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Note: All financial amounts contained in this presentation are expressed in Australian dollars unless otherwise stated. Any discrepancies between totals and the sum of components in tables contained in this presentation are due to rounding.



# Peter Polson Chairman

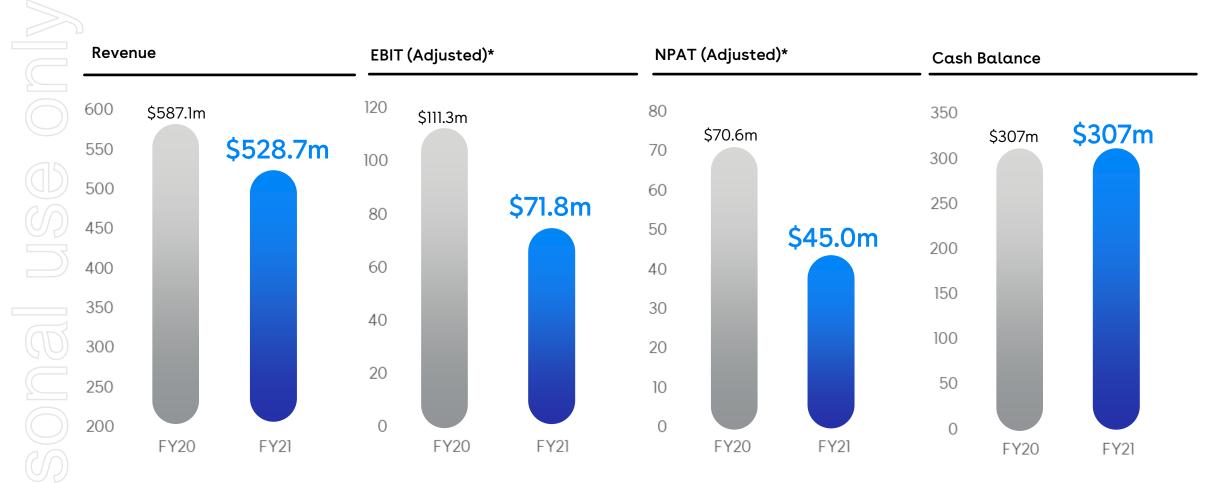






## FY21 Performance highlights

Business model resilience, our digital advantage and decisive capital management underpin a solid result in a heavily COVID-19 impacted year



<sup>\*</sup> Adjusted EBIT and NPAT excludes merger and acquisition expenses which related to the acquisition of the British Council's Indian IELTS operations and intangible asset amortisation generated from business combinations



<sup>\*\*</sup> APF is Application Processing Fee, being the fee IDP Education receives from its client education institutions for placing students into a course

## **Share Price Performance**

A 58% increase in the share price and inclusion in the ASX100 Index





Andrew Barkla Chief Executive Officer and Managing Director



# Operational Highlights

Resilient customers, a dedicated team and a diversified business model underpinned a solid outcome despite the challenges

**English Language Testing** 



**Student Placement** 



**Digital Marketing** 



#### English Language Teaching





#### FY21 Highlights

- 5% increαse in volumes ν FY20
- Resilient demand despite challenges of pandemic
- 100 new computer delivered test centres opened in FY21

#### FY21 Highlights

- 25% decrease in total placement volumes v FY20
- UK volumes up 4%
- Canadian volumes down 12%
- Australian volumes down 40%

#### FY21 Highlights

- 8% increase in digital marketing revenue
- New data and digital products driving strong client engagement

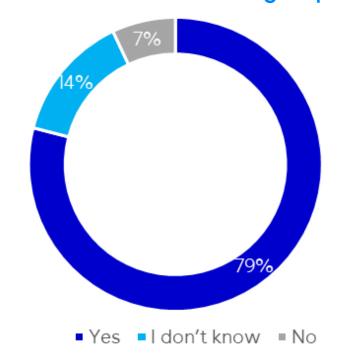
#### FY21 Highlights

- 22% reduction on courses delivered due to school closures during lockdown
- Transition to online learning environments to support students during pandemic

## Student intentions are strong

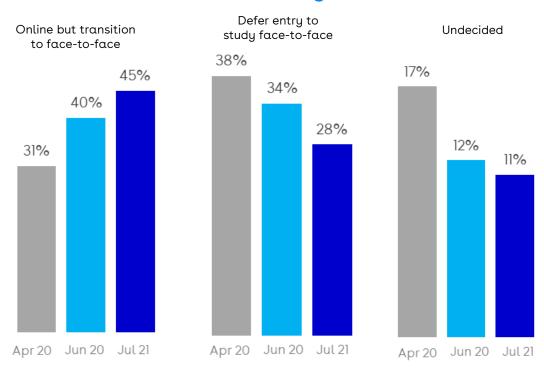
IDP Connect research\* shows students are holding on to their study intentions

#### Intention to commence study as planned



79% of students with current offers are holding on to their plans

#### Preference of delivery mode



Students are warming to the blended model of online start then moving to face-to-face





## Strategically positioned to grow IELTS market share



100 new computer delivered test centres in FY21



50 new websites and a preparation hub to support test takers



Acquired sole distribution rights in high growth India market



New technology architecture to drive product innovation

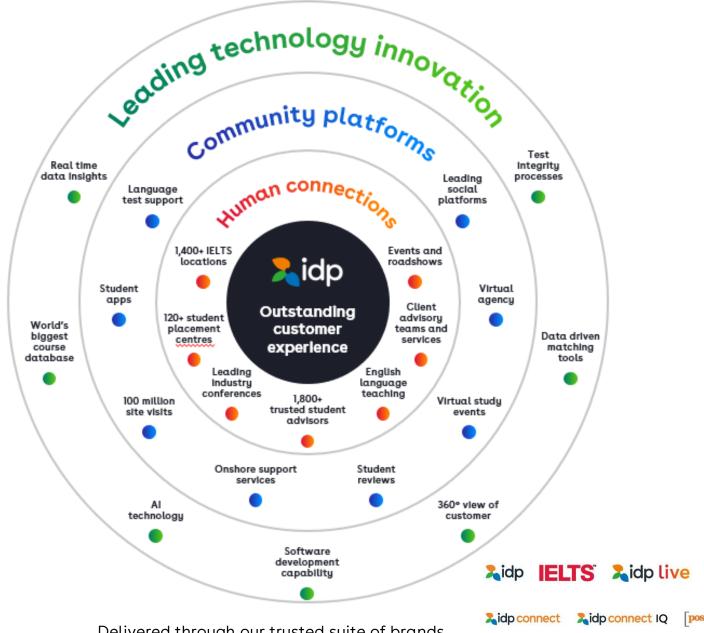


Milestone reached as IELTS accepted by 11,000 organisations

# **Z**idp

# Connected community

- Trusted human support
- Delivered on a global platform
- **Underpinned by** leading technology innovation



Delivered through our trusted suite of brands











