



DISCLAIMER

Certain statements in this announcement constitute forward-looking statements. Forward-looking statements are statements (other than statements of historical fact) relating to future events and the anticipated or planned financial and operational performance of Michael Hill International Limited and its related bodies corporate (the Company). The words "targets," "believes," "expects," "aims," "intends," "plans," "seeks," "will," "may," "might," "anticipates," "would," "could," "should," "continues," "estimates" or similar expressions or the negatives thereof, identify certain of these forward-looking statements. Other forward-looking statements can be identified in the context in which the statements are made. Forward-looking statements include, among other things, statements addressing matters such as the Company's future results of operations; financial condition; working capital, cash flows and capital expenditures; and business strategy, plans and objectives for future operations and events, including those relating to ongoing operational and strategic reviews, expansion into new markets, future product launches, points of sale and production facilities.

Although the Company believes that the expectations reflected in these forward-looking statements are reasonable, such forward-looking statements involve known and unknown risks, uncertainties and other important factors that could cause the Company's actual results, performance, operations or achievements or industry results, to differ materially from any future results, performance, operations or achievements expressed or implied by such forward-looking statements.

Such risks, uncertainties and other important factors include, among others: global and local economic conditions; changes in market trends and end-consumer preferences; fluctuations in the prices of raw materials, currency exchange rates, and interest rates; the Company's plans or objectives for future operations or products, including the ability to introduce new jewellery and non-jewellery products; the ability to expand in existing and new markets and risks associated with doing business globally and, in particular, in emerging markets; competition from local, national and international companies in the markets in which the Company operates; the protection and strengthening of the Company's intellectual property rights, including patents and trademarks; the future adequacy of the Company's current warehousing, logistics and information technology operations; changes in laws and regulations or any interpretation thereof, applicable to the Company's business; increases to the Company's effective tax rate or other harm to the Company's business as a result of governmental review of the Company's transfer pricing policies, conflicting taxation claims or changes in tax laws; and other factors referenced to in this presentation.

Should one or more of these risks or uncertainties materialise, or should any underlying assumptions prove to be incorrect, the Company's actual financial condition, cash flows or results of operations could differ materially from that described herein as anticipated, believed, estimated or expected. Accordingly, you are cautioned not to place undue reliance on any forward-looking statements, particularly in light of the current economic climate and the significant volatility, uncertainty and disruption caused by the COVID-19 pandemic.

The Company does not intend, and does not assume any obligation, to update any forward-looking statements contained herein, except as may be required by law. All subsequent written and oral forward-looking statements attributable to us or to persons acting on the Company's behalf are expressly qualified in their entirety by the cautionary statements referred to above and contained elsewhere in this presentation.

Michael Hill International Limited

CEO and CFO FY23H1 Update

FY23H1 Performance Overview

FY23H1 Financial Results

- Group Results
- Key Performance Insights
- Segment Results

Outlook

Strategy Update – Emphasis on Growth

Appendices



FY23H1 Performance Overview

- Record sales, gross profit and comparable EBIT driven by:
 - Brand elevation
 - Retail fundamentals
 - Product evolution
 - Digital-first expansion
 - Loyalty penetration
- Strategic initiatives align to lift performance best evidenced by 19% productivity increase over the last three years
- Brilliance by Michael Hill membership increases 70% to 1.7m
- Successful transition to new global headquarters:
 - State of the art distribution technology
 - Upgraded artisanal manufacturing workshop
 - Attract and retain high calibre talent
- Execution of new growth initiatives gathering pace

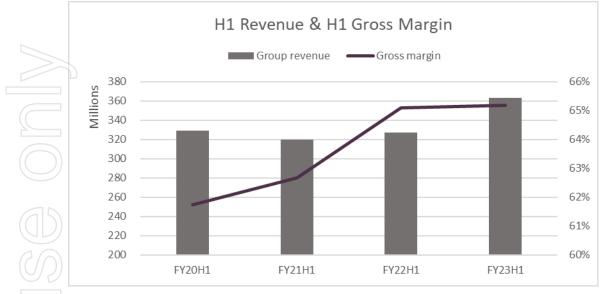


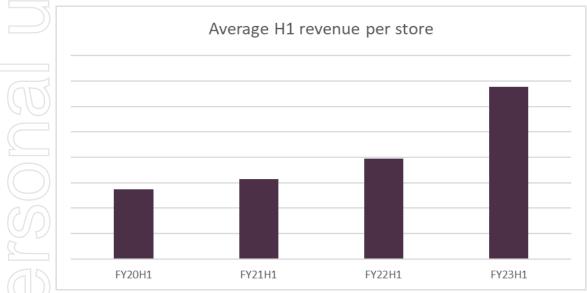
FY23H1 Group Results

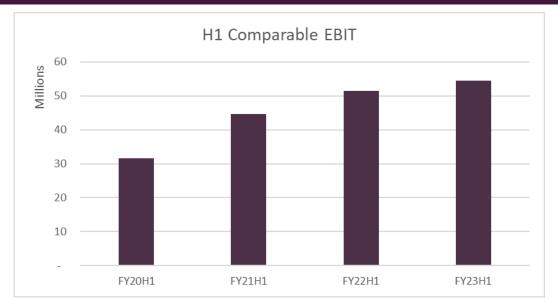
- Record H1 revenue with growth of \$36m
- Record H1 gross profit up \$24m
- Elevated gross margin maintained
- Record H1 comparable EBIT up 6%
- Healthy cash position, having deployed cash to support higher dividends and share buy-back
- Strategic investment in inventory to support elevated sales
- Record interim dividend of AU4.0 cents per share

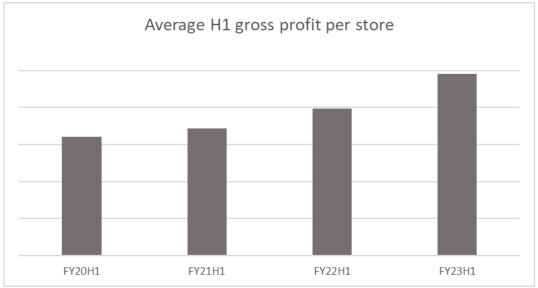
| | FY23H1 | FY22H1 | Change |
|------------------|---------|---------|--------|
| Revenue | \$363m | \$327m | +11% |
| Gross Profit | \$237m | \$213m | +11% |
| Gross Margin | 65.2% | 65.1% | +10bps |
| Comparable EBIT | \$54.5m | \$51.6m | +6% |
| Inventory | \$198m | \$176m | +\$22m |
| Cash | \$79m | \$99m | -\$20m |
| Interim Dividend | AU4.0c | AU3.5c | +14% |
| EPS | 9.77c | 9.56c | +2% |
| Store Network | 282 | 285 | -3 |

FY23H1 Key Performance Insights



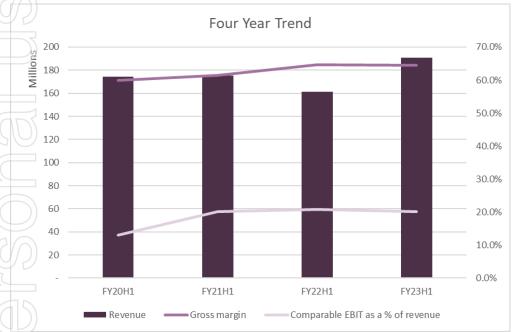






FY23H1 Australia Segment Results

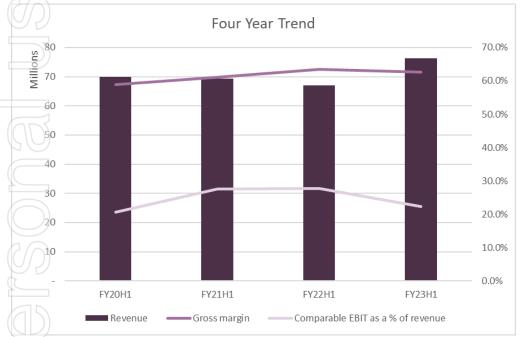
| | Australia (AUD) | | | | | | |
|-----------------------------------|-----------------|--------|--------|--------|------------------|---------------------|--|
| | FY23H1 | FY22H1 | FY21H1 | FY20H1 | Change to FY22H1 | Change to FY20H1 | |
| Revenue | 191m | 162m | 175m | 174m | +18% | +9% | |
| Gross profit | 123m | 105m | 108m | 104m | +18% | +18% | |
| Gross margin | 64.4% | 64.7% | 61.4% | 59.9% | -30bps | +450bps | |
| Segment Comparable EBIT | 38.4m | 33.5m | 35.3m | 22.7m | +14.7% | +69.5% | |
| Comparable EBIT as a % of revenue | 20.2% | 20.7% | 20.2% | 13.0% | -2% | +55% | |
| Store network | 148 | 150 | 154 | 164 | -2 | -16 | |



- Record H1 revenue and comparable EBIT result
- Elevated margin maintained, up 450 bps on pre-pandemic levels
- ATV continues to lift, validating the aspirational brand journey
- Productivity lifted by 21% since FY20H1

FY23H1 New Zealand Segment Results

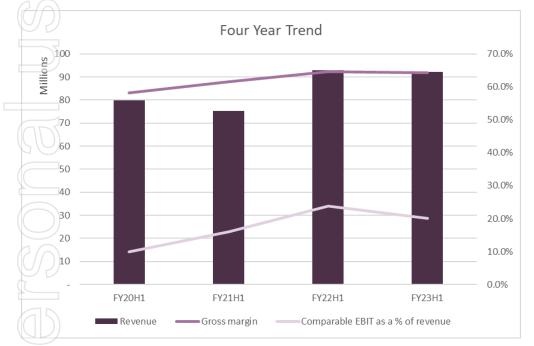
| | New Zealand (NZD) | | | | | | |
|-----------------------------------|-------------------|--------|--------|--------|------------------|------------------|--|
| | FY23H1 | FY22H1 | FY21H1 | FY20H1 | Change to FY22H1 | Change to FY20H1 | |
| Revenue | 76m | 67m | 69m | 70m | +14% | +9% | |
| Gross profit | 48m | 43m | 42m | 41m | +12% | +16% | |
| Gross margin | 62.6% | 63.5% | 61.1% | 58.8% | -90bps | +380bps | |
| Segment Comparable EBIT | 17.0m | 18.6m | 19.1m | 14.5m | -8.2% | +18.0% | |
| Comparable EBIT as a % of revenue | 22.4% | 27.7% | 27.6% | 20.7% | -19% | +8% | |
| Store network | 48 | 49 | 49 | 52 | -1 | -4 | |



- Record H1 revenue
- Elevated margins maintained, up 380bps on pre-pandemic levels
- Highest average transaction value of all segments
- Incremental security cost impact on EBIT
- Productivity lifted by 18% since FY20H1

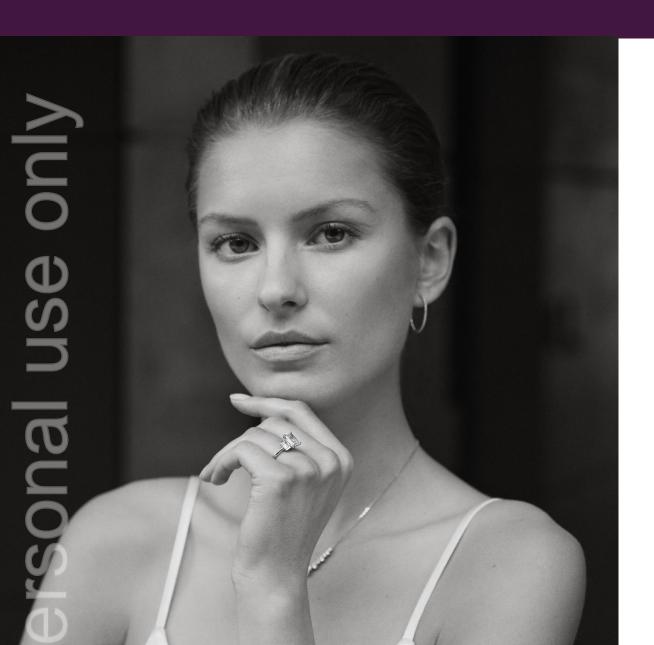
FY23H1 Canada Segment Results

| | Canada (CAD) | | | | | |
|-----------------------------------|--------------|--------|--------|--------|---------------------|---------------------|
| | FY23H1 | FY22H1 | FY21H1 | FY20H1 | Change to FY22H1 | Change to FY20H1 |
| Revenue | 92m | 93m | 75m | 80m | -1% | +15% |
| Gross profit | 59m | 60m | 46m | 47m | -2% | +27% |
| Gross margin | 64.3% | 64.6% | 61.5% | 58.2% | -30bps | +610bps |
| Segment Comparable EBIT | 18.5m | 22.2m | 12.0m | 7.9m | -16.5% | +133.5% |
| Comparable EBIT as a % of revenue | 20.1% | 23.9% | 16.0% | 9.9% | -16% | +103% |
| Store network | 86 | 86 | 86 | 87 | _ | -1 |



- Strong sales performance, comping record prior year.
- Elevated margins maintained, up 610bps on pre-pandemic levels
- ATV continues to lift, validating the aspirational brand journey
- Normalised costs return following pent-up demand in prior year
- Productivity has lifted by 17% since FY20H1

Outlook



- Putting the significant and sustained NZ weather events to one side, sales for the first eight weeks of FY23H1 are in-line with expectations
- On the basis that retail trading conditions do not materially deteriorate, the Company anticipates full year comparable EBIT will be ahead of prior year.

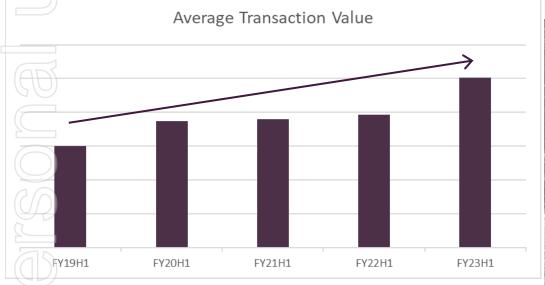
Strategy Update - Emphasis on Growth

Modern, differentiated, omni-channel jewellery brand **Brand & Loyalty** with loyal customers Retail Elevated productivity & customer experience **Fundamentals** Digital & Omni-first, digital-led & channel agnostic Omni-channel **Product Evolution** Elevated yet accessible, with diamonds at our core New Territories & New markets, new channels & new service propositions Services **Cost Conscious** Unwavering focus on costs Culture "the jeweller that cares" Sustainability

Brand and Product Elevation

Marking the moments that create the story of our lives

- ## Elevated emotive brand-led campaigns
- Emphasis on craftmanship, quality & sustainability
- Relentless focus on creative & visual excellence
- ## Elevated, modern & accessible product
- Diamonds at our core
- Increasing ATV demonstrates brand elevation, up 28% over four years







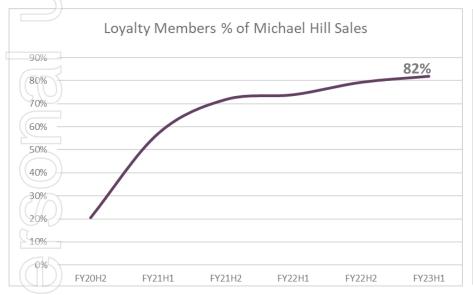
Leveraging of Loyalty Program

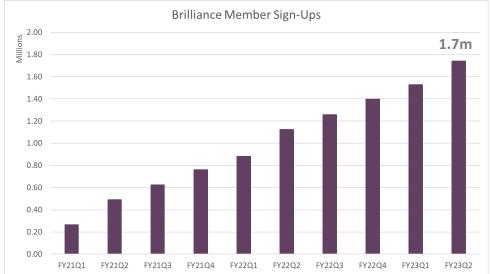
Your love for jewellery rewarded

- ⊕ Over 1.7 million loyalty members
- Increased focus on customer segmentation and personalisation
- Targeted AI and data insights
- Use Loyalty members are significantly more valuable
- Loyalty members represent ~82% of sales
- New programs and events for members launched in FY23H1

Member ATV vs non-member ATV

+122%







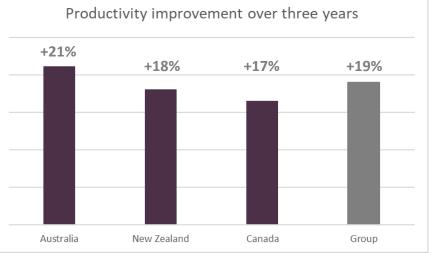
Retail Productivity & Store Investment

Elevating productivity & retail execution

- Productivity up 19% since FY20 and up in all markets
- Focus on in-store experience, delivering increased customer engagement
- Dynamic rostering driving more productive labour
- Elevated visual merchandising resulting in increased shopfront conversion
- Significant investment in store network with more than 40 stores refreshed









Digital Growth Initiatives

Omni-first, digital-led & channel agnostic

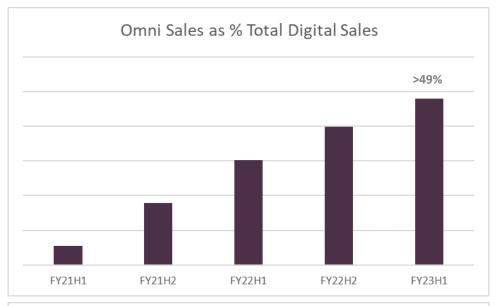
Expansion of core DTC channels, omni now embedded into stores, with customers embracing the aspirational brand journey

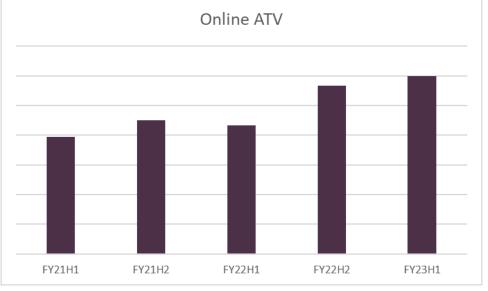
- → Marketplaces growth in existing & new geographies
 - Early insights from THE BAY validate Quebec opportunity
 - Ramping up virtual selling capabilities across all stores globally
 - International shipping, with SEM now being tested in 2 markets
 - Pure-play Medley delivers 53% year-on-year sales growth













New Revenue Streams



Launching circular economy offering *re:new*, encompassing:

- Digitally-enabled gold recycling platform, driving incremental sales in-store
- Launching a diamond upgrade program
- Reimagining and expansion of jewellery repair business



Development of a new digitally-led bespoke diamond jewellery brand

Introducing third-party jewellery insurance and replacement solutions for customers





Our sustainable jewellery ecosystem.



Give your precious metals a new lease on life with our gold and platinum recycling program. Make a sustainable choice, while trading in for a store gift card. re:store

Repair and restore your Michael Hill jewellery and watches and see them shine anew (future: any jewellery).

re:imagine

Love your stone, but outgrown the size? Trade in your Michael Hill diamond and upgrade your size for even more sparkle.

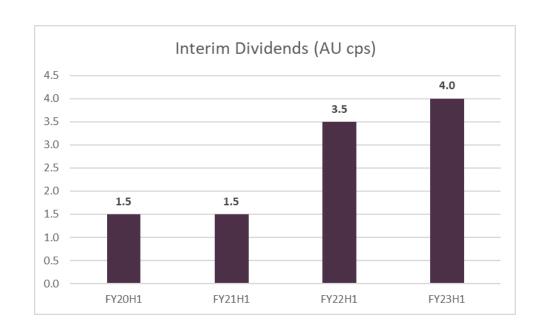


Capital Management Framework

→ Record interim dividend of AU4.0 cps

On-market share buy-back resulting in 8.63m shares acquired at a cost of \$10.2m, representing 2.2% of share capital

Cash reserves retained for deployment into new organic growth and acquisition opportunities



Dividend Policy

50% - 75% adjusted NPAT

Current intention to deliver at the higher end of the range

Organic Growth

~\$25m to \$30m annual spend

Organic⁺ Investment

New markets & channels via digital platforms

Launch of new revenue streams

Capital Investment Opportunities

Share buy-back

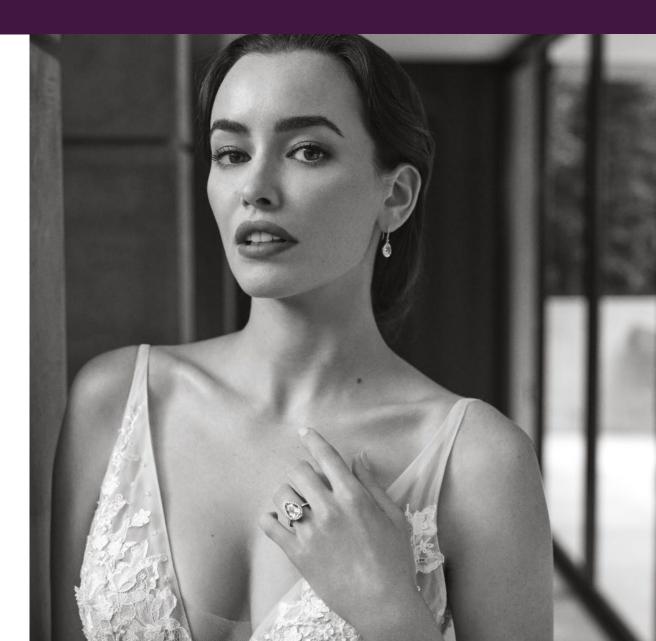
Continue to pursue acquisition opportunities across the fine jewellery sector in our existing markets

Q & A

You are able to listen to Q&A via this platform

If you would like to ask a question, please click on 'Request to Speak' button at the bottom of the broadcast window. If you are in full screen broadcast mode you will need to minimise to see this button.





Appendices



Appendix A: Bridge from Comparable EBIT to Statutory EBIT

Calculated as follows:

| (AUD million) | FY23H1 | FY22H1 |
|---|--------|--------|
| Comparable EBIT | 54.5 | 51.6 |
| Impact of AASB16 <i>Leases</i> | 4.8 | 3.7 |
| Impact of IFRIC SaaS-related guidance | -0.5 | -2.3 |
| Government grants received (AU, NZ, CA) | - | 2.8 |
| Statutory EBIT | 58.8 | 55.8 |



Appendix B: AASB16 *Leases* & SaaS Impact

| (AUD million) | FY23H1 Stat | Impact of AASB16 & SaaS | FY23H1 pre-adjustments | FY22H1 pre-adjustments | Change pre-adjustments |
|--|----------------|----------------------------|---------------------------|---------------------------|---------------------------|
| Revenue | 363.4 | - | 363.4 | 327.1 | +11.1% |
| Cost of sales | -126.5 | - | -126.5 | -114.2 | +10.8% |
| Gross profit | 236.9 | - | 236.9 | 212.9 | +11.3% |
| Employee benefits expense | -88.5 | -1.0 | -87.5 | -75.3 | +16.1% |
| Occupancy costs | -5.3 | 25.4 | -30.7 | -27.5 | +11.7% |
| Marketing expenses | -28.5 | - | -28.5 | -23.4 | +21.6% |
| Selling expenses | -11.7 | - | -11.7 | -9.3 | +25.8% |
| Other income/(expenses) | -15.6 | -2.4 | -13.2 | -14.1 | -6.1% |
| EBITDA | 87.3 | 22.1 | 65.3 | 63.3 | +3.2% |
| Depreciation and amortisation expenses | -28.6 | -17.8 | -10.7 | -8.9 | +21.6% |
| EBIT | 58.8 | 4.3 | 54.5 | 54.4 | +0.2% |
| Interest income | 0.2 | - | 0.2 | - | - |
| Finance expenses | -4.7 | -4.2 | -0.5 | -0.4 | +29.1% |
| Profit before tax | 54.3 | 0.1 | 54.2 | 54.0 | +0.3% |



