70M



Organic Sales Growth via Nexgen & Spirit in H2 FY21



140 x Spirit & Nexgen Sales
People selling nationally



NEXGEN & SPIRIT CROSS SELL TO SMB

Nexgen will begin to sell the Spirit IT & Cyber products in Q4 21-Q1 22



SPIRIT MOBILES PRODUCT

The Spirit mobiles product will be sold via the Nexgen sales channel

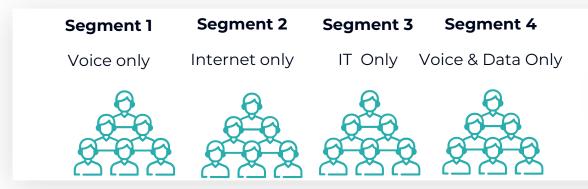


LiveCall & LivePBX LAUNCHED

Nexgen will connect the Spirit Voice products into their existing hardware phone systems (70% gross margin)



> 10,500 Spirit B2B Spirit customers nationally may only have 1 service – convert to 2-3 services



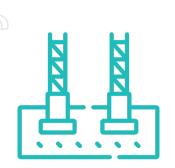


One Account Manager



Achieving Organic Revenue Growth

FY21: Foundation Building



- Acquisitions
- SoE
- Brand/team integrations
- Boost Investor Profile

- Built Spirit X & Online shop
- Built Product portfolio
- National expansion
- Construct a unified brand



FY21-22: Organic Revenue Growth



- Synergise objectives across the group
- Mid market expansion
- Expand SMB distribution through Nexgen salesforce
- Divestment of non-core assets (consumer)



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