

## **Disclosure Statement**

### **TechnologyOne Ltd Half Year Presentation – 23 May 2023**

TechnologyOne Ltd (ASX: TNE) today conducted a series of presentations relating to its 2023 Half Year results.

These slides have been lodged with the ASX and are also available on the company's website: <a href="https://www.technologyOneCorp.com">www.technologyOneCorp.com</a>

The information contained in this presentation is of a general nature and has been prepared by TechnologyOne in good faith. TechnologyOne makes no representation or warranty, either express or implied, in relation to the accuracy or completeness of the information. This presentation may also contain certain 'forward looking statements' which may include indications of, and guidance on financial position, strategies, management objectives and performance. Such forward looking statements are based on current expectations and beliefs and are not guarantees of future performance, and involve known and unknown risks, uncertainties and other factors, many of which are outside the control of TechnologyOne. TechnologyOne advises that no assurance can be provided that actual outcomes will not differ materially from those expressed in this presentation.

This presentation includes the following measures used by the Directors and management in assessing the on-going performance and position of TechnologyOne: EBITDAR, EBITDA, EBIT, ARR, Churn, Cash Flow Generation. These measures are non-IFRS under Regulatory Guide 230 (Disclosing non-IFRS financial information) published by the Australian Securities and Investment Commission and have not been audited or reviewed.

All information reported is inclusive of Scientia unless otherwise stated. The comparative Balance Sheet for March FY22 has been updated to include finalised balances for the acquisition of Scientia.



# Agenda.

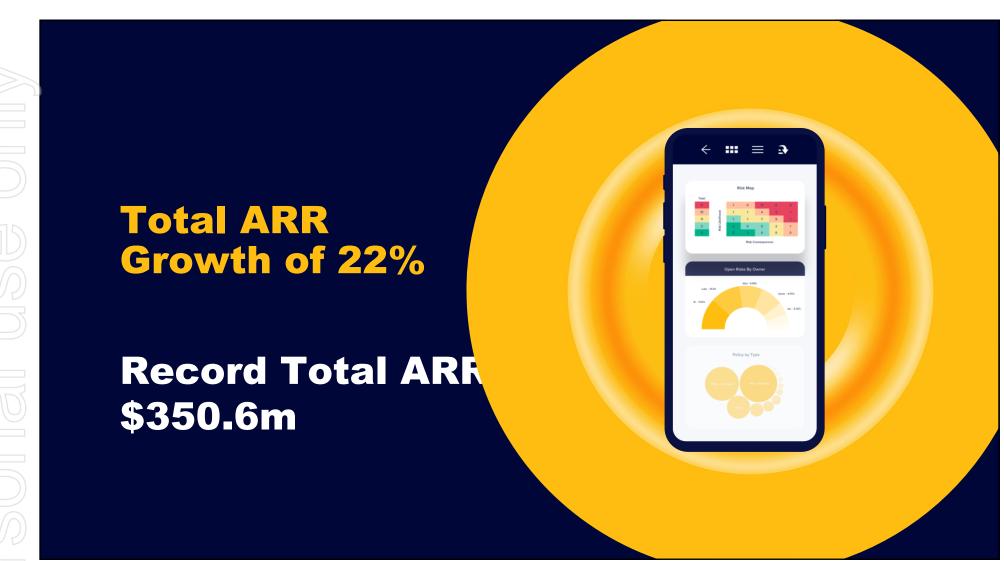
- Highlights
- Financial Results
- Significant Achievements
- Outlook for Full Year
- Long Term Outlook

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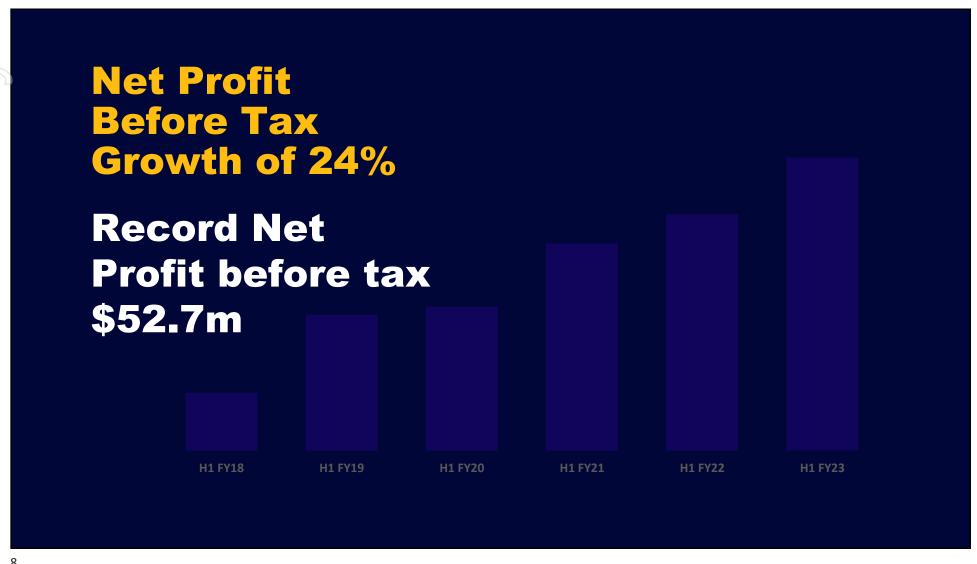






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# **SaaS** is the foundation of our growth

Outlook for FY23 is strong

**Discussed later in more detail** 

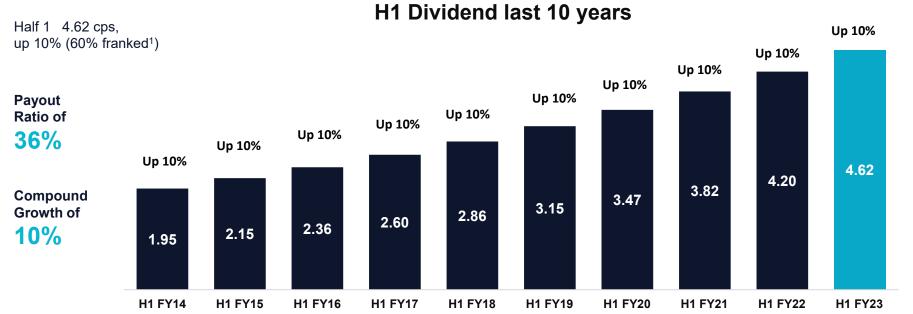


# Agenda.

- Highlights
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## **Interim Dividend up 10%**

# Confidence in the outlook Retaining significant fire power to invest in growth



#### Notes

- 1 Dividends are not fully franked as a result of tax benefits from the R&D Tax Concession and the TechnologyOne Share Trust
- We have continuously paid a dividend since 1996 (through Dot-Com and GFC)
- . The Board considers the payment of a Special Dividend at the end of each year taking into consideration franking credits and other factors
- · The Board continues to consider other Capital Management initiatives including acquisitions

# **H1 Results Summary**

#### Exceeded ARR targets (highest quality revenue). End of legacy licence business

	H1 FY23 \$'000	H1 FY22 \$'000	VAR \$'000	VAR %		
Revenue - SaaS & Continuing Business	200,037	169,480	30,557	18%	In line with expectations	
SaaS Fees Recognised <sup>1</sup>	145,005	96,249	48,756	51%	Our SaaS business continues to grow strongly	
Annual Licence Fees <sup>1</sup>	21,284	39,084	(17,800)	(46%)	As expected, our strategy to move customers from On-premise to Sa	aS
Consulting Services	33,748	34,148	(400)	(1%)	Refer Appendix A	
Revenue - Legacy Licence Business	968	2,515	(1,547)	(61%)	We accelerated reduction in legacy licence fees (lower quality revenue	ue)
Legacy Licence Fees	895	2,433	(1,538)	(63%)		
Associated Annual Licence Fees <sup>1</sup>	73	82	(9)	(11%)		
Other Revenue	9,297	459	8,838	100%+	\$7.4m relates to the reversal of contingent consideration (earnout). R	tefer to Appendix F
Total Revenue	210,302	172,454	37,848	22%	Exceeded ARR targets (highest quality revenue) enabling us to drive	legacy licence fees down faster (lower quality)
Variable Costs (excl capitalisation)	37,110	28,296	8,814	31%		
Capitalised Costs - Commission (net of amortisation)	(3,126)	(1,633)	(1,493)	91%	As required by AASB15	
Operating Costs (excl capitalisation)	133,194	114,590	18,604	16%	\$6.8m due to the derecognition of acquired intangible assets Refer to	Appendix F
Capitalised Costs - Development	(9,624)	(11,369)	1,745	(15%)		
Capitalisation	(25,701)	(22,062)	(3,639)	16%		
Amortisation	16,077	10,693	5,384	50%		
Total Expenses	157,555	129,884	27,671	21%	In line with expectations	
Profit Before Tax	52,747	42,570	10,177	24%	In line with expectations	
Profit Before Tax Margin	25.1%	24.7%				
Profit After Tax	41,281	33,191	8,090	24%	In line with expectations, reflects new R&D tax incentives	
Other						
Cash Flow Generation <sup>2</sup>	1,329	1,579	(250)	(16%)	As expected, with strong Cash Flow Generation by year end	
Cash and Cash Equivalents	139,130	116,368	22,762	20%		
ARR Recognised <sup>1</sup>	166,363	135,414	30,949	23%	ARR Recognised includes SaaS Fees & On-Premise Licence Fees	<sup>1</sup> ARR Recognised includes SaaS Fees recognised &
Total Annual Recurring Revenue (ARR)	350,571	288,476	62,095	22%		Annual Licence Fees
SaaS ARR	316,254	225,096	91,158	40%	Our SaaS business continues to grow strongly	<sup>2</sup> Cash Flow Generation is Operating Cash Flow less capitalised development costs, capitalised
Annual Licence ARR	34,316	63,380	(29,064)	(46%)	Expected as customers move from On-premise to SaaS	commission costs and lease payments. Refer: Cash Flow

# **Balance Sheet Strong**

#### Cash & Equivalents \$139.1m, up 20%

- Net Cash: 43.0 cps vs 36.0 cps, up 19%
- Net Assets: \$253.5m vs \$198.3m, up \$55.2m, up 28%
- We have no debt



<sup>&</sup>lt;sup>1</sup> Increase expected as more customers move to SaaS.

<sup>&</sup>lt;sup>7</sup>This represents cash received/receivable in advance of revenue recognition for SaaS fees and annual licence fees.

	Mar-23	Mar-22	Var	Var	
	\$'000	\$'000	\$'000	%	
Cash & cash equivalents	139,130	116,368	22,762	20%	
Prepaid expenses <sup>1</sup>	24,106	15.975	8.131	51%	
Trade and other receivables <sup>2</sup>	46,793	33,570	13,223	39%	
Contract assets	24,040	24,392	(352)	(1%)	
Other current assets	2,017	213	1,804	100%+	
Current tax assets	6,922	4,233	2,689	64%	
Contract acquisition costs <sup>3</sup>	7,399	5,285	2,114	40%	
Current assets	250,407	200,036	50,371	25%	
Property, plant and equipment	10,080	7,599	2,481	33%	
Right-of-use assets	23,640	21,268	2,372	11%	
Intangible assets	59,105	59,721	(616)	(1%)	
Capitalised development <sup>4</sup>	131,475	111,757	19,718	18%	
Deferred tax assets	9,264	18,035	(8,771)	(49%)	
Contract assets	4,613	3,137	1,476	47%	
Contract acquisition costs <sup>3</sup>	16,296	10,920	5,376	49%	
Non-current assets	254,473	232,437	22,036	9%	
Total Assets	504,880	432,473	72,407	17%	
Trade and other payables <sup>5</sup>	41,409	30,778	10,631	35%	
Provisions	21,039	16,384	4,655	28%	
Contingent consideration <sup>6</sup>	_	7,118	(7,118)	(100%)+	
Deferred revenue <sup>7</sup>	151,396	138,358	13,038	9%	
Lease liability	8,146	6,842	1,304	19%	
Current liabilities	221,990	199,480	22,510	11%	
Provisions	2.433	7.318	(4,885)	(67%)	
Other non-current liabilities	81	105	(24)	(23%)	
Lease liability	26,918	27,279	(361)	(1%)	
Non-current liabilities	29,432	34,702	(5,270)	(15%)	
Total Liabilities	251,422	234,182	17,240	7%	
Net Assets	253,458	198,291	55,167	28%	
		, -			
Issued capital	64,918	57,203	7,715	13%	
Other Reserves	62,822	55,567	7,255	13%	
Retained Earnings	125,718	85,521	40,197	47%	
Equity	253,458	198,291	55,167	28%	

<sup>&</sup>lt;sup>2</sup> Increase relates to new deals signed late in the period.

<sup>&</sup>lt;sup>3</sup> Increase in line with strong SaaS ARR growth.

<sup>&</sup>lt;sup>4</sup> Increase represents development activities capitalised during the period; less amounts amortised.

<sup>&</sup>lt;sup>5</sup> Increase relates to invoices from creditors (notably office fit-out) received late in the quarter.

<sup>&</sup>lt;sup>6</sup> Reduction relates to reversal of contingent consideration payable (refer to appendix F).

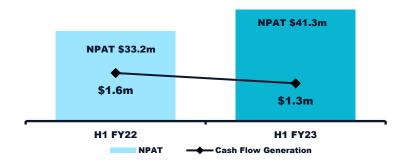
## **Cash Flow**

#### Cash Flow Generation will be strong for full year

#### H1 Cash Flow Generation of \$1.3m, lineball

- ✓ CFG is weighted to the second half
- ✓ CFG to NPAT Ratio in H1 as expected and not indicative of the full year
- ✓ Cash Flow Generation will progressively grow to match NPAT again from FY24 onwards

#### **NPAT versus Cash Flow Generation**



<sup>1</sup>The increase is due to the capitalisation of development assets and contract acquisition costs.

 $^3$  Extended payment terms provided to some customers typically with large implementations or term licences for on-premise customers.

<sup>4</sup> Payments received in advance from customers for SaaS fees and on-premise annual licence fees which will be recognised as revenue in future periods.

<sup>5</sup> Decrease due to timing of creditors and office fit-out costs.

<sup>6</sup> Includes interest expense related to lease liabilities recognised under AASB16 Leases offset by higher interest revenue on cash balances.

<sup>7</sup> Payments for leases recognised under AASB16 Leases. Cash rent for HQ abatement ended April 2022.

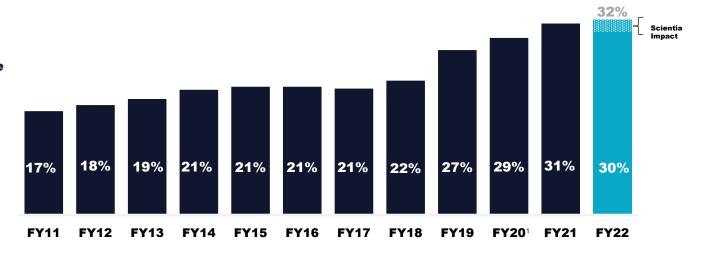
	H1 FY23	H1 FY22	Var	Var
	\$'000	\$'000	\$'000	%
Profit Before Tax	52,747	42,570	10,177	24%
Depreciation & Amortisation <sup>1</sup>	25,480	17,870	7,610	43%
Share based payments and other non-cash items	2,378	2,564	(186)	(7%)
Changes in working capital:				
(Increase) / Decrease in Trade and other Receivables <sup>2</sup>	10,474	17,637	(7,163)	(41%)
(Increase) / Decrease in Contract assets <sup>3</sup>	(2,233)	(1,722)	(511)	(30%)
(Increase) / Decrease in Prepaid Expenses	(3,727)	(2,545)	(1,182)	(46%)
Increase / (Decrease) in Deferred Revenue <sup>4</sup>	(32,612)	(25,207)	(7,405)	(29%)
Increase / (Decrease) in Payables <sup>5</sup>	(7,193)	(14,568)	7,375	51%
Increase / (Decrease) in Staff Entitlements	260	(292)	552	100%+
Net Interest Received <sup>6</sup>	584	(718)	1,302	100%+
Income Taxes Paid	(7,294)	(7,270)	(24)	(0%)
Other	(1,417)	25	(1,442)	(100%+)
Operating Cash Flow	37,447	28,344	9,103	32%
Capitalised development costs	(25,701)	(22,062)	(3,639)	(16%)
Capitalised commission costs	(6,703)	(4,355)	(2,348)	(54%)
Payments of lease liabilities <sup>7</sup>	(3,714)	(348)	(3,366)	(100%+)
Cash Flow Generation	1,329	1,579	(250)	(16%)
Payments for property, plant & equipment	(2,946)	(1,507)	(1,439)	(95%)
Payments for other intangible assets	(775)	(911)	136	15%
Free Cash Flow	(2,392)	(840)	(1,552)	(100%+)
Proceeds from shares issued	7,267	5,488	1,779	32%
Dividends paid	(41,610)	(32,492)	(9,118)	(28%)
Net cash flow from financing activities	(34,343)	(27,004)	(7,339)	(27%)
Decrease in Cash & Cash equivalents	(36,735)	(27,844)	(8,891)	(32%)
Cash at the beginning of the financial year	175,865	144,212	31,653	22%
Closing cash	139,130	116,368	22,762	20%

<sup>&</sup>lt;sup>2</sup> Decrease in FY23 Trade and other receivables impacted by new deals signed late in the period.

# Profit margin to improve to 35%+ in the next few years

#### FY22 Profit Before Tax Margin was 30%

Driven by the significant economies of scale from our single instance global SaaS ERP solution



Profit margin excluding Scientia was 32%, compared to 31% PCP Group Profit margin was impacted by the Scientia acquisition Profit margin to improve to 35% in the next few years

<sup>1.</sup> FY20 Profit Before Tax excludes a one-off increase in provision of \$3.6m as a result of a civil employment case.

## **H1 FY23 Profit by Segment**

### **Profit Before Tax \$52.7m, up 24% \$10.1m**

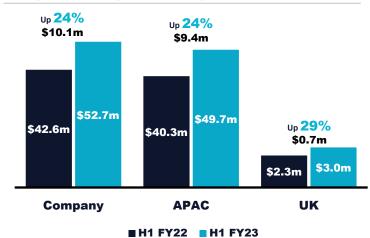
#### **Operating segment analysis**



## H1 FY23 Profit in line with expectations and not indicative of the Full Year results

- Software Profit up 26%, driven by strong SaaS growth.
- Consulting Profit down 26% from last year, as expected due to the introduction of SaaS+.
- Corporate Profit up 69%, due to increased royalties generated by strong product sales, plus additional interest revenue received, in line with expectations.

#### **Geographic segment analysis**



## **Results Analysis and Key Metrics, H1 FY23**

	H1 FY23	H1 FY22	Var
	\$'000	\$'000	%
Revenue excl interest <sup>1</sup>	208,710	172,362	21%
Expenses (excl R&D, interest, D & A) <sup>2</sup>	107,378	91,775	17%
EBITDAR	101,332	80,587	26%
EBITDAR Margin	49%	47%	
R&D Expenditure (before capitalisation)	49,388	41,494	19%
R&D as % of Total Revenue <sup>3</sup>	24%	24%	
R&D Capitalisation	25,701	22,062	16%
EBITDA	77,644	61,158	27%
EBITDA Margin	37%	35%	
Depreciation	1,369	1,279	7%
Amortisation	24,111	16,591	45%
ЕВІТ	52,164	43,288	21%
Net Interest Income / (Expense)	584	(718)	100%+
Profit Before Tax	52,747	42,570	24%
Profit Before Tax Margin	25%	25%	
Profit After Tax	41,281	33,191	24%

	H1 FY23	H1 FY22	Var
	\$'000	\$'000	%
EPS (cents)	12.73	10.29	24%
Dividend (cents per share)			
Interim dividend	4.62	4.20	10%
Dividend Payout Ratio	36%	41%	
ROE	16%	16%	
Balance Sheet			
Net Assets	253,458	198,291	28%
Cash & Cash Equivalents	139,130	116,368	20%
Cash Flow Generation <sup>4</sup>	1,329	1,579	(16%)

Full year ROE will be ~40%

<sup>&</sup>lt;sup>1</sup> Revenue includes a gain of \$7.4m due to the reversal of contingent consideration (earnout) related to Scientia

<sup>&</sup>lt;sup>2</sup> Expenses includes derecognition of acquired intangible assets of \$6.8m related to Scientia

<sup>&</sup>lt;sup>3</sup> R&D as % of total revenue based on R&D expenditure before capitalisation

<sup>&</sup>lt;sup>4</sup> Cash Flow Generation is Operating Cash Flow less capitalised development costs, capitalised commission costs and lease payments



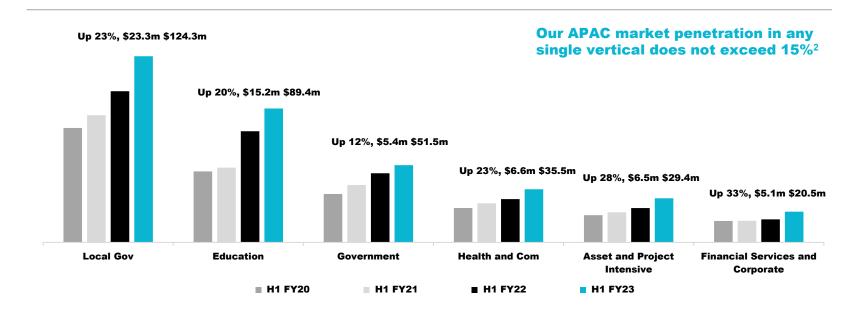
# Agenda.

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## All verticals performed strongly

#### Significant room to grow in future years

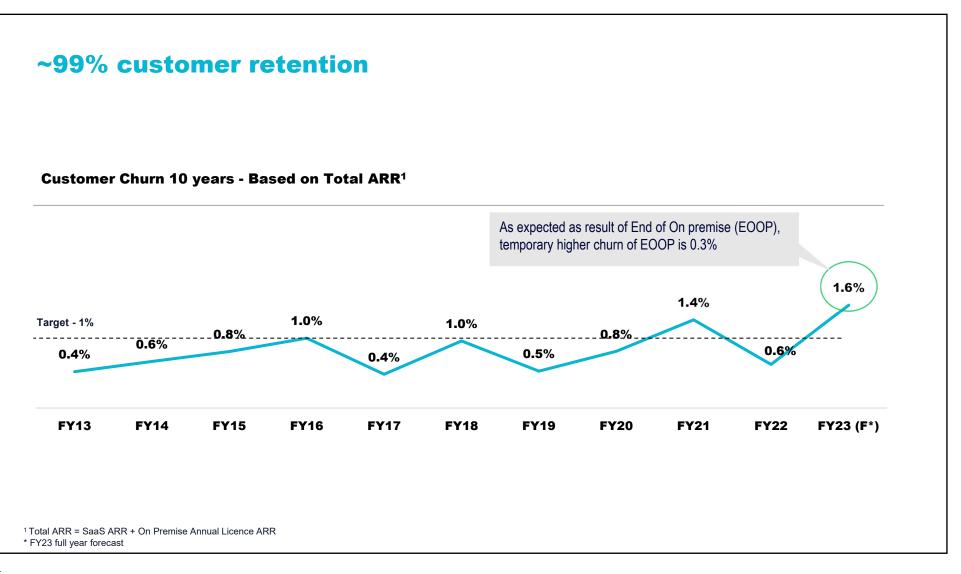
Vertical Market Analysis
ARR of \$350.6m<sup>1</sup>, Up 22% | From \$288.5m, H1 FY22



<sup>&</sup>lt;sup>1</sup> Balance is at 31 March 2023 and growth is for the 12 months from 31 March 2022

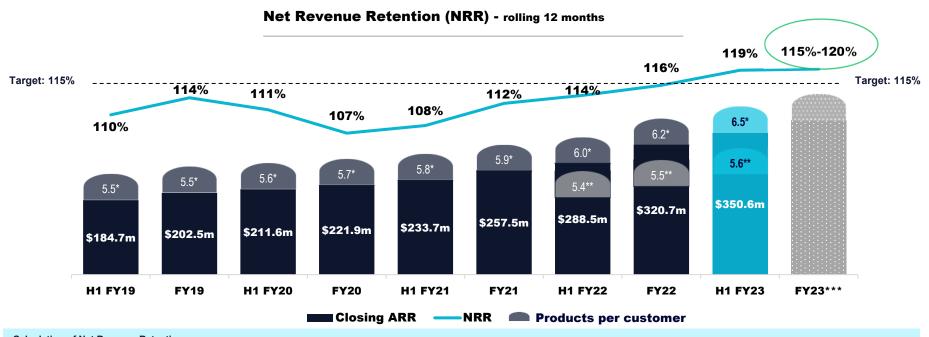
<sup>&</sup>lt;sup>2</sup> Based on our existing customers and their use of TechnologyOne products and modules as a percentage of total addressable market.





## Full year Net Revenue Retention is expected to be 115% - 120%

- · Significant opportunity in our existing customer base
- Our Global SaaS ERP is very broad with 400+ modules
- Frictionless open licence, all modules available on SaaS
- Predictable, non-competitive transactional sales
- · Low cost selling to existing customers



#### Calculation of Net Revenue Retention

(Opening ARR + New ARR from existing customers - Lost ARR from existing customers + CPI impacts + foreign currency impacts ) / Opening ARR = Net Revenue Retention

- \*Products per customer
- \*\*Product per customer including Timetable and Scheduling
- \*\*\* Estimated FY23 full year









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# Outlook for 2023 Full Year

We expect to see strong continuing growth

Net Profit Before
Tax growth of 10%
to 15%

### **Outlook for FY23**

## **Strong SaaS ARR growth of ~40%**

Investments in talent, UK growth and new initiatives such as SaaS+ (Solution as a Service)

Planned Legacy Licence fee reduction from \$10m to \$2m (\$8m reduction)

Over the past 35 years we have continued to grow strongly in challenging environments.

We expect to do so again.

 The markets we serve such as Local Government, Higher Education and Government are resilient

 TechnologyOne provides mission critical software which powers our customer's operations

- Customers turn to our Global SaaS ERP to save 30%+ and streamline their business
- Our subscription revenue contracts pass on CPI

We will continue to benefit from improving margins because of the significant economies of scale from our single instance Global SaaS ERP solution

We will continue to double in size every 5 years

Surpass \$500m+ ARR by FY26

interruptions and price increases have proved more long-lasting than expected..." (SMH May 7,2022)

"War, COVID-19 and floods have all

leading to price increases. But these

interrupted the supply of certain goods,



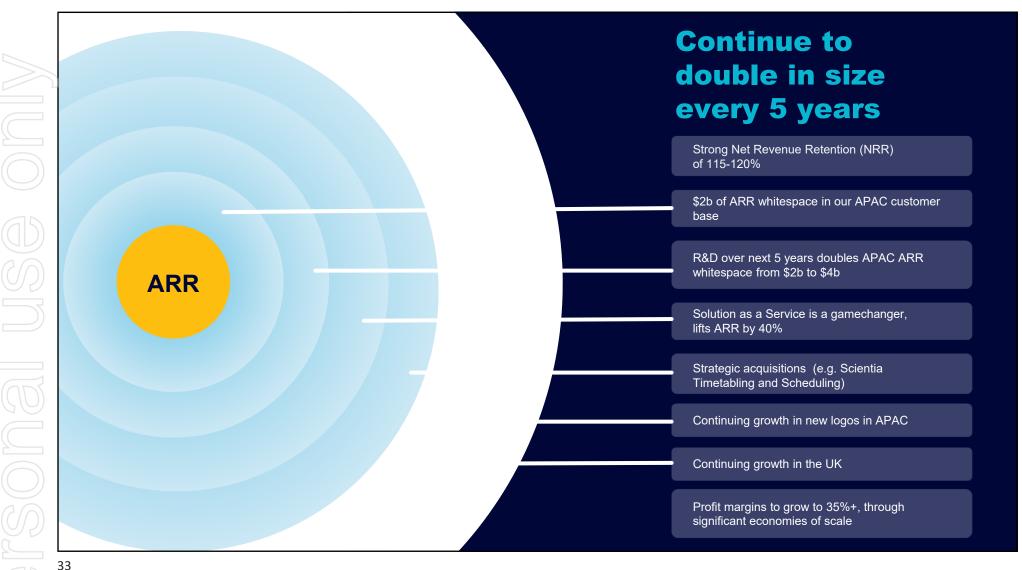
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**Continue to double in size every 5 years** 





# technologyone

transforming business, making life simple

# **Appendices**

- Appendix A Consulting Profit
- Appendix B R&D Disciplined and Transparent
- Appendix C Long History of Strong Cash Flow Generation
- Appendix D SaaS Customers and SaaS ARR
- Appendix E Drivers for Long Term Growth
- Appendix F Scientia Acquisition accounting impacts
- Appendix G Balance Sheet including Scientia adjustments
- Appendix H Glossary

Leveraging the method

# **Appendix A: H1 FY23 Consulting Profit of \$5.0m**

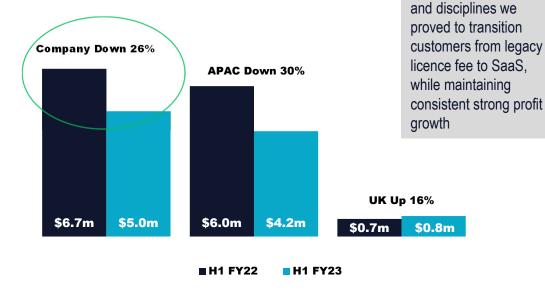
Profit as planned as we make the careful and strategic transition from traditional consulting to SaaS+

Consulting is responsible for services in relation to our software

#### Two focussed divisions

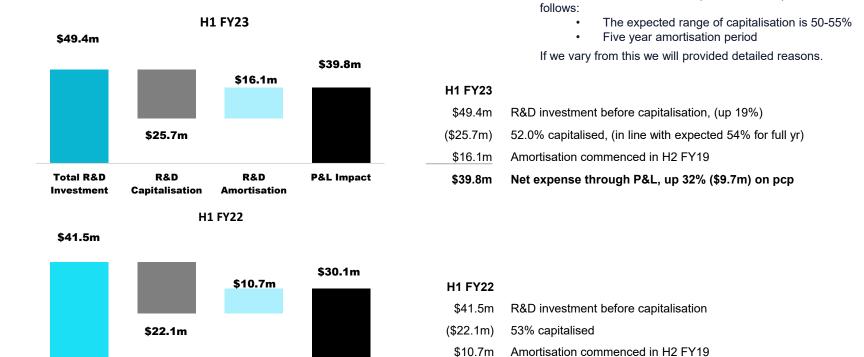
- New Projects
- Applications Managed Services (AMS) for existing customers

Disciplined use of implementation methodology



The AMS business for our existing customers is also moving to recurring revenue. Now have \$24m locked in recurring revenue not included in our total ARR

# **Appendix B:**R&D Disciplined and Transparent



\$30.1m

**Highly Disciplined approach to R&D**We expense maintenance and research.

Financial Statements.

Net expense through P&L

We only capitalise development based on actual timesheets for eligible

Capitalisation and amortisation are independently audited along with

Because we are a SaaS ERP provider, we expect the norm to be as

**Total R&D** 

Investment

R&D

Capitalisation

R&D

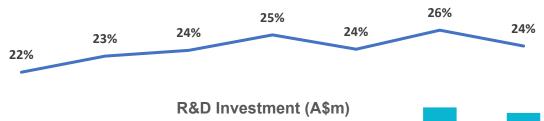
**Amortisation** 

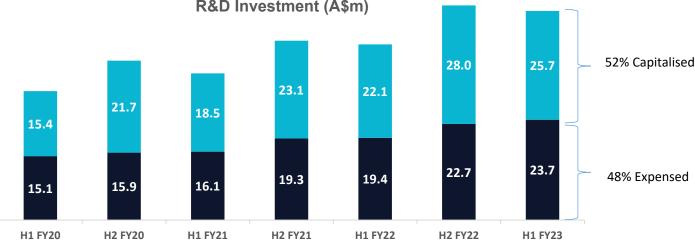
**P&L Impact** 

# Appendix B:

# **R&D Disciplined & Transparent**

**R&D** Investment as % of revenue\*





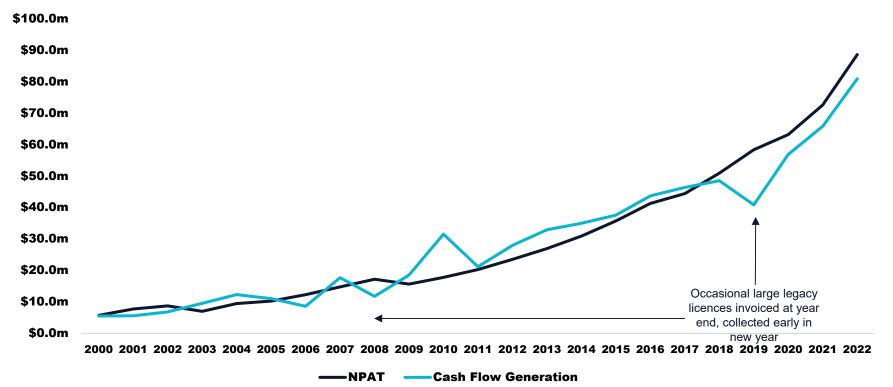
\*H1 FY23 revenue excludes one off contingent consideration write-off of \$7.4m

# **Appendix B: R&D Disciplined & Transparent**

	R&D Investment	Software Development - Capitalised	Percent Capitalised	Amortisation Ai Expense	nortisation Period	Net Expense through P&L
	(\$'000)	(\$'000)	%	(\$'000)	Years	(\$'000)
FY19	60,083	32,145	53.5%	555	5	28,493
FY20	68,102	37,069	54.4%	6,103	5	37,136
FY21	77,005	41,858	54.4%	13,429	5	48,576
FY22	92,197	50,060	54.3%	23,400	5	65,537
	(\$'000)	(\$'000)	%	(\$'000)	Years	(\$'000)
H1 FY22	41,494	22,062	53.2%	10,693	5	30,125
H1 FY23	49,388	25,701	52.0%	16,077	5	39,764

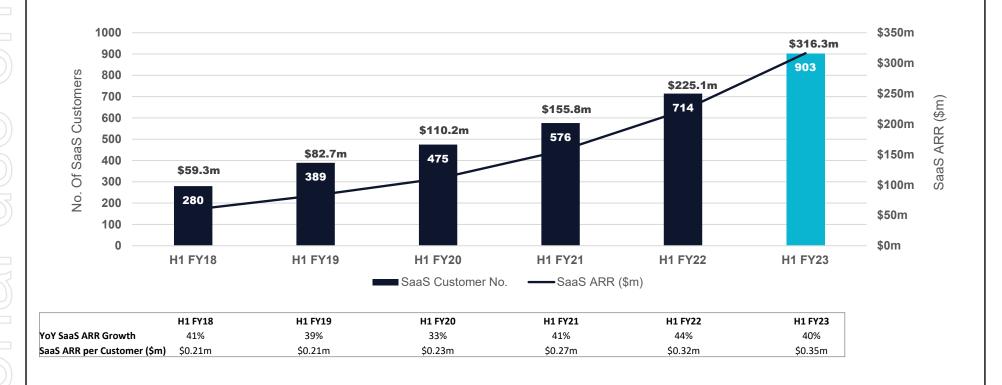
## **Appendix C: Long history of strong cash flow generation**





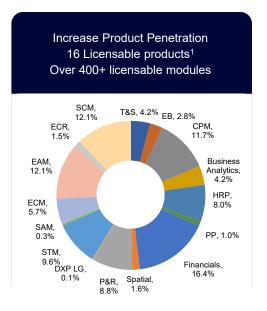
<sup>&</sup>lt;sup>1</sup> Cash flow generation is operating cash flow from operations less capitalised development costs, capitalised commissions and lease payments <sup>2</sup> This graph shows previously reported NPAT to FY18 and has not been restated for AASB15

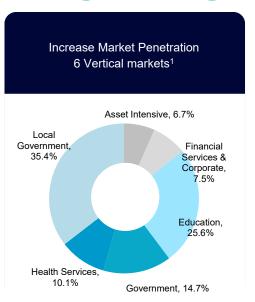
## **Appendix D: SaaS Customers and SaaS ARR**

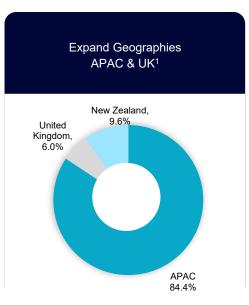


# **Appendix E: Drivers for long term growth**

Diversified revenue streams







Strong, very loyal customer base PROVIDES MISSION CRITICAL SOLUTION - 'STICKY CUSTOMER BASE'

99% + CUSTOMER RETENTION RATE

98% + OF OUR REVENUE IS NOW RECURRING<sup>2</sup>

TECHNOLOGYONE GLOBAL SAAS ERP SOLUTION

<sup>1</sup> Based on total ARR

<sup>2</sup> Total revenue less consulting and reversal of contingent consideration

# **Appendix F: Scientia Acquisition accounting impacts**

Scientia was an excellent acquisition.

- ✓ A world class Timetable and Scheduling product, with a broad customer base and strong cash flows.
- √ The acquisition has opened the opportunity to sell our ERP (primary focus is Student Management) into the ~100 acquired Scientia customers in the UK alone
- ✓ Further enhances our Student DXP offering which is in development.

The sellers did not achieve their aggressive earnout targets, but exceed our business case on many facets

- contingent consideration reversed (\$7.4m gain)
- acquired intangible assets were derecognised (\$6.8m expense)

		TechOne Reported (incl acquisition accounting impacts)			(acquisi	Scien tion accou	tia inting impacts)	(excl acq	TechOne (excl acquisition accounting impacts		
	H1 FY23	H1 FY22	Var \$	PCP %	H1 FY23	H1 FY22	Var \$	H1 FY23	H1 FY22	Var \$	PCP %
Total Revenue	210,302	172,454	37,847	22%	7,378	-	7,378	202,924	172,454	30,470	18%
Total Expenses	157,555	129,884	27,669	21%	6,767	-	6,767	150,788	129,884	20,904	16%
Profit before tax	52,747	42,570	10,178	24%	611		611	52,136	42,570	9,566	22%
	Reversa	al of cont	tingent	consider	ation		Derecognition o	f acquired i	intangibl	e asset	s

## **Appendix G: Balance Sheet including Scientia adjustments**

March FY22 Balance Sheet has been adjusted for the finalisation of acquisition accounting for Scientia.

	Reported Mar-22 \$'000	Adjusted Mar-22 \$'000	Var \$'000
Cash & cash equivalents	116.368	116.368	\$ 000
Prepaid expenses	15,975	15,975	
Trade and other receivables	33,570	33,570	
Contract assets	24,392	24,392	_
Other current assets	213	213	_
Current tax assets	4,233	4,233	_
Contract acquisition costs	5.285	5.285	_
Current assets	200,036	200,036	-
Property, plant and equipment	7,599	7,599	-
Right-of-use assets	21,268	21,268	-
Intangible assets	62,035	59,721	(2,314)
Capitalised development	111,775	111,757	(18)
Deferred tax assets	14,738	18,035	3,297
Contract assets	3,137	3,137	-
Contract acquisition costs	10,920	10,920	-
Non-current assets	231,472	232,437	965
Total Assets	431,508	432,473	-
Trade and other payables	30,453	30,778	325
Provisions	16,384	16,384	-
Contingent consideration	7,118	7,118	-
Deferred revenue	138,219	138,358	139
Lease liability	6,842	6,842	-
Current liabilities	199,016	199,480	464
Provisions	7,318	7,318	-
Other non-current liabilities	105	105	-
Lease liability	27,279	27,279	-
Non-current liabilities	34,702	34,702	-
Total Liabilities	233,718	234,182	464
Net Assets	197,790	198,291	501
Issued capital	57,203	57,203	-
Other Reserves	55,133	55,567	434
Retained Earnings	85,454	85,521	67
Equity	197,790	198,291	342

# **Appendix H: Glossary**

Annual Licence ARR
Annual Recurring Revenue relating to annual licence fees for On-premise customers

APAC
Asia Pacific - Includes Australia, New Zealand, Malaysia and the South Pacific

ARR Annual Recurring Revenue

Cash Flow Generation (CFG) Cash flow from Operating Cash Flow less capitalised development costs, capitalised commission costs and lease payments

ChurnLost customersCPSCents per share

DXP Digital Experience Platform
EBIT Earnings before interest and taxes

**EBITDA** Earnings before interest, taxes, depreciation, and amortisation

EBITDAR Earnings before interest, taxes, depreciation, amortisation, and research and development costs

**EPS** Earnings per share

 Legacy Licence Fees
 On-premise licence fees / Perpetual licence fees

 LG DXP
 Local Government Digital Experience Platform

NPAT Net Profit After Tax
NRR Net Revenue Retention
PBT Profit Before Tax

PCP Prior Corresponding Period R&D Research & Development

**ROE** Return on Equity

R4Q Rolling Four (4) Quarters

SaaS ARR Annual Recurring Revenue relating to customers on SaaS

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