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MARKET ANNOUNCEMENT

Date:	10 November 2021
To:	Australian Securities Exchange
Subject:	**2021 AGM Presentations**

Attached are the presentations to be delivered by the Chairman, Simon Jones, and CEO, Stuart Irving, at Computershare's AGM to be held virtually at 9am on Thursday, 11 November 2021.

Computershare advises that the presentation includes a year to date trading update and affirmation of FY22 guidance as set out on slides 13 and 14.

The meeting will be webcast at https://meetnow.global/CPU2021.

This announcement is authorised for release to the ASX by the CEO.

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MARKET ANNOUNCEMENT

Computershare

Thursday 11 November

ANNUAL GENERAL MEETING



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ANNUAL GENERAL MEETING





Chairman's address

Simon Jones
Chairman

FY21 Results

Strong second half performance, delivered on earnings guidance

Management Revenue

$2.3bn

Down 0.8%

Management Revenue ex MI

$2.2bn

Up 3.6%

Management EBIT ex MI

$336.4m

Up 12.6%

Margin Income (MI)

$104.3m

Down 47.7%

Management EPS[1]

52.03 cps

Down 7.3%

vs. Guidance -8%

Ahead 0.7%[2]

Final Dividend Per Share (AUD)

23.0 cps

Maintained

Notes: All figures in this presentation are presented in USD millions and in constant currency, unless otherwise stated. Reconciliation of statutory to management results can be found on slide 25 of our FY21 Results Presentation.

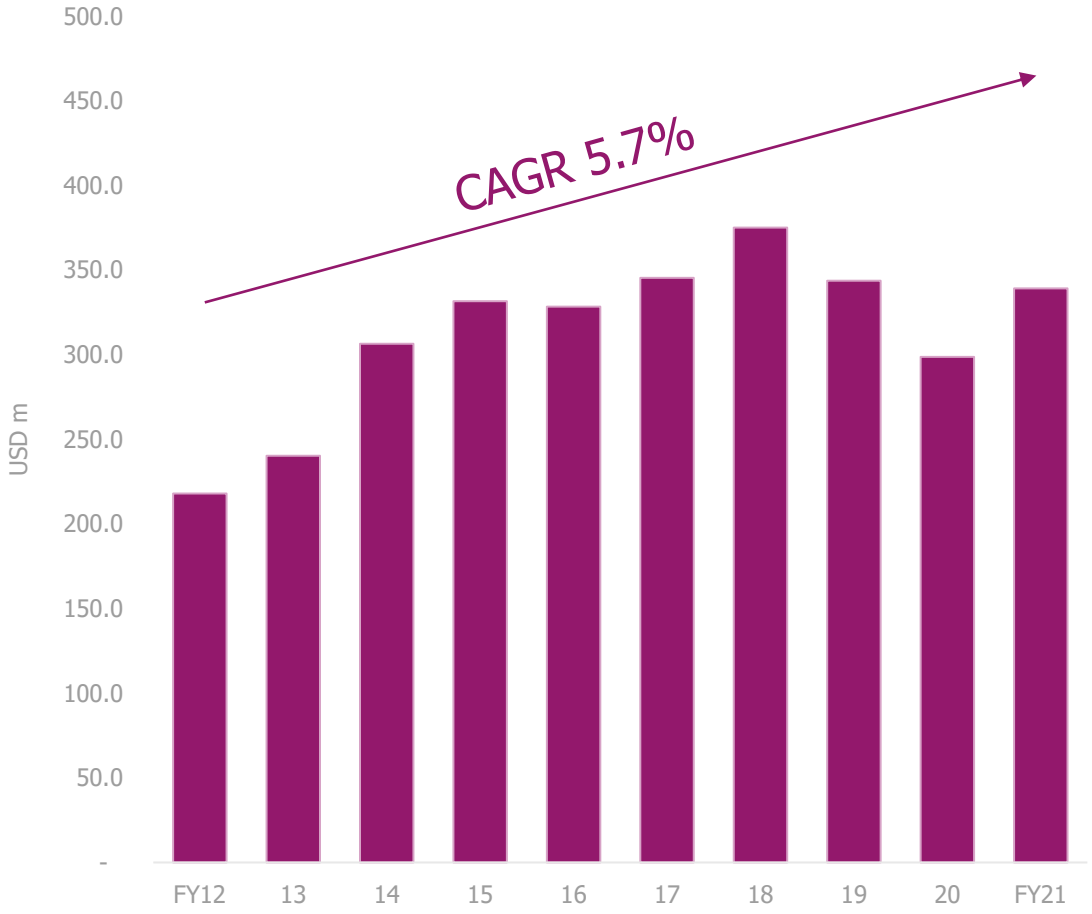
[1] Management EPS of 52.03 cps is calculated on a pre-rights issue basis, weighted average number of shares (WANOS) was 540,879,593. FY21 Management EPS down 7.3% vs FY20 Management EPS of 56.12. FY21 Management EPS including rights issue is 50.30 cps. FY20 Management EPS adjusting for the bonus element in the 2021 rights issue is 55.57 cps.

[2] FY21 Management EPS revised guidance assumed EPS will be down around 8.0% vs FY20 Management EPS of 56.12. This is a 70 basis point improvement (7.3% v 8.0%).

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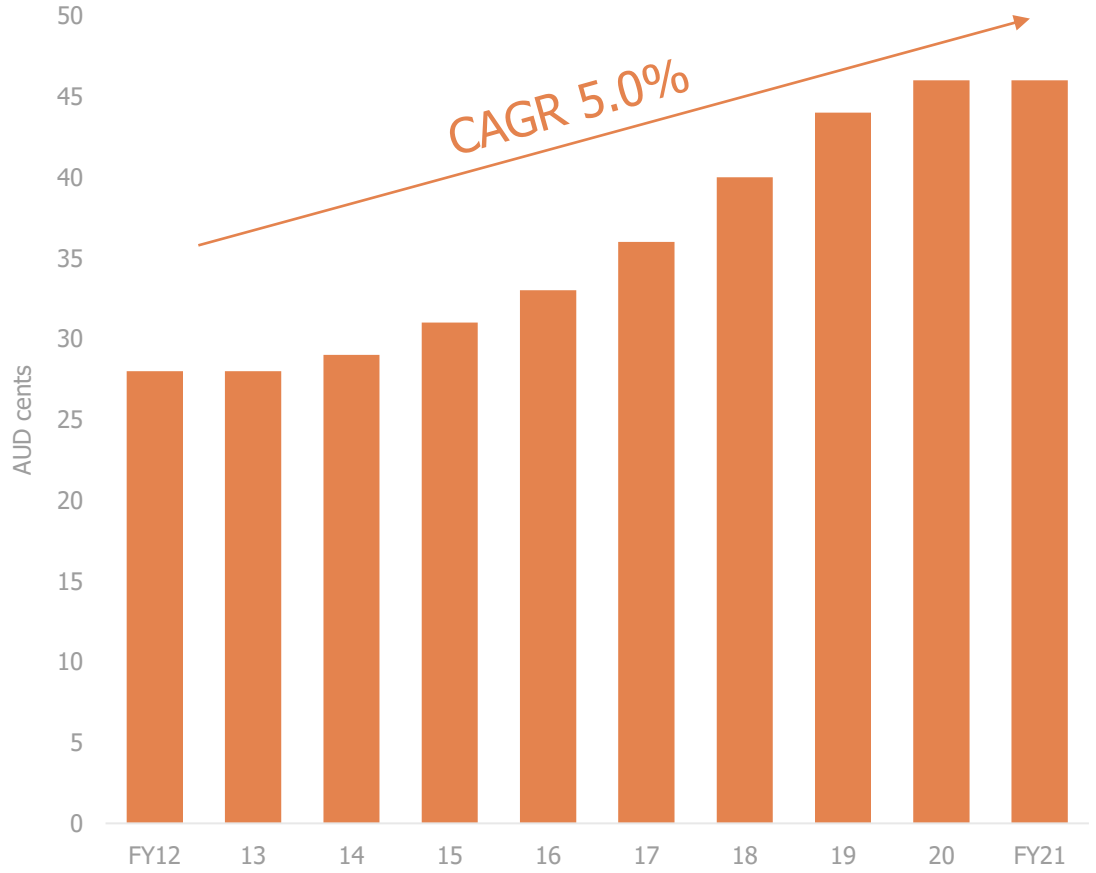
Long term shareholder returns

Management EBIT ex. Margin Income



Dividend per share

1.9bn AUD distributions paid



Numbers at Actual fx rates. EBIT = earnings before interest and taxes.

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Environmental, Social and Governance - FY21 Highlights

Supporting our employees and the communities we operate in

Social

Our global company charity, Change A Life, **donated $518,733** to our projects in FY21

Established LGBTQ+, Black Leaders and further women's groups across the organisation. Appointed our first D&I charity partner, Black Girls Code

Continued support for employees, including flexible working, extra leave and mental health resources. Introduced domestic violence support policy across the company, complementing our existing harassment policy

Governance

Board
38% female

Females reporting to CEO
19%

Company executive
29% female

Developed Modern Slavery framework and published first statement

All employees completed cyber security training

We review over 800,000 different access entitlements per year

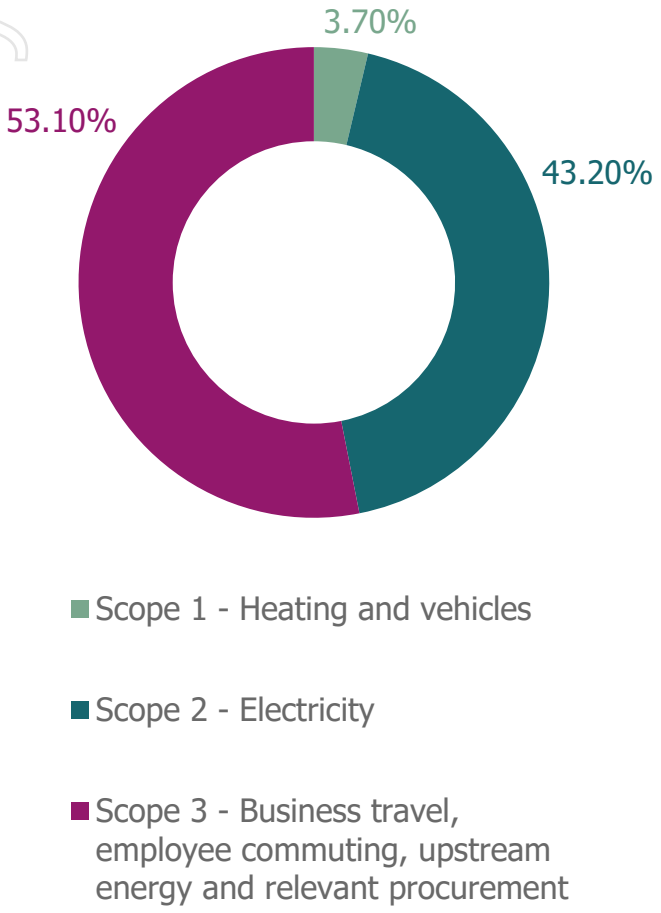
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ESG - Investing in sustainability

Working towards net zero

2020 Carbon Footprint | 48,951.21 tCO2e (includes 10% safety net)



Carbon neutrality – a first step on our journey

- Calculated our 2020 global carbon footprint
- Expect to see a significant improvement in our CDP score with increased disclosure
- Will off-set carbon footprint through recognised projects
- Identified ways to significantly reduce carbon footprint 2021 onwards
- Accelerated the digitisation of our products and services

Building to net zero

- Creating a NetZero strategy
- Further reducing the impact of our products and services
- Help our clients and their customers maker greener choices

Issuer Services hosted 2,500 virtual AGMs

Digital first strategy for Employee Share Plans

Offered online and self-service options for Mortgage Services

Decreased physical mailpacks by 6.3%

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Chris Morris

Founder, former CEO and Chairman







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ANNUAL GENERAL MEETING





CEO’s address

Stuart Irving
Chief Executive Officer and President

Computershare at a glance

A technology-enabled administrator of financial assets

- Issuer Services
- Employee Share Plans
- Corporate Trust
- Mortgage Services
- Business Services
- Communication Services



40,000+
Clients

~14,000
People

$82bn
Client balances

$250bn
Assets under administration

38.1m
Shareholder accounts

131,980
Entities under management

Note: Canadian Corporate Trust remains part of Business Services.

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FY21 key priorities – execution scorecard

	Issuer Services	Employee Share Plans	Business Services	Mortgage Services
Growth	 Increased scale in complementary Governance Services	 Recovery in transaction volumes and fees	 Reduced activity in Class Actions and Bankruptcy (2H)	 Impacted by low rates and Government restrictions on foreclosure activities
Execution	 Increased client wins and cross sell	 Successful ongoing migration to Equate+	 Completed CCT acquisition	 Delivered cost savings in UK

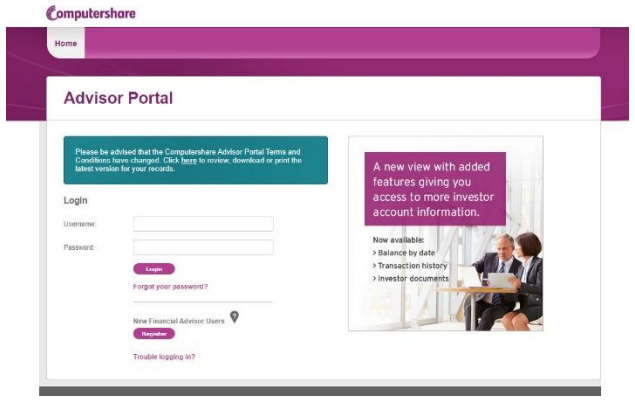
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Technology at the core of Computershare

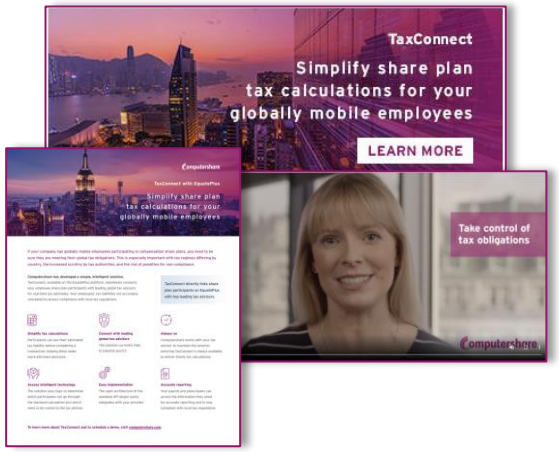
Improving customer offerings and service

REITs Advisor Portal



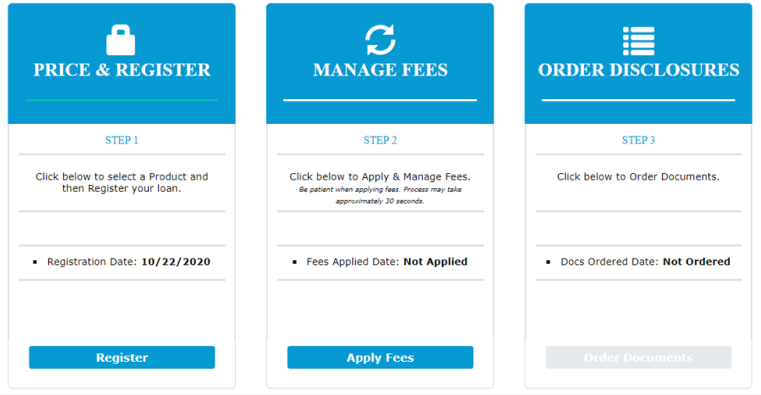
- Advisors now can access statements, tax forms, balances and transactions all in one place

TaxConnect



- Available on the EquatePlus platform, connects employee share plan participants with global tax advisors that deliver real-time tax estimates

LoanPilot



- Scalable, end-to-end point-of-sale and origination processing platform that allows clients to customise their workflows and reporting

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CCT acquisition completed – integration underway

Transaction closed 1 November

1,820 employees transferred

Integration CEO appointed and governance structure in place

Business performing in line with expectations

Synergies affirmed and integration plan being executed

Increased leverage to structural growth trends

Significant exposure to rising interest rate environment

Pathway to 15%+ RoIC underway

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FY22 year to date trading update

Group performance overall in line with our expectations in August

For the first four months of FY22:

Better than we expected in August	In line with August's expectations	Behind August's expectations
Register maintenance revenues tracking ahead in across a range of markets	Equatex integration and delivery of synergies	Retail participation in Hong Kong IPOs impacted by regulatory concerns
Operating costs benefitting from recruitment delays	Generation of savings from UK mortgage services cost out programme	Bankruptcy and Class Action volumes continue to face macro challenges
Revenue growth from both trading and client fees in Employee Share Plans	Governance Services organic growth momentum	Bank appetite for new deposits subdued

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FY22 Outlook – guidance affirmed

Management EPS to be up around 2%, including CCT and rights issue

Guidance

In constant currency, for FY22 we expect:

	Margin Income		Management EBIT ex MI		Management EPS	
	FY22	**Change vs pcp**	**FY22**	**Change vs pcp**	**FY22**	**Change vs pcp**
Legacy CPU	107.0	Flat	350.0	+3.2%	54.7	+4.2%
CCT (assumed 8 months contribution)	38.0	-	1.8	-	4.3	-
Rights Issue impact					(5.6)	-
Total	**145.0**	**+35.5%**	**351.8**	**+3.7%**	**53.4**	**+1.8%**

CCT earnings accretive on an annualised basis

Key assumptions

- Margin Income revenue around $145m including CCT
- Equity and interest rate markets remain at current levels / in line with current market expectations. Group tax rate between 26.0% - 28.0% excluding any impact from potential US tax reform
- Earnings skewed towards 2H with full six months CCT contribution and typical seasonal impacts.
- For constant currency comparisons, FY21 average exchange rates are used to translate the FY22 earnings to USD[1]
- Weighted average number of shares (WANOS) of 540,879,593 in FY21 and 603,729,336 in FY22

Notes: For comparative purposes FY21 Margin Income is **$107.0m**, Management EBIT ex Margin Income is **$339.1m** and Management EPS is **52.46** cents per share all translated at FY21 constant currency. FY21 WANOS excluding rights issue is 540,879,593. Post rights issue, FY21 Management EPS is 50.71 cps assuming a WANOS of 559,519,258. FY22 Management EPS is 53.39 cps assuming a WANOS of 603,729,336.

[1] Refer to slide 76 of FY21 Results Presentation for constant currency conversion rates.

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Computershare's commitments

Increasing leverage to structural growth trends

Building scale in new Issuer Services growth markets

Integrate US Corporate Trust, deliver synergies and build new recurring revenue streams

Protecting our company, communities and customers

Strong free cash flow supports growth strategies and shareholder distributions

Develop new products and innovations supported by ongoing efficiency programs

Conservative debt leverage with consistent dividend history

High levels of recurring revenue with leverage to equity markets and interest rates

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Thank you, Chris



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Important notice

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- This announcement contains summary information about Computershare and its activities current as at the date of this announcement.
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- Management results are used, along with other measures, to assess operating business performance. The company believes that exclusion of certain items permits better analysis of the Group's performance on a comparative basis and provides a better measure of underlying operating performance.
- Management adjustments are made on the same basis as in prior years.
- The non-IFRS financial information contained within this document has not been reviewed or audited in accordance with Australian Auditing Standards.
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