Appendix 4G

Key to Disclosures Corporate Governance Council Principles and Recommendations

Name of entity		
Estia Health Limited		
ABN/ARBN		Financial year ended:
37 160 986 201		30 June 2021
Our corporate governance statem	nent ¹ for the period above can be fo	und at: ²
These pages of our annual report:		
This URL on our website:	https://investors.estiahealth.com.acentre/?page=corporate-governal	
The Corporate Governance State approved by the board.	ment is accurate and up to date as	at 24 August 2021 and has been
The annexure includes a key to w	here our corporate governance dis	closures can be located.3
Date:	08 October 2021	
Name of authorised officer authorising lodgement: Leanne Ralph		

Listing Rule 4.10.3 requires an entity that is included in the official list as an ASX Listing to include in its annual report either a corporate governance statement that meets the requirements of that rule or the URL of the page on its website where such a statement is located. The corporate governance statement must disclose the extent to which the entity has followed the recommendations set by the ASX Corporate Governance Council during the reporting period. If the entity has not followed a recommendation for any part of the reporting period, its corporate governance statement must separately identify that recommendation and the period during which it was not followed and state its reasons for not following the recommendation and what (if any) alternative governance practices it adopted in lieu of the recommendation during that period.

Under Listing Rule 4.7.4, if an entity chooses to include its corporate governance statement on its website rather than in its annual report, it must lodge a copy of the corporate governance statement with ASX at the same time as it lodges its annual report with ASX. The corporate governance statement must be current as at the effective date specified in that statement for the purposes of Listing Rule 4.10.3.

Under Listing Rule 4.7.3, an entity must also lodge with ASX a completed Appendix 4G at the same time as it lodges its annual report with ASX. The Appendix 4G serves a dual purpose. It acts as a key designed to assist readers to locate the governance disclosures made by a listed entity under Listing Rule 4.10.3 and under the ASX Corporate Governance Council's recommendations. It also acts as a verification tool for listed entities to confirm that they have met the disclosure requirements of Listing Rule 4.10.3.

The Appendix 4G is not a substitute for, and is not to be confused with, the entity's corporate governance statement. They serve different purposes and an entity must produce each of them separately.

See notes 4 and 5 below for further instructions on how to complete this form.

¹ "Corporate governance statement" is defined in Listing Rule 19.12 to mean the statement referred to in Listing Rule 4.10.3 which discloses the extent to which an entity has followed the recommendations set by the ASX Corporate Governance Council during a particular reporting period.

² Tick whichever option is correct and then complete the page number(s) of the annual report, or the URL of the web page, where your corporate governance statement can be found. You can, if you wish, delete the option which is not applicable.

³ Throughout this form, where you are given two or more options to select, you can, if you wish, delete any option which is not applicable and just retain the option that is applicable. If you select an option that includes "<u>OR</u>" at the end of the selection and you delete the other options, you can also, if you wish, delete the "<u>OR</u>" at the end of the selection.

ANNEXURE - KEY TO CORPORATE GOVERNANCE DISCLOSURES

		Where a box below is ticked, ⁴ we have followed the recommendation <u>in full</u> for the <u>whole</u> of the period above. We have disclosed this in our Corporate Governance Statement:
	PRINCIPLE 1 - LAY SOLID FOUNDATIONS FOR MANAGEMENT AND OVE	ERSIGHT
	out:	and we have disclosed a copy of our board charter at: https://investors.estiahealth.com.au/investor-centre/?page=corporate-governance
	A listed entity should: (a) undertake appropriate checks before appointing a director or senior executive or putting someone forward for election as a director; and (b) provide security holders with all material information in its possession relevant to a decision on whether or not to elect or re-elect a director.	
)	1.3 A listed entity should have a written agreement with each director and senior executive setting out the terms of their appointment.	
	1.4 The company secretary of a listed entity should be accountable directly to the board, through the chair, on all matters to do with the proper functioning of the board.	

⁴ Tick the box in this column only if you have followed the relevant recommendation in <u>full</u> for the <u>whole</u> of the period above. Where the recommendation has a disclosure obligation attached, you must insert the location where that disclosure has been made, where indicated by the line with "insert location" underneath. If the disclosure in question has been made in your corporate governance statement, you need only insert "our corporate governance statement". If the disclosure has been made in your annual report, you should insert the page number(s) of your annual report (eg "pages 10-12 of our annual report"). If the disclosure has been made on your website, you should insert the URL of the web page where the disclosure has been made or can be accessed (eg "www.entityname.com.au/corporate governance/charters/").

Corp	orate Governance Council recommendation	Where a box below is ticked, ⁴ we have followed the recommendation <u>in full</u> for the <u>whole</u> of the period above. We have disclosed this in our Corporate Governance Statement:
1.5	A listed entity should: (a) have and disclose a diversity policy; (b) through its board or a committee of the board set measurable objectives for achieving gender diversity in the composition of its board, senior executives and workforce generally; and (c) disclose in relation to each reporting period: (1) the measurable objectives set for that period to achieve gender diversity; (2) the entity's progress towards achieving those objectives; and (3) either: (A) the respective proportions of men and women on the board, in senior executive positions and across the whole workforce (including how the entity has defined "senior executive" for these purposes); or (B) if the entity is a "relevant employer" under the Workplace Gender Equality Act, the entity's most recent "Gender Equality Indicators", as defined in and published under that Act. If the entity was in the S&P / ASX 300 Index at the commencement of the reporting period, the measurable objective for achieving gender diversity in the composition of its board should be to have not less than 30% of its directors of each gender within a specified period.	and we have disclosed a copy of our diversity policy at: https://investors.estiahealth.com.au/investor-centre/?page=corporate-governance and we have disclosed the information referred to in paragraph (c) in our Corporate Governance Statement. As we were included in the S&P / ASX 300 Index at the commencement of the reporting period our measurable objective for achieving gender diversity in the composition of its board of not less than 30% of its directors of each gender within a specified period.
1.6	A listed entity should: (a) have and disclose a process for periodically evaluating the performance of the board, its committees and individual directors; and (b) disclose for each reporting period whether a performance evaluation has been undertaken in accordance with that process during or in respect of that period.	and we have disclosed the evaluation process referred to in paragraph (a) in our Corporate Governance Statement. and whether a performance evaluation was undertaken for the reporting period in accordance with that process in our Corporate Governance Statement.

(Corporate Governance Coun	cil recommendation	Where a box below is ticked, ⁴ we have followed the recommendation in full for the whole of the period above. We have disclosed this in our Corporate Governance Statement:
2	of its senior executed and (b) disclose for each evaluation has be	se a process for evaluating the performance cutives at least once every reporting period; h reporting period whether a performance been undertaken in accordance with that or in respect of that period.	and we have disclosed the evaluation process referred to in paragraph (a) in our Corporate Governance Statement. and whether a performance evaluation was undertaken for the reporting period in accordance with that process in our Corporate Governance Statement.

Corpor	rate Governance Council recommendation	Where a box below is ticked, ⁴ we have followed the recommendation <u>in full</u> for the <u>whole</u> of the period above. We have disclosed this in our Corporate Governance Statement:
PRINCI	IPLE 2 - STRUCTURE THE BOARD TO BE EFFECTIVE AND ADD	VALUE
2.1	The board of a listed entity should: (a) have a nomination committee which: (1) has at least three members, a majority of whom are independent directors; and (2) is chaired by an independent director, and disclose: (3) the charter of the committee; (4) the members of the committee; and (5) as at the end of each reporting period, the number of times the committee met throughout the period and the individual attendances of the members at those meetings; or (b) if it does not have a nomination committee, disclose that fact and the processes it employs to address board succession issues and to ensure that the board has the appropriate balance of skills, knowledge, experience, independence and diversity to enable it to discharge its duties and responsibilities effectively.	and we have disclosed a copy of the charter of the committee at: https://investors.estiahealth.com.au/investor-centre/?page=corporate-governance and the information referred to in paragraphs (4) and (5) at: 2.1(a)(4) in our Corporate Governance Statement 2.1(a)(5) in our Director's Report Section of the Annual Report, which can be found at: https://investors.estiahealth.com.au/investor-centre/?page=annual-reports Note: The Committee is a combined Nomination and Remuneration Committee.
2.2	A listed entity should have and disclose a board skills matrix setting out the mix of skills that the board currently has or is looking to achieve in its membership.	and we have disclosed our board skills matrix in our Corporate Governance Statement
2.3	A listed entity should disclose: (a) the names of the directors considered by the board to be independent directors; (b) if a director has an interest, position, affiliation or relationship of the type described in Box 2.3 but the board is of the opinion that it does not compromise the independence of the director, the nature of the interest, position or relationship in question and an explanation of why the board is of that opinion; and (c) the length of service of each director.	and we have disclosed the names of the directors considered by the board to be independent directors in our Corporate Governance Statement. and the length of service of each director can be found in our Corporate Governance Statement.
2.4	A majority of the board of a listed entity should be independent directors.	

Corpora	ate Governance Council recommendation	Where a box below is ticked, ⁴ we have followed the recommendation <u>in full</u> for the <u>whole</u> of the period above. We have disclosed this in our Corporate Governance Statement:
2.5	The chair of the board of a listed entity should be an independent director and, in particular, should not be the same person as the CEO of the entity.	
2.6	A listed entity should have a program for inducting new directors and for periodically reviewing whether there is a need for existing directors to undertake professional development to maintain the skills and knowledge needed to perform their role as directors effectively.	

Corporate Governance Council recommendation		Where a box below is ticked, ⁵ we have followed the recommendation in full for the whole of the period above. We have disclosed this in our Corporate Governance Statement:	
PRINCI	PRINCIPLE 3 – INSTIL A CULTURE OF ACTING LAWFULLY, ETHICALLY AND RESPONSIBLY		
3.1	A listed entity should articulate and disclose its values.	and we have disclosed our values in our Corporate Governance Statement.	
3.2	A listed entity should: (a) have and disclose a code of conduct for its directors, senior executives and employees; and (b) ensure that the board or a committee of the board is informed of any material breaches of that code.	and we have disclosed our code of conduct at: https://investors.estiahealth.com.au/investor-centre/?page=corporate-governance	
3.3	A listed entity should: (a) have and disclose a whistleblower policy; and (b) ensure that the board or a committee of the board is informed of any material incidents reported under that policy.	and we have disclosed our whistleblower policy at: https://investors.estiahealth.com.au/investor-centre/?page=corporate-governance	
3.4	A listed entity should: (a) have and disclose an anti-bribery and corruption policy; and (b) ensure that the board or committee of the board is informed of any material breaches of that policy.	and we have disclosed our code of conduct which has a section on our anti-bribery and corruption policy at: https://investors.estiahealth.com.au/investor-centre/?page=corporate-governance	

⁵ Tick the box in this column only if you have followed the relevant recommendation in <u>full</u> for the <u>whole</u> of the period above. Where the recommendation has a disclosure obligation attached, you must insert the location where that disclosure has been made, where indicated by the line with "*insert location*" underneath. If the disclosure in question has been made in your corporate governance statement, you need only insert "our corporate governance statement". If the disclosure has been made in your annual report, you should insert the page number(s) of your annual report (eg "pages 10-12 of our annual report"). If the disclosure has been made on your website, you should insert the URL of the web page where the disclosure has been made or can be accessed (eg "www.entityname.com.au/corporate governance/charters/").

Corpoi		Where a box below is ticked, ⁵ we have followed the recommendation in full for the whole of the period above. We have disclosed this in our Corporate Governance Statement:		
PRINC	PRINCIPLE 4 – SAFEGUARD THE INTEGRITY OF CORPORATE REPORTS			
4.1	The board of a listed entity should: (a) have an audit committee which:			
)	(1) has at least three members, all of whom are non- executive directors and a majority of whom are independent directors; and	and we have disclosed a copy of the charter of the committee at: https://investors.estiahealth.com.au/investor-centre/?page=corporate-governance		
	(2) is chaired by an independent director, who is not the chair of the board,	and the information referred to in paragraphs (4) and (5) at:		
	and disclose:	4.1(a)(4) in our Corporate Governance Statement		
	(3) the charter of the committee;	4.1(a)(5) in our Director's Report Section of the Annual Report which can be found at:		
	 (4) the relevant qualifications and experience of the members of the committee; and 	https://investors.estiahealth.com.au/investor-centre/?page=annual-reports		
	(5) in relation to each reporting period, the number of times the committee met throughout the period and the individual attendances of the members at those meetings; or			
	(b) if it does not have an audit committee, disclose that fact and the processes it employs that independently verify and safeguard the integrity of its corporate reporting, including the processes for the appointment and removal of the external auditor and the rotation of the audit engagement partner.			
4.2	The board of a listed entity should, before it approves the entity's financial statements for a financial period, receive from its CEO and CFO a declaration that, in their opinion, the financial records of the entity have been properly maintained and that the financial statements comply with the appropriate accounting standards and give a true and fair view of the financial position and performance of the entity and that the opinion has been formed on the basis of a sound system of risk management and internal control which is operating effectively.			
4.3	A listed entity should disclose its process to verify the integrity of any periodic corporate report it releases to the market that is not audited or reviewed by an external auditor.			

Corpora	ate Governance Council recommendation	Where a box below is ticked, ⁵ we have followed the recommendation <u>in full</u> for the <u>whole</u> of the period above. We have disclosed this in our Corporate Governance Statement:
PRINCI	PLE 5 – MAKE TIMELY AND BALANCED DISCLOSURE	
5.1	A listed entity should have and disclose a written policy for complying with its continuous disclosure obligations under listing rule 3.1.	and we have disclosed our continuous disclosure compliance policy at: https://investors.estiahealth.com.au/investor-centre/?page=corporate-governance
5.2	A listed entity should ensure that its board receives copies of all material market announcements promptly after they have been made.	
5.3	A listed entity that gives a new and substantive investor or analyst presentation should release a copy of the presentation materials on the ASX Market Announcements Platform ahead of the presentation.	
PRINCI	PLE 6 – RESPECT THE RIGHTS OF SECURITY HOLDERS	
6.1	A listed entity should provide information about itself and its governance to investors via its website.	and we have disclosed information about us and our governance on our website at: https://www.estiahealth.com.au/ AND https://investors.estiahealth.com.au/investor-centre/?page=corporate-profile
6.2	A listed entity should have an investor relations program that facilitates effective two-way communication with investors.	
6.3	A listed entity should disclose how it facilitates and encourages participation at meetings of security holders.	and we have disclosed how we facilitate and encourage participation at meetings of security holders in our Corporate Governance Statement.
6.4	A listed entity should ensure that all substantive resolutions at a meeting of security holders are decided by a poll rather than by a show of hands.	
6.5	A listed entity should give security holders the option to receive communications from, and send communications to, the entity and its security registry electronically.	

Corpora	te Governance Council recommendation	Where a box below is ticked, ⁵ we have followed the recommendation in full for the whole of the period above. We have disclosed this in our Corporate Governance Statement:
PRINCIPLE 7 – RECOGNISE AND MANAGE RISK		
7.1	The board of a listed entity should:	
D	(a) have a committee or committees to oversee risk, each of which:	and we have disclosed a copy of the charter of the committee at:
	(1) has at least three members, a majority of whom are independent directors; and	https://investors.estiahealth.com.au/investor-centre/?page=corporate-governance
	(2) is chaired by an independent director,	and the information referred to in paragraphs (4) and (5) at:
	and disclose:	74,740
	(3) the charter of the committee;	7.1(a)(4) in our Corporate Governance Statement
	(4) the members of the committee; and	7.1(a)(5) in our Directors Report Section of the Annual Report which can be found at:
	(5) as at the end of each reporting period, the number of times the committee met throughout the period and the individual attendances of the members at those meetings; or	https://investors.estiahealth.com.au/investor-centre/?page=annual-reports
	(b) if it does not have a risk committee or committees that satisfy (a) above, disclose that fact and the processes it employs for overseeing the entity's risk management framework.	
7.2	The board or a committee of the board should:	\boxtimes
	(a) review the entity's risk management framework at least annually to satisfy itself that it continues to be sound and that the entity is operating with due regard to the risk appetite set by the board; and	and we have disclosed whether a review of the entity's risk management framework was undertaken during the reporting period in our Corporate Governance Statement
	(b) disclose, in relation to each reporting period, whether such a review has taken place.	
7.3	A listed entity should disclose:	
	(a) if it has an internal audit function, how the function is structured and what role it performs; or	and we have disclosed how our internal audit function is structured and what role it performs in our Corporate Governance Statement.
	(b) if it does not have an internal audit function, that fact and the processes it employs for evaluating and continually improving the effectiveness of its governance, risk management and internal control processes.	
7.4	A listed entity should disclose whether it has any material exposure to environmental or social risks and, if it does, how it manages or intends to manage those risks.	and we have disclosed whether we have any material exposure to environmental and social risks in our Corporate Governance Statement.

Corpor	ate Governance Council recommendation	Where a box below is ticked, ⁵ we have followed the recommendation in full for the whole of the period above. We have disclosed this in our Corporate Governance Statement:
PRINCI	PLE 8 – REMUNERATE FAIRLY AND RESPONSIBLY	
8.1	The board of a listed entity should: (a) have a remuneration committee which: (1) has at least three members, a majority of whom are independent directors; and (2) is chaired by an independent director, and disclose: (3) the charter of the committee; (4) the members of the committee; and (5) as at the end of each reporting period, the number of times the committee met throughout the period and the individual attendances of the members at those meetings; or (b) if it does not have a remuneration committee, disclose that fact and the processes it employs for setting the level and composition of remuneration for directors and senior executives and ensuring that such remuneration is appropriate and not excessive. A listed entity should separately disclose its policies and practices regarding the remuneration of non-executive directors and the remuneration of executive directors and other senior	and we have disclosed a copy of the charter of the committee at: https://investors.estiahealth.com.au/investor-centre/?page=corporate-governance and the information referred to in paragraphs (4) and (5): 8.1(a)(4) in our Corporate Governance Statement 8.1(a)(5) in our Director's Report Section of the Annual Report which can be found at: https://investors.estiahealth.com.au/investor-centre/?page=annual-reports Note: The Committee is a combined Nomination and Remuneration Committee.
8.3	A listed entity which has an equity-based remuneration scheme should: (a) have a policy on whether participants are permitted to	remuneration of executive directors and other senior executives in our Corporate Governance Statement and also in our Remuneration Report contained in the Annual Report, which can be found at: https://investors.estiahealth.com.au/investor-centre/?page=annual-reports and we have disclosed our policy on this issue or a summary of it in our Corporate Governance Statement.
	enter into transactions (whether through the use of derivatives or otherwise) which limit the economic risk of participating in the scheme; and (b) disclose that policy or a summary of it.	



Corporate Governance Statement 2021

The Estia Health Limited Board of Directors (**Board**) is pleased to present Estia Health's Corporate Governance Statement for 2021 (**Statement**). This Statement outlines our principal corporate governance practices in place during the financial year ended 30 June 2021. Copies of all governance documents referred to in this Statement can be found at investors.estiahealth.com.au.

The Board and management team maintain high standards of corporate governance as part of our commitment to create value for our stakeholders through effective strategic planning, risk management, transparency and corporate responsibility.

Our governance policies and practices have been consistent with the 4th edition of the ASX Corporate Governance Council's *Corporate Governance Principles* and *Recommendations* (**ASX Governance Principles**) throughout the year. These policies and practices are reflected in this Statement as well as our Appendix 4G¹.

We regularly review our governance practices in light of the growth in the Company and relevant emerging corporate governance developments.

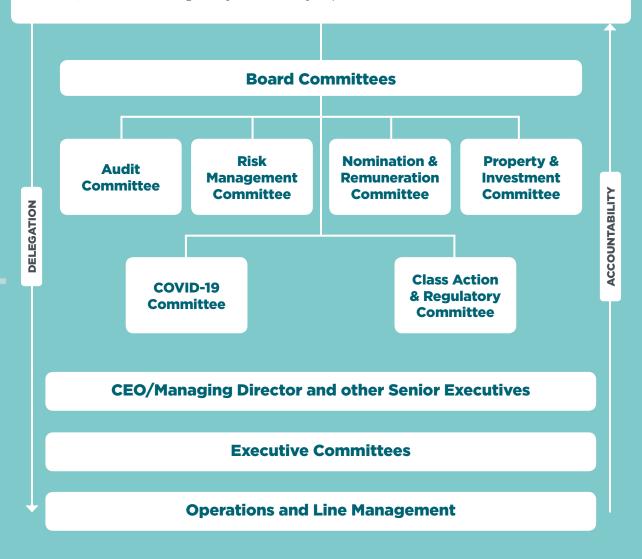
Our governance framework ensures accountability, both of the Board and senior executives, to the Company and our shareholders. The diagram below summarises our governance framework, including the functions reserved for the Board. The functions carried out by the five standing Board Committees are outlined in Section 2 of this Statement.

¹ Our Corporate Governance Statement and Key to Disclosures (Appendix 4G) have been lodged with the ASX and are available at https://investors.estiahealth.com.au

Estia Health Board

Formally delegates certain functions to Board Committees and to management via the formal Board and Committee Charters. Directly retains responsibility for a number of matters, including:

- Overall strategic guidance, instilling of the Company's values and approving the Code of Conduct
- Oversight of management
- Oversight of financial and capital management
- Promotion of effective engagement with shareholders
- Promoting ethical and responsible decision-making
- Ensuring a robust risk management framework is in place
- Establishing the Company's risk appetite
- Monitoring the systems of compliance, risk management and control
- Overseeing the Company's process for making timely and balanced disclosure of all material information
- Oversight of policies governing the Company's relationship with other stakeholders and those related to ESG, WHS and other regulatory and statutory requirements



2020-21 areas of governance focus

Key areas of governance focus and activities undertaken by the Board, its Committees and management during 2020-21 included:

- Strategic and financial performance
- A Board and Executive team strategy session was held with a focus on reviewing the growth opportunities of the core residential service opportunities and broader aged care adjacencies. The major operational pillars supporting this strategy were considered
- The Board reviews the financial performance of the business every month and approves an annual budget
- COVID-19 response
- Established a COVID-19 Committee comprised of the Chair of the Board and the Chairs of each of the Risk Committee and Audit Committees
- Established a COVID-19 Critical Incident Management Team (CIMT) to oversee the response to the pandemic. All aspects of infection prevention and control (IPC) for resident and employee safety protocols for homes and offices. Implemented a regular weekly communication cadence to update employees on pandemic response changes, impacts to homes and colleagues. Established an internal online portal to continuously update employees on the changes to policies and procedures related to the Company's response to the pandemic. Regular coordinated communications were issued to residents and their representatives during this time
- Our people
- Established a People Committee to consider strategic actions and provide oversight of critical operational issues, with regard to the current and future supply and demand of a skilled workforce
- Established the Work Health and Safety
 Committee to provide guidance and oversight on
 strategies to support the health and wellness of
 the workforce, including the safety of residents
- · Social and environment
- Integrated environmental, social and governance issues into Estia Health's Corporate Strategy with resident care and human capital identified as the short-term material non-financial risks
- Made further progress on integrated reporting and increased our disclosure and transparency on key sustainability issues
- Reviewed opportunities to positively impact environmental issues and commenced roll out of various high value projects including the development of a climate resilience tool to assess the physical risk of the portfolio as an initial step in meeting the Taskforce for Climate-Related Financial Disclosure (**TCFD**) recommendations

- Governance
- Reviewed and updated relevant governance policies, charters, and practices to reflect the 4th Edition of the ASX Corporate Governance Council's Corporate Governance Principles and Recommendations
- Approved internal audit program was developed by management and oversight is provided by the Risk Management Committee
- Continuing oversight as management responded to COVID-19 and the impact of increased expectations and actions from regulators across the sector
- Engaging and meeting with key regulators
- Meeting with shareholders and proxy advisors as part of Estia Health's ongoing engagement to discuss matters relating to our business performance, governance and remuneration
- Introduced legislated Modern Slavery Statement
- Risk
- Establishment of a Clinical Governance Committee
- Review of cybersecurity risks and review of appropriate mitigation plans
- Oversight of home accreditation outcomes, with a focus on Aged Care Quality Standards, particularly Standard 8
- Reviewed Work Health Safety and peopleassociated risk plans for further improvements



The Board of Directors

Relevant governance document:

Board Charter

The responsibilities of the Board

Our Board is accountable to our stakeholders and as such, the Board is responsible for demonstrating leadership, defining the Company's purpose, establishing strategic objectives, approving our values and the Code of Conduct and oversight of the management of the Company. To clarify the roles and responsibilities of Directors and management and assist the Board in discharging its responsibilities, our Board operates under a formal Charter that sets out the functions reserved to the Board and provides for the delegation of functions to Board Committees and to senior management.

Our Board has reserved for itself the specific responsibilities summarised in **Diagram 1**.

Further detail around the responsibilities reserved for the Board and those specifically delegated to the CEO/MD are outlined in the Board Charter, which is reviewed on an annual basis to ensure that the division of functions between the Board and management continues to be appropriate for the needs of the Company.

Our Board has delegated specific authority to six Board Committees, which assist the Board by examining various issues and making recommendations. A description of each Committee and its responsibilities are set out in Section 2 of this Statement.

In FY21 there were 63 formal Board and Board Committee meetings. Between formal meetings management provided the Board with material business and other updates as well as information in response to requests from Board meetings. In addition, Board members having informal conversations with employees is important in assessing the culture within Estia Health and therefore visits to homes are scheduled throughout the year and Directors attend the annual management conference. Due to COVID-19 restrictions, the home visits were paused and the Board transitioned to enabling virtual attendance at all Board and Board Committee meetings and meetings with management.

1.2 Board composition

As at 30 June 2021 there were seven Directors on our Board. Table 1 below sets out each Director, the commencement of their tenure and their status as an independent or Non-independent Director.

Directors' qualifications and experience are contained in the Directors' Report in our Annual Report, including details of their other listed entity directorships. This information can also be found on the Company's website.

Director	Tenure commencement	Independent / Non-independent
Dr. Gary H Weiss AM	24 February 2016	Independent, Non-executive Director and Chairman
Mr Ian Thorley	23 November 2018	Non-independent, Chief Executive Officer and Managing Director
Ms Norah Barlow ONZM	17 November 2014	Non-independent, Non-executive Director
Mr Paul Foster	24 February 2016	Independent, Non-executive Director
Hon. Warwick L Smith AO	04 May 2017	Independent, Non-executive Director
Ms Helen Kurincic	01 July 2017	Independent, Non-executive Director
Ms Karen Penrose	17 October 2018	Independent, Non-executive Director

1.3 Director independence

We recognise that independent Directors have an important role in assuring shareholders that the Board is able to act in the best interests of the Company and independently of management. Because of this, the Board assesses all Directors' independence annually. Estia Health's criteria for assessing Director independence aligns with the guidance provided in the ASX Governance Principles.

Information about any such interests or relationships, including any related financial or other details, is assessed by the Board to determine whether the interest, position, or relationship could, or could reasonably be perceived to, materially interfere with the exercise of a Director's unfettered and independent judgement. As part of this process, the Board considers each of the factors relevant to assessing the independence of a Director set out in Box 2.3 of the ASX Governance Principles and other facts, information and circumstances that the Board considers relevant. The Board considers the materiality of any given relationship on a case-by-case basis.

The Board also assesses the independence of new Directors prior to their appointment.

The findings of the annual review of Director independence by the Nomination and Remuneration Committee are considered by the Board. As part of the review, Estia Health's criteria for assessing Director independence are sent to each Director requesting they confirm whether they have any interests, positions or relationships with the Company that could materially interfere with the Director's capacity to bring independent judgement on matters before the Board and act in the best interests of Estia Health.

As illustrated above, the following Directors have been determined as being independent as at 30 June 2021 - Dr Gary H Weiss AM, Paul Foster, Hon. Warwick L Smith AO, Helen Kurincic and Karen Penrose. Our Board has made this assessment on the basis that none of these Directors have been employed in an executive capacity by the Company within the last three years, has not had a material business relationship with the Company within the last three years, is not a substantial holder of Estia Health shares and do not fall within any other criteria listed in Box 2.3 of the ASX Governance Principles.

Further rationale for the determination of these Directors being independent is they conduct themselves at arm's length in their engagement with the Company and bring their considerable skillsets to bear on matters before the Board. The approach of these Directors to matters of the Board is always independent in both appearance and in fact.

Ms Norah Barlow, appointed as a Non-executive Director in 2014, was appointed as Acting CEO in September 2016 and CEO in October 2016. Upon the appointment of Mr Ian Thorley as CEO in November 2018, Ms Barlow resumed her role as a Non-executive Director. The Board has determined that Ms Barlow is non-independent solely based on the criteria in Box 2.3 of the ASX Governance Principles. Ms Barlow also has an independent approach to Board deliberations both in appearance and in fact.

Mr Ian Thorley by virtue of his executive Chief Executive Officer/Managing Director (**CEO/MD**) position is considered non-independent, based on the criteria in Principle 2 of the ASX Governance Principles.

Based on this assessment, our Board has a majority of independent Directors.

1.4 Our Chairman

As noted above, the Directors have elected Dr Gary H Weiss AM as Chairman of the Board as an independent, Non-executive Director. His role is outlined in the Board Charter. The duties of the Chairman and the CEO/MD are carried out by separate people.

1.5 Relationship between the Board and our CEO/MD

Our CEO/MD oversees the day-to-day management of the business and, with the support of senior management, reports to the Board on the exercise of his delegated authority. Our CEO/MD has been delegated the authority to manage the Company in accordance with the strategy, plans and policies approved by the Board. The delegations are reviewed by the Board from time to time.

Our Non-executive Directors have the opportunity to meet at each Board meeting without the CEO/MD or management present.

1.6 Nomination and appointment of Directors

When considering the appointment of Directors to the Board, a formal process is undertaken to identify various candidates, with interviews held and appropriate background checks carried out. In addition, the Board considers and formally resolves to support the election or re-election of Directors to shareholders at general meetings/annual general meeting.

Before Director candidates are selected, the Board considers the current collective skills and competencies and will assess its needs at that time and in the future to develop selection criteria for the candidates. Candidates are required to disclose their other commitments and confirm that they are able to dedicate sufficient time to their duties. A shortlist of candidates is considered by the Board relative to its selection criteria.

We provide shareholders, in the relevant notice of meeting, with information in our possession relevant to assist them to make an informed decision on all Directors standing for election or re-election. This information includes biographical details, covering relevant qualifications, experience, and skills Directors bring to the Board, details of any other material directorships currently held by the candidate, the term of office currently served by the Directors, a statement on the independence of the candidate and the reasons why, and a statement by the Board as to whether it supports the election or re-election of the candidate and a summary of the reasons why.

Directors are elected or re-elected in accordance with the Company Constitution, the Corporations Act 2001 (Cth) (Corporations Act), and the ASX Listing Rules. At our 2020 Annual General Meeting, Hon. Warwick L Smith AO and Ms Helen Kurincic were re-elected by shareholders

1.7 Induction and ongoing development

A Director induction program has been designed and our Directors are expected to participate in this induction and orientation program on appointment. In addition, industry updates are regularly provided to the Board to ensure they are informed about developments within the company and the industry in which it operates.

During the year, in addition to executive presentations, we had MinterEllison update the Board on new and emerging matters, Seyfarth and Shaw provided a WHS update briefing, EY presented their Cyber Security review, HICMR provided advice and training on infection prevention and control and UBS presented on capital markets. Other updates relevant to the Company were provided by Ansell Strategic, AON insurance brokers, the Director Macquarie University Centre for the Health Economy, and the Aged Care Quality and Safety Commissioner met with the Board.

1.8 Knowledge, skills, and experience

The Board maintains a Board Skills Matrix that outlines the skills and experience considered by the Board to be important for its Directors to collectively possess. These skills are set out in Table 2, with each considered a competency that the Board believes it requires to effectively discharge its duties.

The Board Skills Matrix and competency descriptions are reviewed annually to ensure the skills remain relevant to the Company. This review was carried out in 2021, with a number of changes incorporated, including the addition of new skills (Customer Security & Safety and Crisis Management), and amendments to the title and descriptions of a number of existing skills.

The Board comprises highly experienced senior business leaders from a variety of professional backgrounds who each meet the fundamental requirements and, collectively, possess the necessary mix of skills, experience, tenure and diversity considered necessary to appropriately govern the Company.

From time to time there may be areas identified by the Board where additional knowledge would be beneficial, which it addresses by engaging external advisors and/or requesting more detailed reporting from management. Infection prevention and control and cybersecurity are examples where this approach has been taken.

Diagram 2 illustrates the number of Directors that have a level 3, 'high', or level 2, 'medium' competency, and experience in the described skill, where Directors were

asked to rate their competency level for each identified skill as follows:

High: Strong working knowledge or expertise and

experience;

Medium: Solid working knowledge and some

experience; and

Limited knowledge and not an area of DW.

experience

These numbers are extracted directly from the Board

Skills Matrix.

In addition to the skills set out in Table 2, we consider that each Director has the following attributes:

honesty and integrity

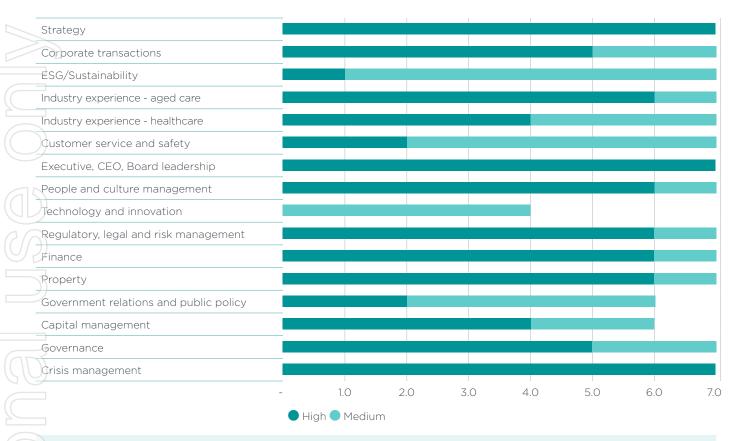
- · the ability to think strategically
- the time available to devote to Estia Health's business
- a willingness to question and challenge
- a commitment to the highest standards of governance

All Directors are expected to use their range of relevant skills, knowledge and experience and to apply their judgement to all matters discussed at Board meetings.

Table 2	
Desired skill	Description
Strategy	Experience in defining strategic objectives, assessing business plans and driving execution. Ability to think strategically and identify and critically assess opportunities and threats and develop effective strategies in the context of changing market conditions
Corporate transactions	Experience in assessing and completing complex business transactions, including mergers, acquisitions, divestments, capital management, major projects and business integration
ESG/Sustainability	Expertise in the areas of environment, social and governance (ESG), and the ability to advise the Company of required policies, actions and disclosures on these matters
Industry experience - aged care	Experience and broad understanding of the aged care industry including market drivers, risks and trends including policies, competitors, end users, regulatory policy and framework
Industry experience - healthcare	Experience and broad understanding of the healthcare industry including market drivers, risks and trends including policies, competitors, end users, regulatory policy and framework
Customer service and safety	Experience developing customer-focussed strategies and delivering best-practice customer/client outcomes
Executive team leadership/CEO Experience/Board leadership	Experience in CEO or other senior executive leadership roles. Experience in Board or other Committee leadership roles
People and culture management	Board Committee or senior executive equivalent experience relating to people management and human resources, corporate culture and remuneration issues
Technology and innovation	Experience and expertise in the area of technology applied to consumer service companies, including governance of technology projects, digital, privacy and security, and keeping abreast of emerging technology relevant to the Company
Regulatory, legal and risk management	Experience in identification, monitoring and management of material financial and non-financial risks, including legal and regulatory compliance, WHS, oversight of compliance management frameworks, controls and systems, ability to identify and oversee mitigation strategies for emerging risk and compliance issues in the organisation. Knowledge of legal and regulatory requirements of the Company
Finance	Understanding the financial drivers of the business, experience in financial accounting and reporting, treasury, corporate finance and financial controls
Property - including acquisition, disposal, management and development	Expertise in analysis of development feasibility and assessment, strategies for optimising value and understanding and mitigating risk from development opportunities
Government relations and public policy	Expertise in the critical analysis of government/public policy both in of terms of policy development, interest group input and lobbying, and legislation. Effective networks
Capital management	Expertise in considering and implementing efficient capital management, including alternative capital sources and distributions, yields and markets
Governance	Knowledge and experience in best practice governance structures, policies and processes, including experience with other ASX listed entities
Crisis management	Experience in crisis management and navigating responses to matters including to reputational, operational, people or technology risks arising by internal or external disruptions

Diagram 2

Number of Directors possessing relevant skill/experience to a level 3 and level 2, 'high' and 'medium' rating respectively (total number of 7 Directors)



100% of Directors have a high level of strategy experience 100% of Directors have a high level of Executive, CEO and Board leadership experience

100% of Directors have crisis management experience

86% of Directors have a high level of aged care industry experience 86% of Directors have a high level of people and culture

management experience

86% of Directors have a high level of regulatory, legal and risk management experience

86% of Directors have a high level of property and investment experience

86% of Directors have a high level of finance experience

The following charts depict Board tenure, independence and gender diversity.

Director tenure Director independence Board diversity Average tenure of Non-executive 71% of Directors are independent 42% of Directors are female Directors Independent Male 0-1 year CEO Female 1-3 years Ex-CEO 3-5 years

5+ years

2 Operation of the Board

Relevant governance documents:

- Audit Committee Charter
- Risk Management Committee Charter
- Nomination and Remuneration Committee Charter
- Property and Investment Committee Charter

2.1 Board Committees

Our Board has established the following standing Committees, which assist it with the execution of its responsibilities. The composition and effectiveness of the Committees are reviewed on an annual basis:

- Audit Committee
- Risk Management Committee
- Nomination and Remuneration Committee
- Property and Investment Committee

Each of these Committees operates in accordance with specific charters approved by our Board, which sets out its composition, functions and responsibilities.

In addition, our Board may establish ad-hoc Committees or delegate authority to existing committees to oversee specific activities. During FY20, the Board established two additional Committees, both of which remain in existence at the date of this Statement:

- Royal Commission and Regulatory Committee
- COVID-19 Committee

Also during the year the Board established a Class Action Committee comprising Hon. Warwick L Smith AO (Chair), Ms Helen Kurincic, Ms Karen Penrose, Mr Ian Thorley and Mr Steve Lemlin, for the sole purpose of assisting the Board with matters concerning the class action against the Company. As this matter has now been resolved, this Committee is no longer required.

Details of the number of Committee meetings held during the year and individual Directors' attendance at these meetings can be found in the 2021 Directors' Report. Details of the qualifications and experience of Committee members can also be found in the Directors' Report.

A description of the role of each Committee and its composition is set out in the following table.

Table 3

Committee	Members	Composition	Role
Audit Committee	Ms Karen Penrose (Chair) Dr Gary H Weiss AM	- The Chair must be an independent Non-executive Director, who is not the Chairman of the Board	At least three members, all of whom must be Non-executive Directors and a majority of whom are independent Directors
	Hon. Warwick L Smith AO	- Membership must be structured such that between them, the members have the accounting and financial expertise and a sufficient understanding of the industry and the circumstances in which the Company operates to be able to discharge the Committee's duties effectively	Our Audit Committee assists the Board in carrying out its oversight of the quality and integrity of the accounting, auditing and financial reporting of the Company. The Audit Committee also reviews the adequacy of Estia Health's internal control framework, monitors the effectiveness, objectivity and independence of the external auditor and reviews reports from the external auditor and internal audits
Risk Management committee	Ms Helen Kurincic (Chair) Ms Karen Penrose Mr Paul Foster	 At least three members, all of whom must be Non-executive Directors and a majority of whom are independent Directors. The Chair must be an independent Non-executive Director, who is not the Chairman of the Board 	Our Risk Management Committee assists the Board in overseeing the effectiveness of the Company's system of risk management, internal controls and general risk management, and the Company's systems for compliance with applicable legal and regulatory requirements, including in respect of clinical governance and resident safety. The committee is also responsible for making recommendations to the Board regarding risks the Company faces, action it should take, the adequacy of the Company's risk management framework and disclosure on risks
Nomination and Remuneration Committee	Mr Paul Foster (Chair) Ms Helen Kurincic Dr Gary H Weiss AM	 At least three members, the majority of whom are independent Directors The Chair should be an independent Director All members must be free from any interest, business or other relationship which, in the opinion of the Board, could, or could reasonably be perceived to, materially interfere with the exercise of his or her independent judgment as a member of the Committee All members are expected to possess adequate remuneration, regulatory and industry knowledge to carry out his or her responsibilities as a member of the Committee 	Our Nomination and Remuneration Committee assists and advises the Board on: - Board and CEO and other senior executive succession planning - Induction and continuing professional development programs for Directors - The development and implementation of a process for evaluating the performance of the Board, its Committees and Directors - Identifying nominees for directorships and other key executive appointments - The appointment and re-election of Directors - The composition and size of the Board to ensure it is conducive to making appropriate decisions with the benefit of a variety of perspectives and skills The Committee also assists and advises the Board on remuneration policies and practices for the Board, the CEO, the CFO, senior executives, and other persons whose activities, individually or collectively, affect the financial soundness of the Company. The Committee ensures that the structure of remuneration is aligned to the Company's purpose, values, risk appetite and strategic objectives

Continued over page

Table 3 (Continued)

Committee	Members	Composition	Role
Property and Investment Committee	Hon. Warwick L Smith AO (Chair) Ms Helen Kurincic Dr Gary H Weiss AM Ms Norah Barlow ONZM	 At least three members, all of whom must be Non-executive Directors and a majority of whom are independent Directors The Chair must be an independent Non-executive Director, who is not the Chairman of the Board 	Our Property and Investment Committee assists the Board in overseeing the investment and acquisition activities of the Company, including the development acquisition and disposal of real estate assets
Royal Commission and Regulatory Committee	Dr Gary H Weiss AM (Chair) Hon. Warwick L Smith AO Ms Karen Penrose	- At least three members, the majority of whom are independent, Non-executive Directors	Our Royal Commission and Regulatory Committee assists the Board in responding to the Royal Commission and other specific regulatory matters that arise
COVID-19 Committee	Dr Gary H Weiss AM (Chair) Ms Helen Kurincic Ms Karen Penrose	 At least three members Committee to be comprised of the Chair of the Board, the Chair of the Risk Management Committee and the Chair of the Audit Committee 	Our COVID-19 Committee provides governance oversight of the Company's response to the COVID-19 pandemic

2.2 Remuneration of Directors and Senior Executives

Our remuneration framework is designed to ensure that the level and composition of remuneration is both competitive and reasonable. Our policies are designed to attract and retain talented and motivated employees as well as raising the level of performance of the Company.

Remuneration of Executives

Our remuneration framework is designed to attract, motivate and retain employees, including senior management, and ensure that the interests of the employees are aligned with those of the shareholders. In discharging its duties, the Nomination and Remuneration Committee reviews and makes recommendations to the Board on the remuneration of the CEO/MD, CFO and other senior executives, including:

- Short and long-term remuneration, including both fixed remuneration and performance-based remuneration
- Any termination payments
- Appropriate grants of securities under the Long Term Incentive Plan

Ih making its recommendations the Nomination and Remuneration Committee ensures that:

- Remuneration is set with reference to prevailing market rates for similar positions, adjusted to account for experience, productivity and ability
- Remuneration packages are designed to motivate senior management to pursue the long-term growth and success of the Company, and not reward conduct that is contrary to the Company's values or risk appetite
- A clear relationship exists between performance and remuneration

Details of the nature and amount of remuneration for each Executive Key Management Personnel (KMP) and Estia Health's remuneration policies and practices are contained in the Remuneration Report in our Annual Report.

Remuneration of Non-executive Directors

We distinguish the structure of Non-executive Directors' remuneration from that of executive Directors and senior executives. Our Non-executive Directors are remunerated by way of fees which are set with reference to the prevailing market rates. They do not participate in the schemes designed for the remuneration of executives, nor do they receive bonus payments, or any retirement benefits other than any required statutory superannuation.

To create alignment between Non-executive Directors and shareholders, Non-executive Directors are encouraged to hold Estia Health shares, and a policy has been adopted that places a minimum holding requirement of the equivalent of at least 50% of one years' pre-tax base annual Board fees at any time, within three years from the commencement of the policy (which was April 2019), or the Directors' commencement date with the Company. All current Directors comply with this policy. Each Non-executive Director's current Estia Health shareholding is set out in the Remuneration Report in the Annual Report.

Conversely, to preserve independence and impartiality, no element of Non-executive Director remuneration is 'at risk' (that is, it is not based on the performance of the Company).

2.3 Performance evaluation

Our Board is committed to enhancing its effectiveness through performance management and review. Our annual Board review process is designed to help enhance performance by providing a mechanism to raise and resolve issues and provide recommendations to enhance its effectiveness.

During the 2021 financial year, the Board undertook a confidential, structured evaluation to review the role, composition, behaviours and processes of the Board and its Committees. The review involved each Director providing feedback on a range of Board-related topics, covering the role of the Board, composition of the Board, meeting processes, Board papers and relationships and culture of the Board. In addition to these regularly reviewed topics, the evaluation included a section on the Company's response to COVID-19 due to the significant impact of the pandemic on the business.

The results of that review were presented to the Board in May 2021 and highlighted a number of highly positive attributes about the Estia Health Board. The process also identified areas for increased focus and recommended improvements.

The evaluation for all executives is based on specific criteria, including the business performance of the Company, whether strategic objectives are being achieved, and the development of management and personnel.

The CEO/MD's performance is formally assessed on an annual basis by the Board. All Key Performance Indicators (KPIs) are considered by the Nomination and Remuneration Committee, which evaluates the CEO/ MD's performance and makes a recommendation to the Board in relation to performance and remuneration.

An annual assessment of the performance of all other senior executives is undertaken by the Board on the basis of recommendations from the CEO/MD, who conducts performance reviews in relation to each senior executive.

A performance evaluation for all senior executives, including the CEO/MD, was undertaken in the reporting period in accordance with the process disclosed above.

Further information on Directors' and executives' remuneration, including principles used to determine remuneration and KPIs, is set out in the Annual Report under the heading 'Remuneration Report'.

2.4 Independent advice

In order to facilitate independent judgement in decision-making, each Director has the right to seek independent professional advice at the Company's expense.

2.5 Agreements with Directors and senior managers

Our Non-executive Directors are appointed pursuant to formal letters of appointment which, among other things, set out the key terms and conditions of the appointment, the Board's expectations in relation to the performance of the Director, procedures for dealing with a Director's potential conflict of interest and the disclosure obligations of the Director, together with the details of the Director's remuneration.

All senior executives (defined as a member of the Executive team), are currently direct reports to the CEO/MD. All senior executives have detailed service contracts in place, with performance criteria requirements for short term or long-term incentives outlined in incentive offer documents provided to them on an annual basis

2.6 Company Secretary

The Board Charter expressly provides that the Company Secretary is directly accountable to the Board through the Chair on all matters to do with the proper function of the Board. All Directors have access to the Company Secretary, who is appointed by, and accountable to, the Board on all governance matters.

2.7 Board meetings

Details of Board meetings held during the year and individual Directors' attendance at these meetings can be found in the Directors' Report in the 2021 Annual Report.

Inclusion and Diversity

Relevant governance documents:

- **Diversity Policy**
- **Workplace Gender Equality Agency Report**

3.1 Diversity and inclusion at Estia Health

We are committed to an inclusive workplace that embraces and promotes diversity as part of the Company's corporate culture.

It is important that we are able to attract, retain and motivate employees from the widest possible pool of talent and our leaders are committed to providing opportunities that allow everyone to reach their full potential.

At Estia Health, our commitment to diversity is embedded in succession plans and appointment processes for the Board and Executive positions. The Nomination and Remuneration Committee reports to the Board regarding succession plans and appointment processes with the aim of achieving the Company's diversity objectives, in particular regarding the number of women in senior executive positions and on the Board.

Supportive and inclusive diversity-related workplace policies, programs and practices continue to be a focus within the business and are outlined in Table 4 (see below).

A formal Diversity Policy has been adopted by the Board that outlines the Company's commitment to providing an inclusive work environment in which everyone belongs. The Policy is reviewed annually. The Company has a diverse workforce with the appropriate qualifications for roles within the current business.

Table 4

Diversity Initiatives	Timeframe	Progress in FY21	Relevance for FY22
Gender pay equity	Ongoing	Estia Health continues to review remuneration annually to address any identified pay gaps for equivalent roles	Estia Health will develop a structured compensation framework to strengthen job classifications, benchmarking and pay ranges to ensure consistency
Leadership development programs	Ongoing	The leadership program continues as an important pillar of Estia Health's succession planning to develop a pipeline of future leaders. 70% of the 2021 graduating class are female	Our ongoing commitment to developing our leaders of the future from within will continue in FY22 with a focus on enabling internal mobility
Inclusion training for all leaders	2021	All organisational leaders have participated in the Embrin inclusion coaching program resulting in a range of pilot initiatives at the local and enterprise level	Estia Health will seek to establish an inclusion charter in FY22 leveraging the diversity of our workforce to further enhance our safe workplace and sense of belonging

3.2 Estia Health's diversity profile, diversity initiatives, and measurable objectives

In 2017, the Board established an objective of achieving 30% female representation on the Board. In 2018 this objective was expanded to a gender diversity target for both the Board and the Executive team of at least 30% of each gender. During FY20 it was agreed to establish a new target of 30% of each gender for the following groups:

- Direct reports of senior executives
- · Executive Directors
- Care Directors

This is in addition to retaining the 30% minimum representation of each gender for the Board and the senior executive team.

We have achieved these targets at the Board, Executive team, Senior Leadership team and Executive Director levels. Further work is required to attract, develop and retain male registered nurses at the Care Director level - an issue reflective of the sector as a whole

We define the Executive Leadership team as those roles reporting to the CEO (except for the Sydney Office Manager) and we define the Senior Leadership team as direct reports to members of the Executive Leadership team.

We have reported against a set of standardised gender equality indicators provided by the Workplace Gender Equality Agency (WGEA). This report can be found on our website under the Investor / Corporate Governance section. Table 5 illustrates the proportion of women and men at various levels throughout the Company as at 30 June 2021.

Table 5

	Employee Category	Female	Male	Total	% Female
	Board (includes MD/CEO)	3	4	7	42.86%
	Executive (excludes MD/CEO)	4	4	8	50.00%
	Senior Leadership team (direct reports to Executive)	18	15	33	54.55%
	Regional Managers	3	2	5	60.00%
	Executive Directors	54	13	67	80.60%
	Care Directors	64	10	74	86.49%
	Employees (includes MD/CEO, excludes NEDs)	6,513	1,411	7,924	82.19%
/[Total	6,659	1,459	8,117	82.04%

In addition to gender, the Company's Diversity Policy supports the Company's stance of a policy of nondiscrimination that ensures all employees are treated fairly.

4 Risk Management and Assurance

Relevant governance documents:

- **Audit Committee Charter**
- **Risk Management Committee Charter**
- **Environment Position Statement**
- **Modern Slavery Policy**

4.1 Role of the Audit Committee

Our Audit Committee assists the Board in carrying out its accounting, auditing and financial reporting responsibilities, including oversight of:

- a) Integrity of the Company's corporate reporting processes and financial statements, and the integrity and effectiveness of the internal control environment of the Company
- b) Accounting and tax, and related policies
- c) The appointment, remuneration, independence and competence of the Company's external auditors and the internal auditors where that is a co-sourced or outsourced function
- d) The performance of the Company's internal and external audit functions and review of their audits
- e) Related party transactions
- f) Compliance with Fees and Payments Principles under the Aged Care Act
- g) Debt facilities

The qualifications and experience of the members of the Audit Committee are outlined in the Directors' Report in the 2021 Annual Report.

Senior executives, senior members of finance, and the external auditors attend meetings by invitation of the Audit Committee. Our Committee holds regular meetings with the external auditor without management or executive Directors present. Any Director who is not a member of the Audit Committee may attend any meeting of the Committee.

4.2 Role of the Risk Management Committee

Our Risk Management Committee assists the Board in overseeing the effectiveness of the Company's system of risk management and internal control framework, and the Company's systems for compliance with applicable legal and regulatory requirements, including in respect of clinical governance and resident safety. The Committee is also responsible for making recommendations to the Board regarding risks the Company faces, action it should take, the adequacy of the Company's risk management framework, and disclosure on risk.

The qualifications and experience of the members of the Risk Management Committee are outlined in the Directors' Report in the 2021 Annual Report.

The Chief Quality and Risk Officer and other senior executives attend meetings by invitation of the Risk Management Committee. Any Director who is not a member of the Risk Management Committee may attend any meeting of the Committee.

4.3 Role of the Property and Investment Committee

Given the significant size of Estia Health's property portfolio and the continued expansion of the business anticipated in the future, we have established a dedicated Property and Investment Committee to oversee this important part of the business.

The Committee is responsible for reviewing and making recommendations to the Board in respect to:

- Assisting the Board in overseeing the investment and acquisition activities of the Company, including the development, acquisition and disposal of real estate assets
- Reviewing and providing recommendations to the Board in respect of acquisitions (including merger and acquisition activity), divestments and development proposals
- · Monitoring and reviewing the performance of acquired assets or investments against deliverables or objectives initially provided to the Board
- Ensuring that appropriate programs are in place for the maintenance and renewal of aged care facilities, including for the restoration, repair, replacement and/or modernisation of existing facilities
- Reviewing, monitoring and making recommendations to the Board regarding the consideration of environmental, social and governance (ESG) issues in support of sustainability efforts, including utilities usage, waste management, transportation planning and similar matters.
- Consider, monitor and make recommendations in relation to capital expenditure in excess of management's delegated authority

The qualifications and experience of the members of the Property and Investment Committee are outlined in the Directors' Report contained in the Annual Report.

4.4 Risk Management Framework

Our Risk Management Committee reviews and assesses the Company's risk management framework annually. This process includes reviewing the implementation, management, and maintenance of appropriate enterprise-wide risk management systems, policies and procedures, reporting protocols, and internal controls to ensure they continue to be sound and that the Company is operating in line with the current risk appetite set by the Board. The framework was refreshed in 2021, and a review, as described, will be carried out during the 2022 financial year.

Our Company has adopted an internal Risk Appetite Statement, which outlines the types and extents of risk that Estia Health is willing to accept in pursuit of its strategic objectives while adhering to the Company's values. The risk appetite is scheduled to be reviewed on an annual basis and is updated with the risk management framework.

4.5 External auditor

One of the functions of our Audit Committee is to review and monitor the performance and independence of the external auditor.

Our current auditor is Ernst Young (EY). Our current lead audit partner, Mr Paul Gower, was appointed as a result of auditor partner rotation from the commencement of FY19.

EY has provided an independence declaration to the Board for the year ended 30 June 2021, and this declaration forms part of the 2021 Annual Report. Details of non-audit services provided by the external auditor over the reporting period are included in the Financial Statements.

Our external auditor is required to attend the annual general meeting and is available to answer questions from shareholders about the conduct of the audit and the preparation and content of the external auditor's report; accounting policies adopted by the Company in relation to the preparation of the financial statements; and independence of the auditor in relation to the conduct of the audit.

4.6 Internal audit

An internal audit work plan, prioritising activity on an enterprise-wide basis is developed by the management on an annual basis. The plan is not restricted to financial matters.

The Company's Executive Risk Committee provides regular operational oversight of the plan and the implementation of actions and outcomes. The Risk Management Committee reviews the findings and outcomes which are presented by the Executive responsible for that area of operation. The Audit Committee is updated twice per year to ensure that matters that have broader financial implications have been appropriately considered.

4.7 Risks

The management of the Company and the execution of its growth strategies are subject to a number of risks, which could adversely affect the Company's future development.

These risks are monitored and managed by the Board, Risk Management Committee and management in accordance with the framework set out in the Risk Management Committee Charter. Key business risks, their impact and mitigants are outlined in the Directors' Report contained in the 2021 Annual Report.

In addition, the Company has established a Clinical Governance Committee, chaired by Professor Simon Willcock. The role of this Committee is to provide oversight of clinical policy, procedure and care outcomes for residents in Estia Health homes. Monitoring of compliance to Aged Care Quality Standards is a key function with particular reference to Standard 8 Organisational Governance. This Committee reports to the Risk Management Committee on a regular basis.

4.8 The Company's response to COVID-19

The economic, health and social impacts of the COVID-19 pandemic were significant in the first half of FY21 and continue to be experienced across Australia at the date of this report. The COVID-19 pandemic presented enormous challenges, which were acutely felt across the aged care sector, particularly in Victoria.

As noted earlier in this Statement, the Company has established a COVID-19 Committee to provide governance oversight of the response to the COVID-19 pandemic.

Further, management established a dedicated Critical Incident Management Team (CIMT) which works with our 69 homes in managing our response to Australian Health Protection Principal Committee guidelines and State Directions. The CIMT closely monitors World Health Organisation guidelines and announcements to learn from those experiences and pro-actively initiate preventative measures in our homes.

The Company has regularly reviewed and revised its COVID-19 prevention and response plans, and its business continuity plans in response to guidelines issued by Government noting the specific challenges posed by COVID-19 as this unprecedented situation continues to evolve.

The impact of COVID-19 and the associated risks to the Company are detailed in the Directors' Report contained in the 2021 Annual Report.

4.9 Regulatory environment

The residential aged care sector in which the Company operates is highly regulated within the provisions of the Aged Care Act and Aged Care Quality and Safety Commission Act.

The Commission approves providers and monitors the quality of care and services delivered. The Department of Health issues bed licences on a strictly controlled basis and governs the fees and services which are delivered and funded. As such Government policy settings have a major impact on the financial performance of providers.

Further details on the regulatory environment within which Estia Health operates is detailed in the Directors' Report included in the 2021 Annual Report.

4.10 Integrity in Financial Reporting and Periodic Corporate Reports

We have a requirement that the CEO/MD and CFO provide written assurance to the Board, prior to the approval of the Company's financial statements for each financial period, that in their opinion, the Company's financial records have been properly maintained and that the financial statements comply with the appropriate accounting standards and give a true and fair view of Estia Health's financial position and performance, and that this opinion has been formed on the basis of a sound system of risk management and internal control which operates effectively.

This written declaration was received by the Board prior to its approval of the full year and half year financial statements for the financial year ended 30 June 2021.

We have a process in place to verify the integrity of any other financial or non-financial corporate reports not reviewed by the external auditor. Any periodic corporate report (such as the annual Directors' Report or similar periodic reports prepared for the benefit of investors), receives the approval of the Board prior to release to the market. This approval is based on a review of all relevant information provided by management. The specific process for each periodic corporate report will vary depending on the particular release but generally involves management analysis, discussion and recommendation, backed up by supporting documentation.

Corporate Responsibility

Relevant governance documents:

- Code of Conduct
- **Whistleblower Policy**
- **Modern Slavery Statement**
- **Privacy Policy**
- **Sustainability Framework**

5.1 Our values

In FY20 we launched our refreshed brand, including our vision, purpose and family code, which provides our employees with a clear focus on the principles and behaviours through which we strive to deliver the highest quality care to our residents.

Our vision: trusted aged care is accessible to all.

This vision drives our purpose of enriching and celebrating life together through living our family code and creating a family where everyone belongs.

Our **family code** guides the everyday actions of our people through five principles:

Creating happiness

We demonstrate care and understanding with empathy

Always approachable

We are approachable, we listen and we take action

Taking responsibility

We are responsible and always act with integrity

Embracing diversity

We embrace individuality and choice

Growing together

We positively engage together to deliver our purpose

Our family code is underpinned by the values of compassion, responsiveness, accountability, respect, and collaboration.

5.2 Code of Conduct

Our Code of Conduct (the Code) outlines the standard of behaviour expected of the Board, employees and contractors.

Our Code provides general guidance as to the standards of work performance, ethical standards and behaviour required in line with our principles and values.

The purpose of the Code is to set out the values, commitments, ethical standards and policies of the Company and outline the standards of conduct expected of our business and people, taking into account the Company's legal and other obligations to its stakeholders.

Any material breaches of the Code are reported through to the Board.

5.3 Whistleblower Policy

We have adopted a Whistleblower Policy, the purpose of which is to allow people who are concerned about any improper conduct to feel comfortable reporting that conduct. It enables reporting of dishonest, fraudulent, illegal, or otherwise improper behaviour by employees, contractors, partners, former employees, and other relevant stakeholders.

We have established a Say Something Hotline as an avenue for Estia Health employees and other eligible persons to raise concerns of suspected misconduct. This is an independent service run by Deloitte.

The policy provides information on how disclosure can be made and ensures anonymity and confidentiality is maintained.

The Audit Committee is made aware of any material incidents reported under the Whistleblower Policy.

5.4 Anti-Bribery and corruption

We are committed to Directors, officers, employees. and agents conducting themselves according to the highest standards of ethical conduct, including a zero tolerance for bribery and corruption.

We are undertaking a review of our Code of Conduct in the first half of FY22 with the intention of developing a stand-alone Anti-Bribery and Corruption Policy. Currently, we have a section in our Code of Conduct which outlines our strict policy of not offering secret commissions or bribes to further our business interests, and not accepting any money, opportunity or other benefit which could be interpreted as an inducement, secret commission or bribe.

Any material breach of any provisions of the Code, including that of anti-bribery and corruption, are reported through to the Board.

5.5 Modern Slavery Statement

In line with the Australian Modern Slavery Act (2018), we established a Modern Slavery Working Group which reports to the ESG Committee and ultimately the Board Risk Management Committee. The Board approved the publication of our first Modern Slavery Statement in FY20. This statement reflects our commitment to preventing acts of modern slavery and human trafficking from occurring within our business and supply chain and imposing the same high standards on our suppliers, contractors, and other business partners.

The Modern Slavery Statement was produced through engagement of suppliers identified in high risk categories for modern slavery from our social risk

assessment conducted in 2019. These suppliers were screened as part of a due diligence process to assess exposure to modern slavery in their supply chain and how they manage the risk.

The Working Group also oversees the implementation of a three year Modern Slavery roadmap (2021-2023) for taking positive action for preventing, mitigating, and detecting modern slavery. The Roadmap outlines actions across governance, risk management and due diligence, training and education, supplier engagement, partnerships, evaluation, remediation and reporting.

5.6 Privacy

We have published a Privacy Statement, which sets out how we manage personal information in compliance with the Commonwealth and State privacy laws for those in which the Company operates.

We have implemented systems and processes internally to support our commitment to protect personal information, ensure compliance and mitigate risks.

5.7 Environment, Social and Governance (ESG)

Sustainable and responsible business practices are important to the creation of value for our employees, residents, suppliers, shareholders, and the broader community. We listen to feedback from our stakeholders on what is most important to them. We also focus on what is most material for our business and where we can make a meaningful difference. We provide updates on our commitments, activities, and progress in our Annual Report.

In FY20 the Board endorsed the publication of Estia Health's first Sustainability Strategy which forms a roadmap for addressing strategic ESG related risks over the period FY20 -24. Progress on some initiatives was delayed in the first half of FY21 due to the impact of the COVID-19 pandemic and access to homes and communities was limited.

Table 6

Phase/Task	Progress to Date
1. Develop a roadmap of ESG/Sustainability related initiatives to address key identified material issues	
Published Sustainability Strategy including framework and targets	Completed FY20
Design and implement initiatives approved by the ESG Committee with continued measurement and monitoring of progress.	FY20-24

Continued over page

Table 6 (Continued)

Phase/Task	Progress to Date
2. Key ESG risk mitigations in FY20-24 Sustainability Strategy	
Supply chain	
Development of first Modern Slavery Statement with:	
Identification of high-risk supplier categories and suppliers surveyed	Completed FY20
Roadmap of initiatives developed	Completed FY21
Submission of Statement in compliance with Modern Slavery Act 2018	Completed FY21
Development of sustainable procurement policy	FY22-23
Reducing emissions	
Reducing Scope 1 and 2 operational carbon emissions through:	
Sourcing energy from renewable sources through investigation of initiatives beyond solar initiatives already in place	FY22
Waste reduction programs that divert of up to 50% of waste from landfill	FY21-23
Climate change	
Understanding the vulnerability of our portfolio to the impacts of climate change and implemented risk mitigation strategies where required.	
Climate exposure assessment of portfolio	Completed FY20
Climate vulnerability assessment of portfolio	Completed FY21
Development of mitigating actions to address climate resilience of portfolio	FY22-23
Diversity and inclusion	
All leaders in business to attend 'unconscious bias' training	Complete FY21
Wellbeing	
• Development and launch of Estia Well focused on physical, mental and social wellbeing needs of employees	FY21-22
Training and development	
 Launch of Estia Academy to support education of workforce and develop career pathways to all employees 	FY21-23
Signed on to ACWIC Voluntary Code of Conduct	
Development and publication of our FY22 roadmap to meeting each principle in the Code	FY22
Social impact	
Development and publication of a Social Impact Framework for achieving a positive social impact in the	
communities in which we operate	FY22
3. Engagement and reporting	
Maintain Estia Health as an active member of various ESG/CSR related working groups to ensure we are at the forefront of ESG related trends and topics.	FY20 Estia Health became a member of the Ethics Allian
Define the most appropriate format or internationally recognised reporting protocol which is most suitable to report on against ESG related issues.	FY22
Further refine data capture systems to streamline future reporting of key environmental, social and community related metrics. IDMS	FY22

5.8 Economic, Environmental and Social Sustainability Risks (specifically in relation to Recommendation 7.4)

In the course of Estia Health's business operation, the Company is exposed to a variety of risks that are inherent in the sector. As noted above in section 5.7, in FY20 the Board endorsed the publication of Estia Health's first Sustainability Strategy which forms a roadmap for addressing strategic ESG related risks over the period FY20-24.

Further information on our key business/industry risks and key financial risks, including economic, environment and social sustainability risks, the Company's management of these risks and TCFD disclosures, are provided within the Sustainability section in our Annual Report.

5.9 Cybersecurity

Our approach to Information Security is comprehensive and entails people, processes, and technology. We have established dedicated information security and privacy roles throughout the business, and our cyber security program is aligned with The National Institute of Standards and Technology (NIST) Cyber Security Framework with five functional components - Identify, Protect, Detect, Respond and Recover.

We have various systems and processes in place in order to minimise cyber risk, including (but not limited to):

- Our security awareness program, which includes annual mandatory training for all employees, targeted awareness sessions, and phishing simulations
- · Vulnerability scanning, security information and event monitoring, and user behaviour analytics
- Secure remote access, including multi-factor authentication
- · Remote device management
- Regular account audits
- Daily backups and annually tested disaster recovery plans
- Risk assessments for all third-party solutions and providers, reviewed annually
- Annual penetration testing by an external professional security organisation
- Annual review of IT security policies and standards and maturity assessment benchmarking
- Cyber insurance
- An Information Security Working Group that meets quarterly to oversight cyber risks

With new potential cyber threats continuing to emerge, and cyber-attacks across all industries becoming more frequent, we are continuously working on improvements to our security profile and processes based on emerging risks and best practices.

6 Engaging with our **Shareholders and Investors**

Relevant governance document:

- Disclosure and Communication Policy

6.1 Communications and external disclosure

We have adopted a Disclosure and Communication Policy, the objectives of which are to:

- ensure that the Company is able to meet its continuous disclosure obligations under the ASX Listing Rules and the Corporations Act
- establish internal procedures so that all Company Personnel understand their obligations to ensure:
 - confidential information is protected
 - disclosure of price sensitive information to the Disclosure Officer

The purpose of this policy is to:

- a) ensure that the Company immediately discloses all price-sensitive information to ASX in accordance with the ASX Listing Rules and the Corporations Act
- b) confirm officers and employees are aware of the Company's continuous disclosure obligations
- c) establish procedures for:
 - the collection of all potentially price-sensitive information
 - assessing if information must be disclosed to ASX under the ASX Listing Rules or the Corporations Act
 - releasing to ASX information determined to be price-sensitive information and to require disclosure
 - dealing with market rumours and speculation
 - communicating with analysts and investors
 - establish authorised Company spokespersons
 - responding to any queries from ASX (particularly queries under Listing Rule 3.1B)

The overarching principle of this policy is governed by Listing Rule 3.1, which requires the Company to immediately notify the ASX of any information that a reasonable person would expect to have a material effect on the price or value of Estia Health's quoted securities, provided that the information does not fall within the exception to disclosure under the Listing Rules. The Policy provides for the exceptions to Listing Rule 3.1 as outlined in Listing Rule 3.1A.

6.2 Shareholder communications

We are committed to maintaining direct, open, timely and effective two-way communications with all shareholders. Our policy is that shareholders are informed of all material developments that impact the Company.

We communicate with shareholders via the following means:

- release of half-year and full-year financial statements
- release of ASX Announcements relating to important strategic and financial initiatives
- publication of an Annual Report
- the Annual General Meeting
- live audiocasts of results briefings and Annual General Meetings
- · provision of information and resources through the online Investor Centre at www.estiahealth.com.au/

We also invite shareholders to communicate directly with us and provide contact information and a dedicated email address on our Investor

Centre. All shareholders have the option to receive communications from, and send communications to, the Company and our Share Registry electronically.

To also facilitate communication, we have established a Disclosure and Communication Policy. The aim of this policy is to promote and maintain the confidence of the Company's shareholders through ongoing timely, balanced and effective communication.

Presentations to analysts or investors are only made using materials which have been previously released to the ASX.

6.3 General Meetings

We encourage shareholders to participate in general meetings and we aim to choose a date, time and venue convenient to shareholders. Our 2020 AGM was held as a virtual meeting as a result of Government-mandated restrictions during the COVID-19 pandemic, however this allowed those unable to attend in person to vote and ask questions or make comments online.

Our annual general meeting is typically held in November each year.

Notices of meeting are accompanied by explanatory notes on the items of business and together they seek to clearly explain the nature of the business of the meeting.

If shareholders are unable to attend a general meeting, they are encouraged to vote on the proposed resolutions by appointing a proxy. The proxy from included with a notice of meeting explains how to appoint a proxy. Online proxy and direct voting is also available to shareholders.

Unless specifically stated in a notice of meeting, all shareholders are eligible to vote on all resolutions. Estia Health's practice is that voting on each proposed resolution is conducted by poll.

Transcripts of the Chairman's address, CEO's address and any investor presentation are released to the ASX prior to the commencement of the annual general meeting, and the outcome of voting on resolutions at the meeting is released to the market after the conclusion of the meeting. Both documents are also be posted on the Company website.

All shareholders have the option to receive communications electronically from and send communications to the Company's registry service provider, Link Market Services.

6.4 Investor engagement program

We have a dedicated Investor Relations function and an investor engagement program for engaging with shareholders and the broader investment community.

Key activities in our investor engagement program include:

- · the Annual General Meeting
- the release of our Annual Report
- regular releases of financial information, including half-year and full-year financial results, and trading updates as required
- an open briefing to investor analysts and the public at the time of the half year and full year financial results by the CEO and CFO
- media, analyst and major investor meetings with Estia Health's CEO and CFO following the release of key financial information
- the provision of investor-related resources on our website at www.estiahealth.com.au/investor**centre** including information on the operations of the Company, the Board, management, corporate governance charters and policies, ASX announcements, the share price, dividend distribution, and material ESG matters
- engagement with groups of investors at open forums and investment community briefings
- responding to shareholder queries
- engaging with the Australian Shareholders' Association, retail stockbrokers, and proxy advisor organisations

6.5 ASX releases to the Board

In accordance with the announcement sign-off protocol outlined in our Disclosure and Communication Policy, all announcements to the market in relation to financial disclosure or of a general corporate nature require full Board approval, unless authority has been expressly delegated to a Sub-committee of the Board for that specific purpose.

Further, we have a process of ensuring that all material ASX announcements are promptly distributed to Directors upon their release to the market. This process is mandated in the Disclosure and Communications Policy.

Securities

Relevant governance documents:

- **Trading Policy**
- **Minimum Shareholding Policy**

7.1 Trading Policy

We have adopted a Trading Policy that is intended to explain the types of conduct in relation to dealing in securities that are prohibited under the Corporations Act and establish a best practice procedure for the buying and selling of securities that protects our Directors, officers, employees and management against the misuse of unpublished information that could materially affect the value of securities.

The Trading Policy sets out restrictions that apply to dealing with securities and defines "prohibited periods", during which Designated Persons, are unable to deal in Estia Health securities.

In all instances, buying or selling of shares is not permitted at any time by any person who possesses price-sensitive information.

Our Trading Policy provides that Designated Persons must not enter into any transaction that operates to limit the economic risk associated with holding securities in the Company. In addition, Designated Persons are prohibited from engaging in short-term dealing of Estia Health shares, where 'short-term' is considered 12 months.

7.2 Minimum shareholding policy

By promoting Director and employee ownership of Estia Health shares, the Board hopes to encourage Directors and employees to become long-term holders of Estia Health shares, aligning their interest with those of Estia Health's.

As noted earlier in this Statement, Estia Health has adopted a Minimum Shareholding Policy, which places a minimum holding requirement on Non-executive Directors of the equivalent of 50% of one years' pre-tax Director fees within three years. All current Directors comply with this policy.

The Minimum Shareholding Policy also applies to senior executives who are required to accumulate, and thereafter maintain a minimum holding in Estia Health shares equivalent to at least 50% of one year's prevailing total fixed remuneration within three years. All senior executives are compliant with the policy with the CEO/MD, CFO and COO having already accumulated the minimum shareholding. Other senior executives are working towards accumulating the required minimum shareholding.

This Corporate Governance Statement was approved by a resolution of the Board on 23 August 2021.

Our Corporate Governance Statement and Key to Disclosures (Appendix 4G) have been lodged with the ASX and are available at https://investors.estiahealth.com.au