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# 2024 Full Year Results

Ended 30 September 2024

Making life simple for our community

## technology1



19 November 2024

#### Disclosure Statement

## TechnologyOne Ltd Full Year Presentation – 19 November 2024

TechnologyOne Ltd (ASX: TNE) today conducted a series of presentations relating to its 2024 Full Year results.

These slides have been lodged with the ASX and are also available on the company's website: <a href="www.TechnologyOneCorp.com">www.TechnologyOneCorp.com</a>

The information contained in this presentation is of a general nature and has been prepared by TechnologyOne in good faith. TechnologyOne makes no representation or warranty, either express or implied, in relation to the accuracy or completeness of the information. This presentation may also contain certain 'forward looking statements' which may include indications of, and guidance on financial position, strategies, management objectives and performance. Such forward looking statements are based on current expectations and beliefs and are not guarantees of future performance, and involve known and unknown risks, uncertainties and other factors, many of which are outside the control of TechnologyOne. TechnologyOne advises that no assurance can be provided that actual outcomes will not differ materially from those expressed in this presentation.

This presentation includes the following measures used by the Directors and management in assessing the on-going performance and position of TechnologyOne: EBITDAR, EBITDA, EBIT, ARR, Churn, Cash Flow Generation. These measures are non-IFRS under Regulatory Guide 230 (Disclosing non-IFRS financial information) published by the Australian Securities and Investment Commission and have not been audited or reviewed.



## Agenda

- Highlights
- Financial Results
- Significant Achievements
- Building the Future
- Outlook for FY25



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19-Nov-2024



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FY24 Results

~

Profit growth 18%

to \$152.9m



ARR growth driven by

UK & SaaS+

Up 20% to \$470.2m

## **Mission**

Make life simple for our community, from its citizens to students, by leveraging our team's innovation, drive and determination.









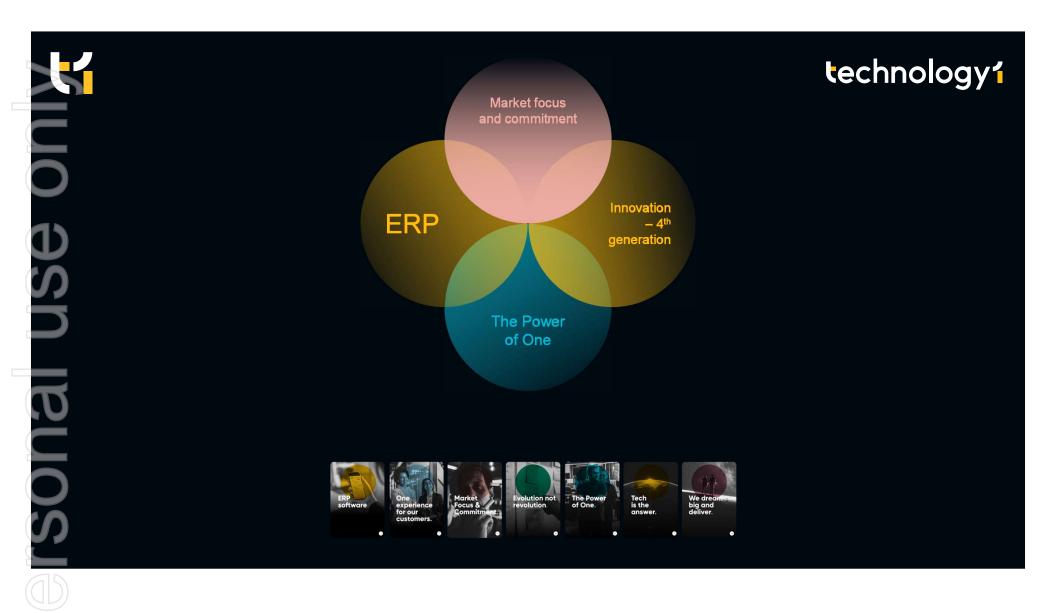




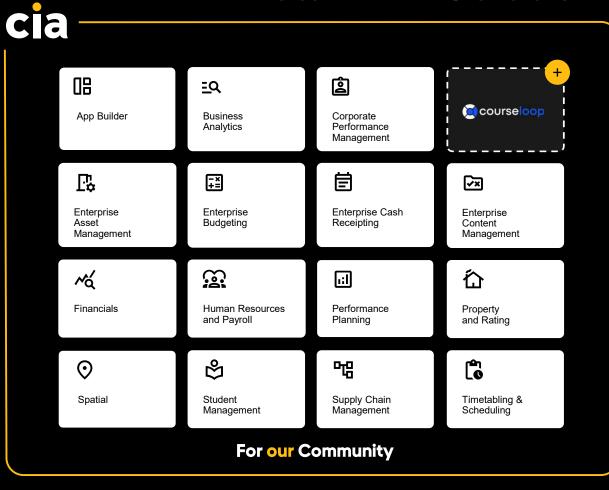








## **Total ERP Solution.**



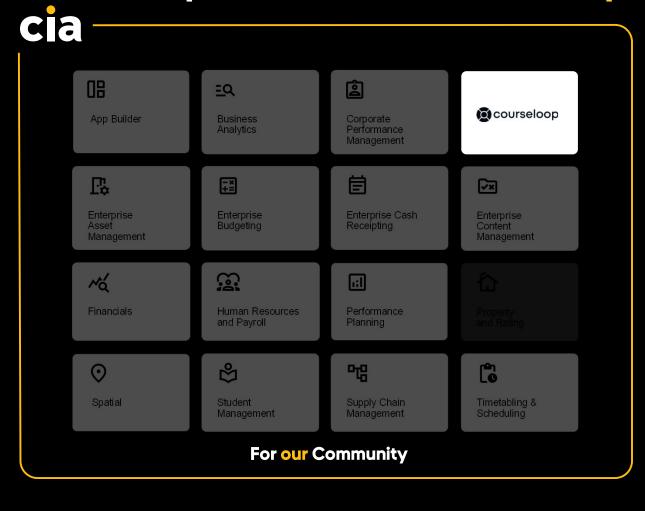
d×p \* DxP Essentials \* DxP Local Government × DxP Student For your Community

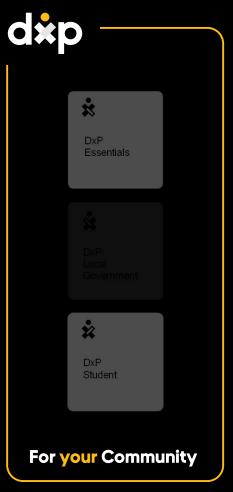
Power of a single integrated solution





## **Acquisition of CourseLoop**

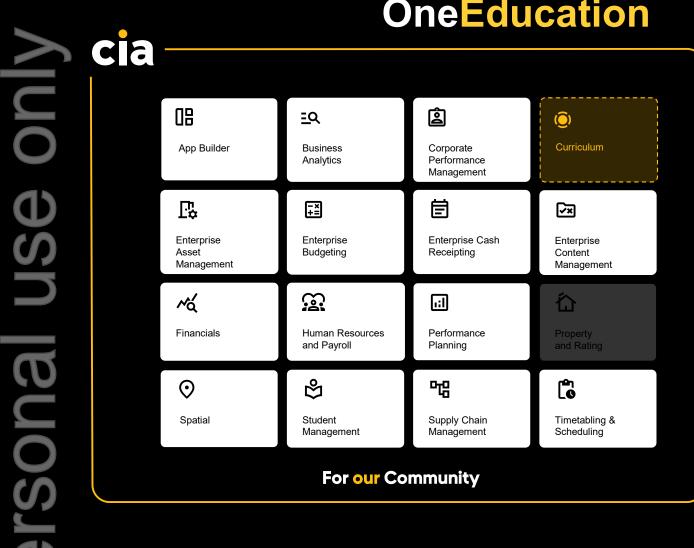


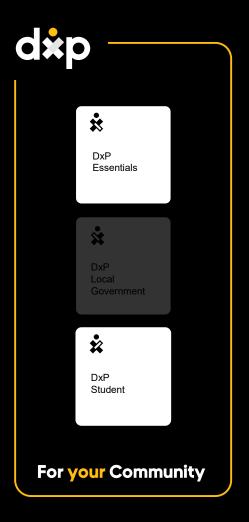


Coming soon

Available Product

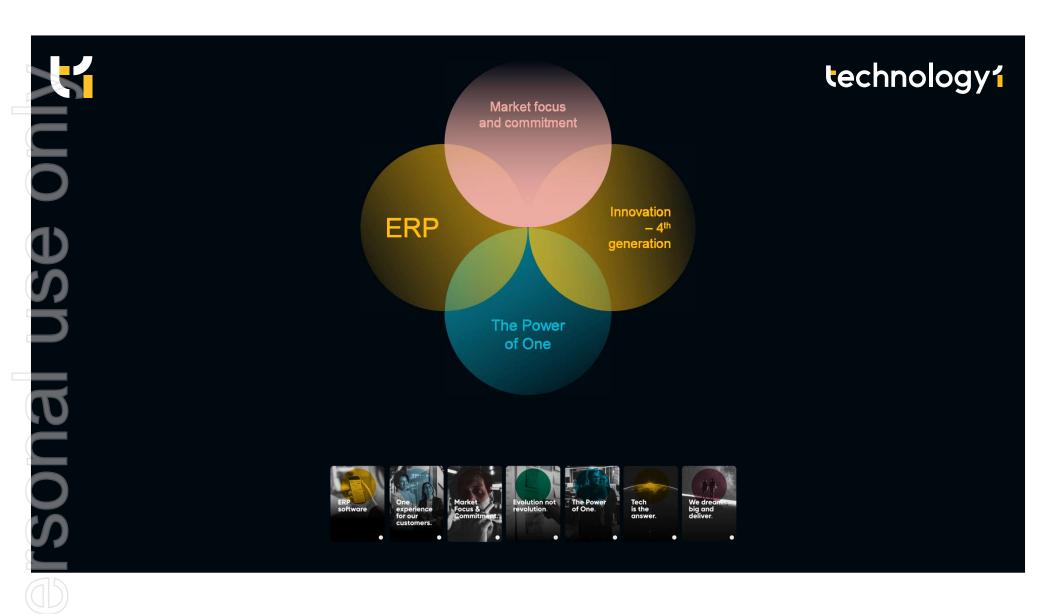
## **OneEducation**





Coming soon

Available Product





## technology1

# Deepest functionality for the markets we serve.









Asset and Project Intensive industries

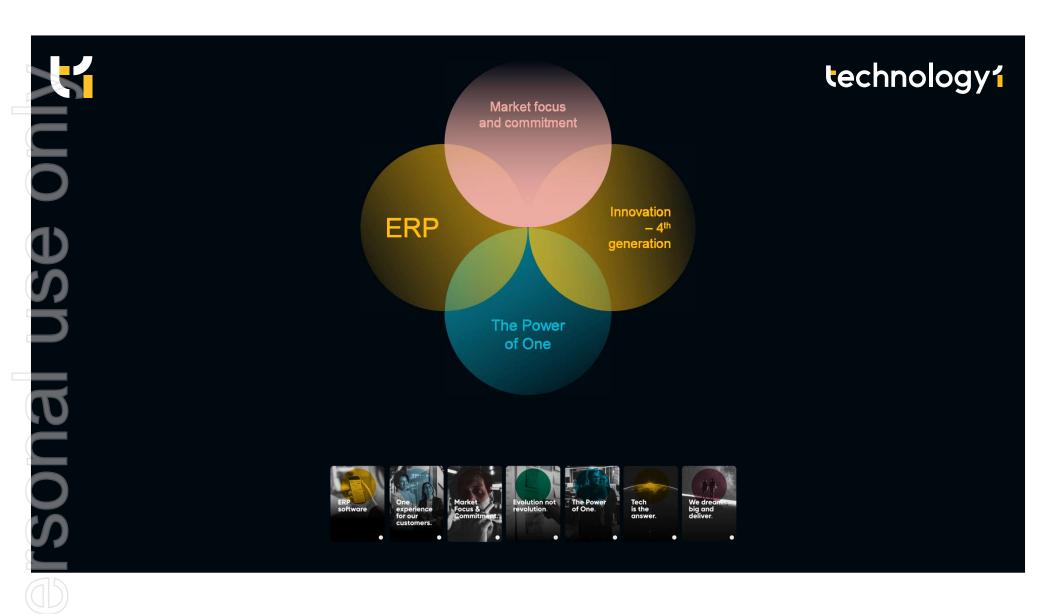


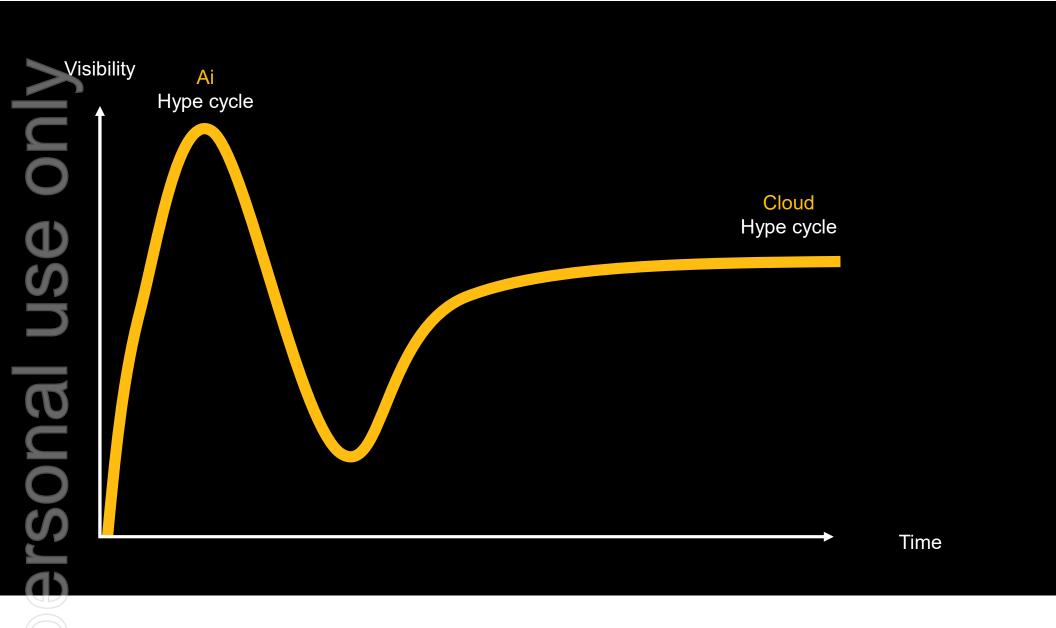
Health and Community Services



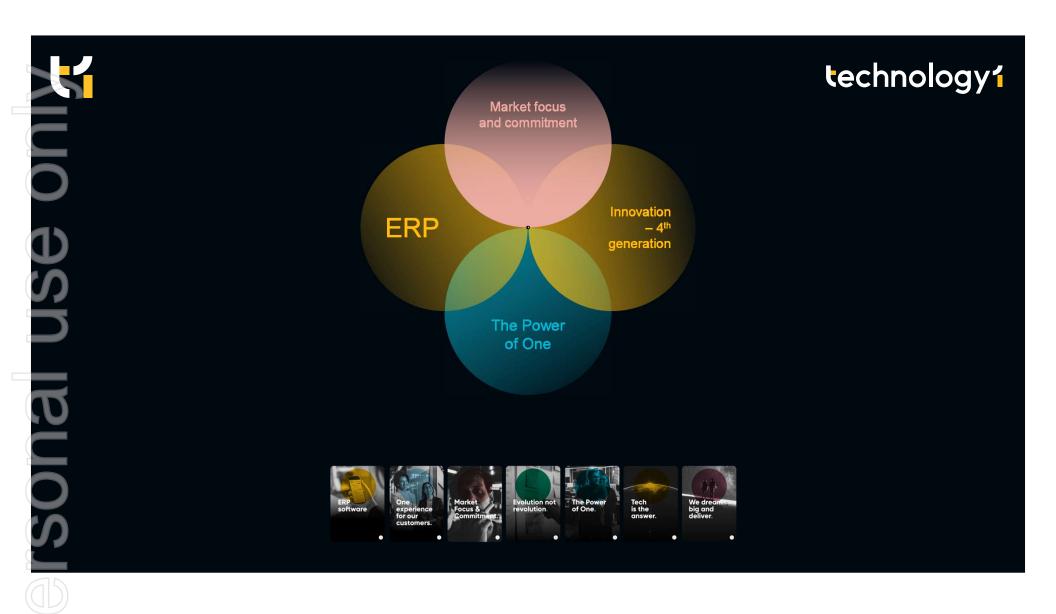
Financial Services and Corporates

We provide proven practice preconfigured solutions to reduce time, cost and risk





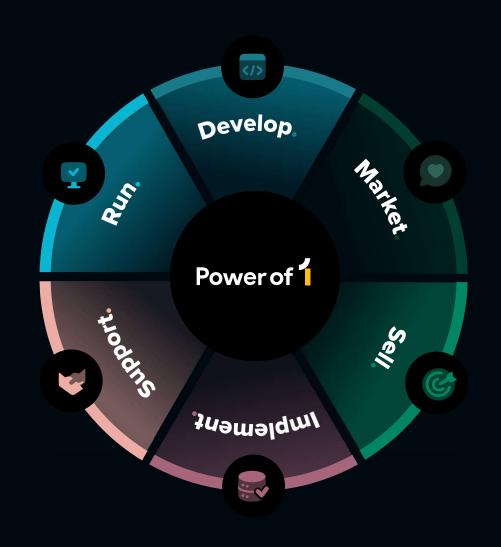




# The Power of One.

IP Engine.
Own customer relationship.
100% accountability.
99%+ retention.

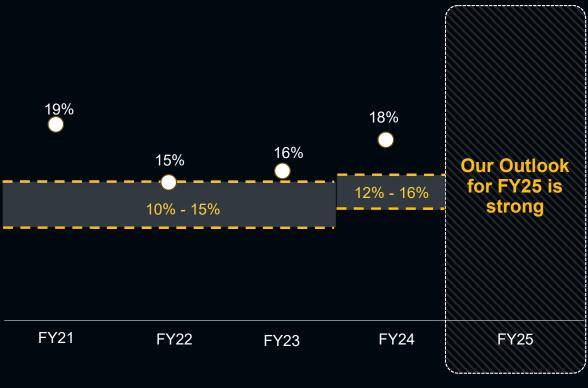
We take complete responsibility
We do not use Implementation Partners or Re-Sellers





## **Profit Before Tax Growth of 18%**

Profit growth accelerated in FY24
Track record of achieving top of guidance



Surpass \$500m+ ARR by FY26
Upgrades to \$500m+ ARR by FY25
Upgrades to \$500m+ ARR by H1 FY25



We continue to invest in R&D to build future platforms for growth.

Our Total Addressable market is \$13.5b.

We will continue to double in size every 5 years.

## A new long-term target

A new long-term target \$1b+ ARR by FY30

19-Nov-2024

## **FY24 Results Summary**

SaaS+ drives continuing strong growth UK sales ARR up 70%

Profit growth 18%

ARR growth 20%

NRR 117% SaaS & Recurring Revenue 19%

	FY24	FY23	VAR	VAR % 20 31 70	
	\$m	\$m	\$m		
Total ARR	470.2	392.9	77.3		
UK ARR	34.7	26.5	8.2		
UK sales ARR	8.7	5.1	3.6		
SaaS & Recurring Revenue	466.3	390.7	75.6	19	
Total Revenue	515.4	441.4	74.1	17	
Profit Before Tax	152.9	129.9	23.0	18	
Profit After Tax	118.0	102.9	15.1	15	
Cash Flow Generation	119.0	104.6	14.4	14	
Cash and Investments	278.7	223.3	55.4	25	
PBT Margin	30%	29%		1	
EPS (cps)	36.24	31.71	4.53	14	
Total Dividend (cps)	22.45	19.52	2.93	15	

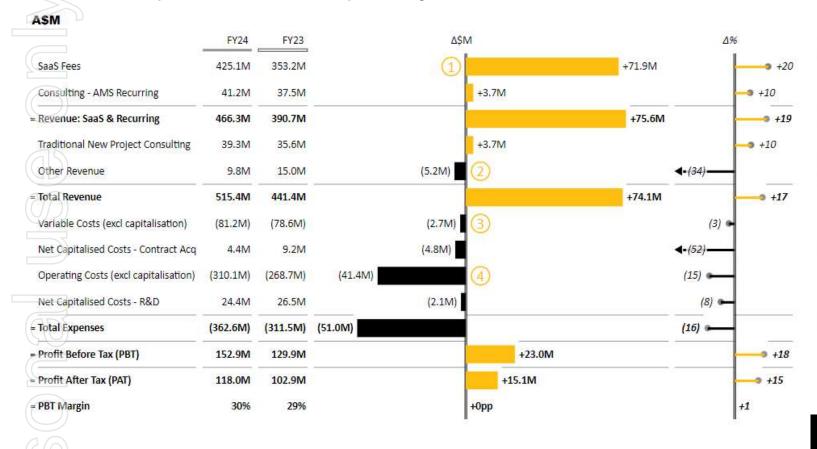


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#### **FY24 Profit and Loss**

Record revenue and profit; investment in SaaS+ impacted margin ~1%



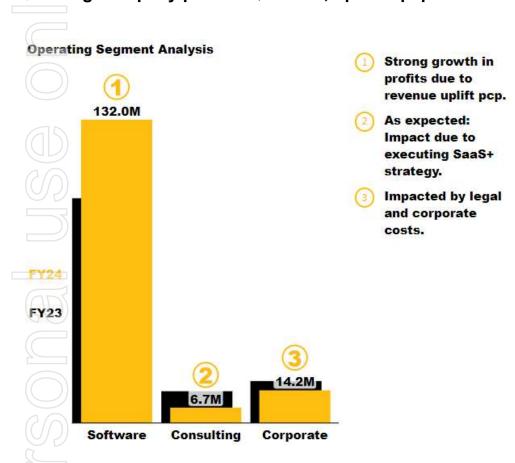
- Strong sales growth driven by NRR

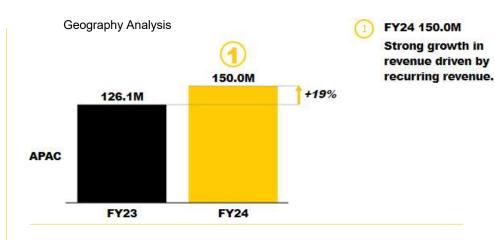
  @ 117% and new logo wins
- Other Revenue 9.8M ▼ (34)% Includes licence fees, which were minimal in FY24
- Variable Costs (excl capitalisation) (81.2M) ▼ (3)% Migration to SaaS driving uplift, Commission expenses lower YoY
- Operating Costs (excl capitalisation) (310.1M) ▼ (15)%
  Key drivers were increased headcount and salaries
- 5 PBT Margin 30% ▲ +1%
  Includes investment in transition
  to SaaS+, which has impacted
  margin ~1%

Includes 1% Profit Before Tax margin in SaaS+

### **FY24 Profit by Segment**

Strong Company profit of \$152.9m, up 18% pcp



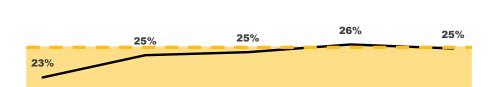




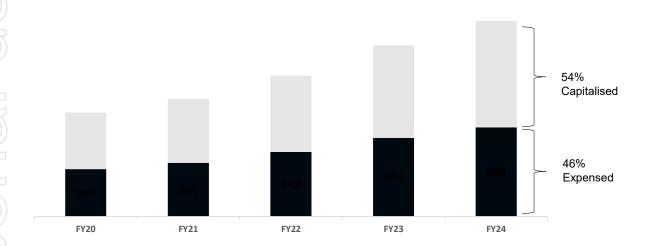
Impact due to executing SaaS+ strategy, as expected. ARR up 31% and Sales ARR up 70% pcp.

#### **R&D** Investment

#### Driving sustained growth through strategic, consistent investment



R&D Investment as % of revenue



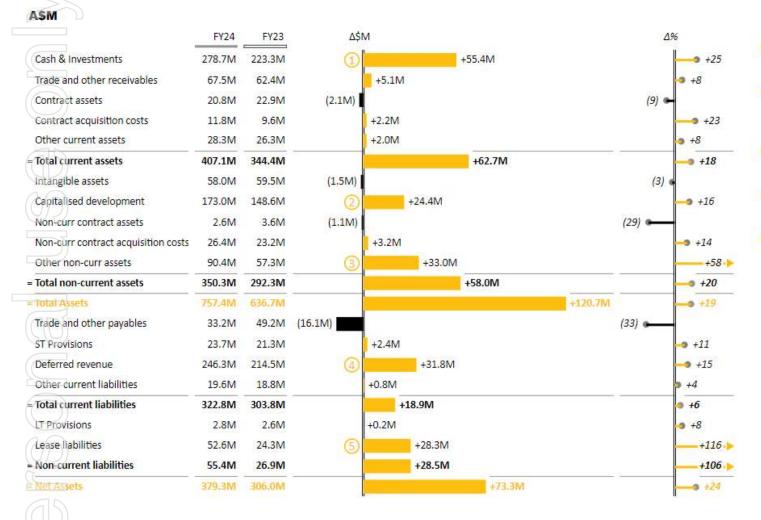
We invest in R&D for long term growth

We expect to maintain R&D investment at **20-25%** of revenue

We are investing in developers and their productivity to deliver more for our customers

### **Balance Sheet: Remains Strong**

Clean balance sheet with no debt and growing cash holding enables flexibility



- Cash & Investments 278.7M ▲ +25% Strong cash conversion
- Capitalised development 173.0M ▲ +16% Continue to invest in product to drive long-term growth
- Other non-curr assets 90.4M ▲ +58%
  HQ lease extended to 2032
- Deferred revenue 246.3M ≜ +15%
  Consistent with business growth, annual SaaS fees
- S Lease liabilities 52.6M ▲ +116%
  HΩ lease extended to 2033

#### **Cash Flow**

#### Cash flow generation remains consistent at 101%

	<u>FY24</u> <u>FY23</u> Δ\$Μ		Δ%					
Profit Before Tax	152.9M	129.9M			+23,0M			+18
Non Cash Items	72.2M	57.2M	1	+1	5.0M			<del></del> • +26
Changes in working capital:	14.1M	21.7M	(7.6M)			(35)	•	
Net Interest Received	4.3M	1.4M	40	+2.9M				+208
Income Taxes Paid	(30.7M)	(16.4M)	(14.3M)	2		4-(8	87)	
Operating Cash Flow	212.8M	193.7M			+19.0M			o +10
Capitalised development costs	(69.7M)	(60.6M)	(9.1M)	3		(	15) 🕳	
Capitalised commission costs	(16.4M)	(20.8M)	4	+4.4M				+21
Payments for principal repayments of lease liabilities	(7.7M)	(7.8M)		+0.1M				+1
Cash Flow Generation	119.0M	104.6M		+14	1.3M			+14
Payments for Prope <mark>rt</mark> y, Plant & Equipment	(6.3M)	(7.8M)	(5)	+1.4M				+19
Payments for other intangible assets	(0.2M)	(1.0M)		+0.8M				+79
Free Cash Flow	112.4M	95.9M		+1	16.6M			<b>→</b> +17
Dividends Paid	(64.8M)	(56.6M)	(8.2M)	6		(	15) 🕳	0
Proceeds from Shares Issued	7.8M	8.1M	(0.3M)				(4)	
Net cash flow from financing activities	(57.0M)	(48.5M)	(8.5M)			(1	18) 🕳	
Increase in Cash & Investments	55.4M	47.4M		+8.0M				<del>-</del> 9 +17
Cash at the beginning of the financial year	223.3M	175.9M			+4	47.4M		<b>3</b> +27
Closing cash	278.7M	223.3M	(7)			+55.4M		+25

- Non Cash Items 72.2M ▲ +26% Increase in amortisation of capitalised development assets and sales commissions.
- Income Taxes Paid (30.7M) ▼ (87)%

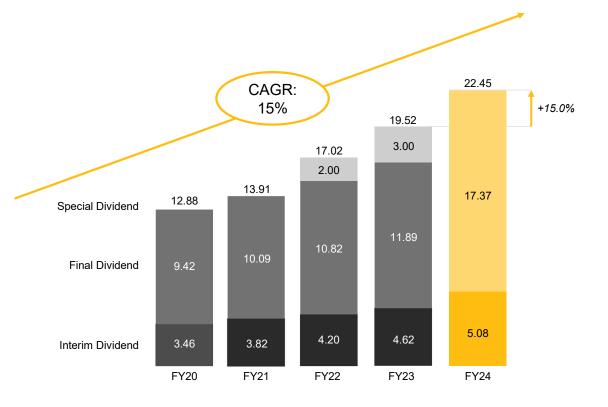
  Increase due to rise in overall profitability and

  Australian profitability growth outpacing R&D tax incentive claim.
- Gapitalised development costs (69.7M) ▼ (15)% Increased investment in software assets, mostly headcount and salary increases.
- Capitalised commission costs (16.4M) ▲ +21%
  Decrease in commissions expense has contributed to a similar decrease in cap.
- S Payments for Property, Plant & Equipment (6.3M) ▲ +19%
  Office refurbishment costs.
- Dividends Paid (64.8M) ▼ (15)%
  Increased dividend driven by YoY profit increase.
- Closing cash 278.7M ▲ +25%
  Strong cash conversion delivering a record cash balance.

## FY24 dividend up 15% to 22.45 cps

## Increased profit enables dividend uplift Confidence in the outlook

- Strong balance sheet supports dividend level
  - Final Dividend 17.37cps
- Significant cash holdings retained for inorganic growth
- Payout ratio 62% (FY23: 62%)
- Dividend franked to 65% (FY23: 60%)
- Dividend paid every year since 1996

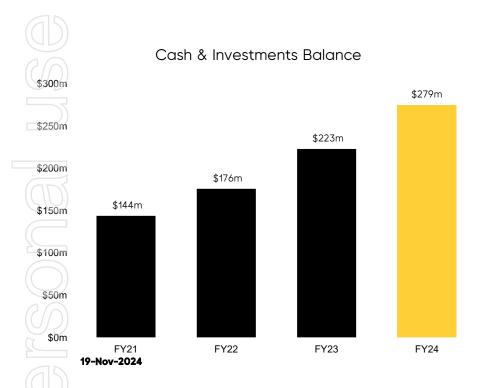


## **Capital Management**

Cash balance enables prudent, consistent approach to shareholder reward

#### TechOne's financial metrics are extraordinary

- ✓ Strong Balance Sheet: No debt
- ✓ Growing profits + CFG = Increasing cash



Within a disciplined framework, we will continue to reward shareholders:

#### Dividend

- Growing, consistent, transparent
- 55-65% NPAT; 65% franked

#### Acquisitions

- Disciplined approach to IP acquisition
- CourseLoop acquired for \$60m
  - \$9M ARR, growing 25% p.a.
  - \$44.5 million cash upfront
  - \$8m over 2 years
  - \$7.5 million equity options
  - Earnings neutral year 1

#### Capital Management

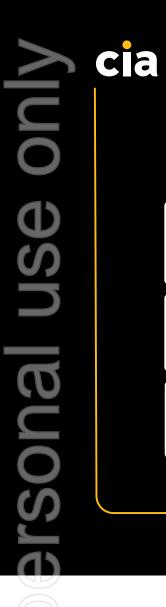
- All equity required to satisfy staff needs to be bought on market going forward
- 1.3% of issued equity over the last 3 years

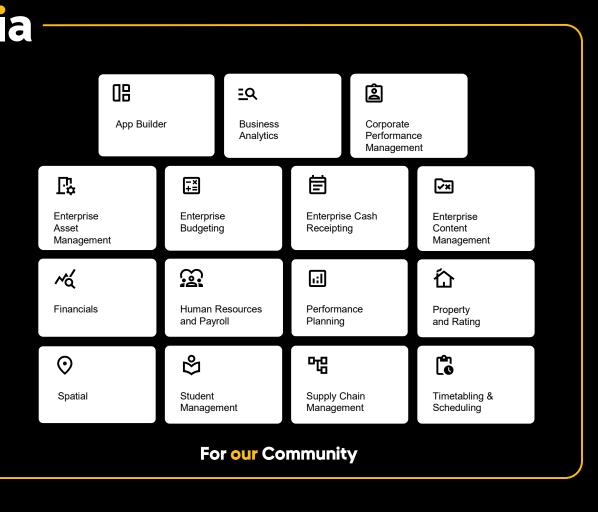
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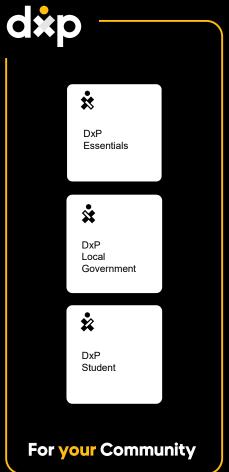


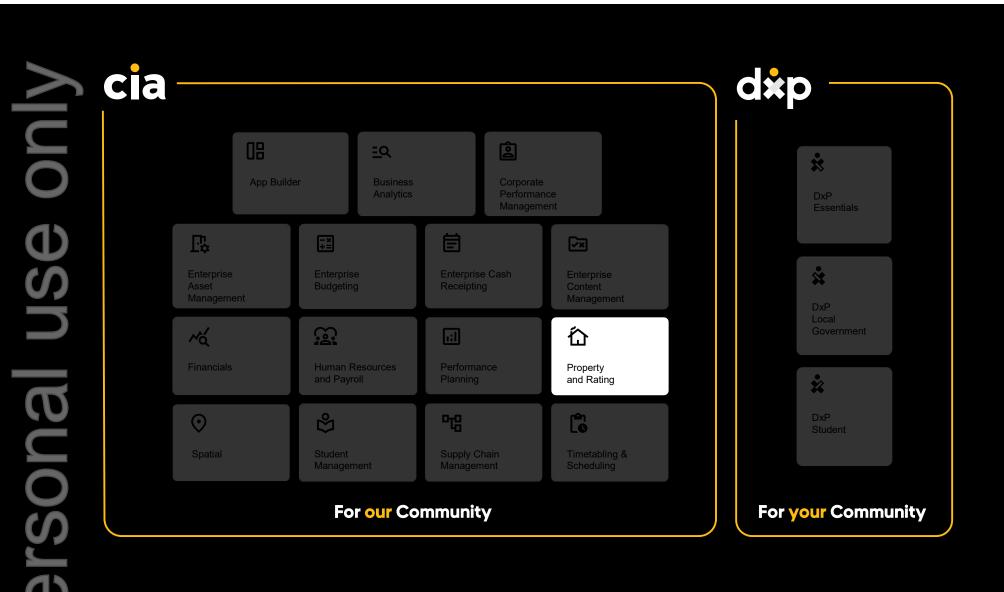
## Agenda

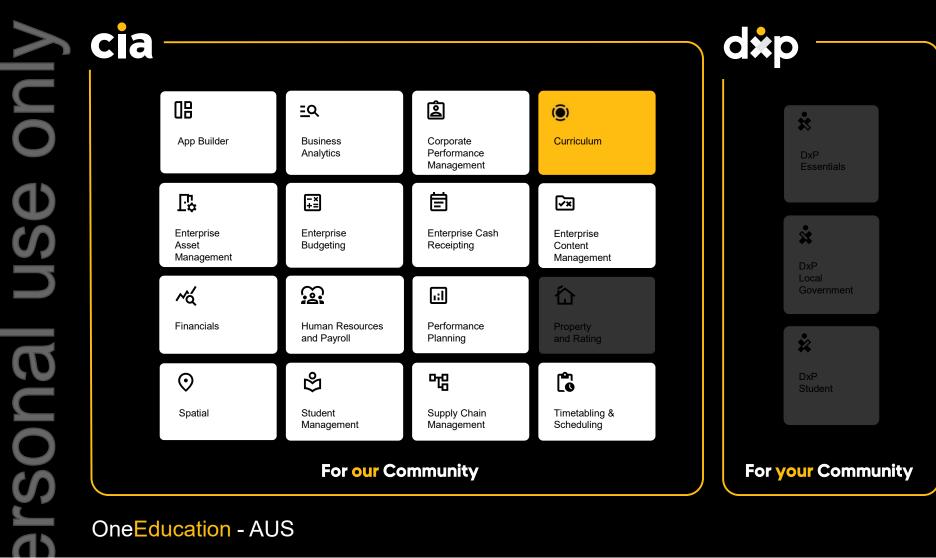
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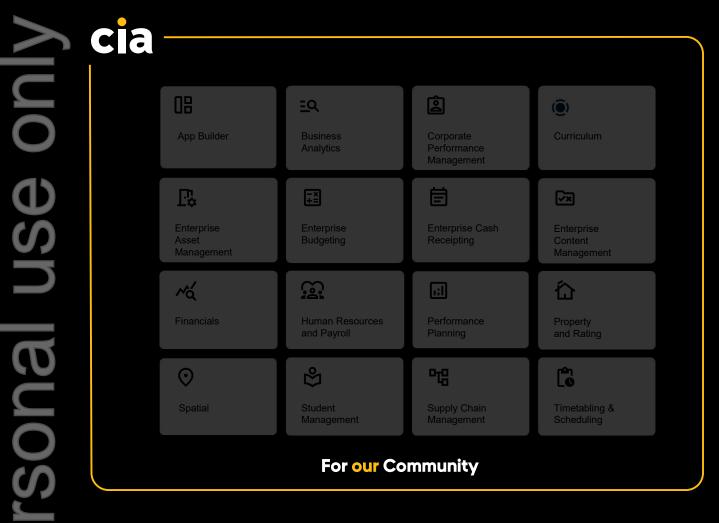


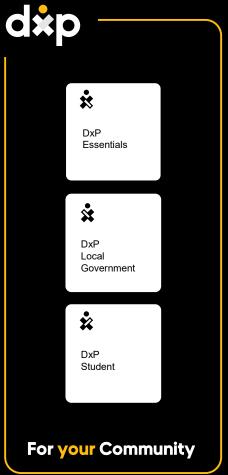


OneEducation - AUS

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**SaaS**<sup>+</sup> Solution as a Service



SaaS+ lifts **ARR** by 40%





Havant BOROUGH COUNCIL











Cheshire

Fire & Rescue Service



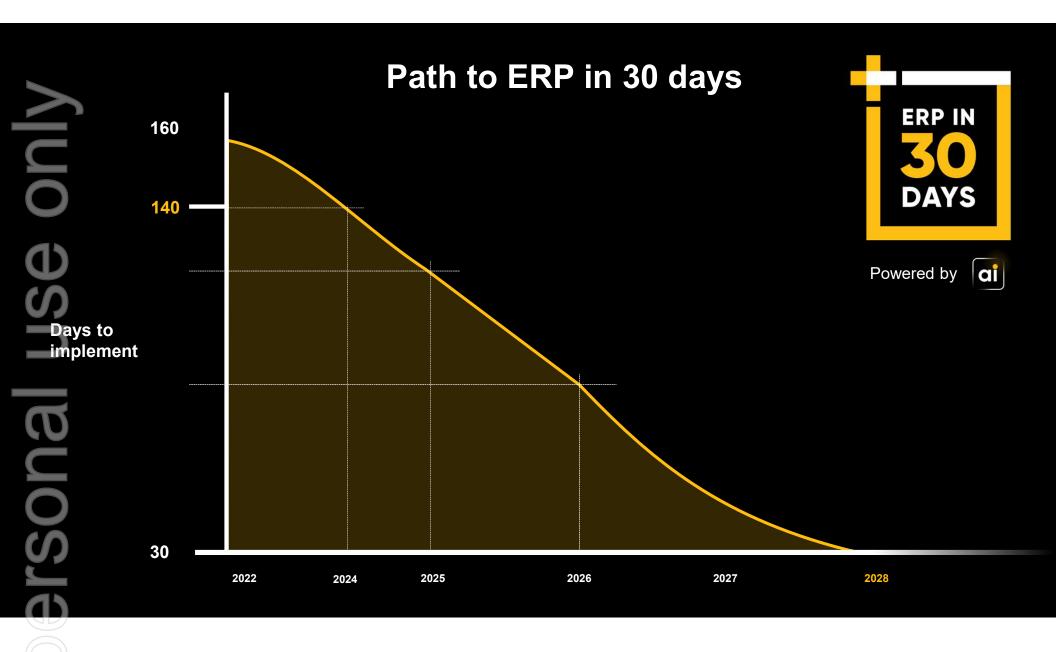








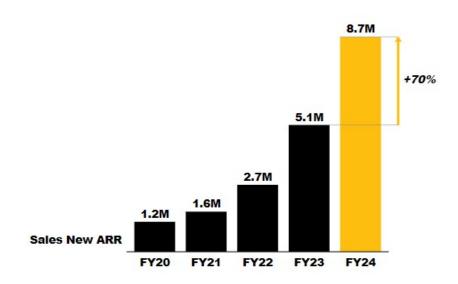


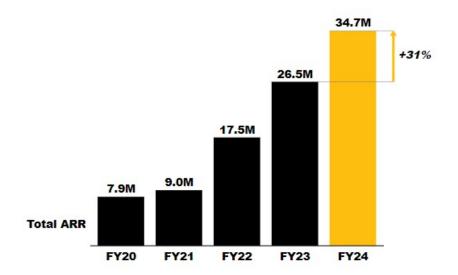


### FY24 United Kingdom

Sales New ARR 70% higher than 2023 Total ARR up 31% to \$34.7m versus pcp

- 100% of implementations delivered via SaaS+ model
- Hyperfocus strategy on two industries (LG and EDU)
- Strong brand presence
- Impressive referenceable
- Strong pipeline
- · Strong sales team
- Won 3 student management customers







- OneGov solution
- Six-month implementation
- Robust compliance requirements
- Stringent security standards

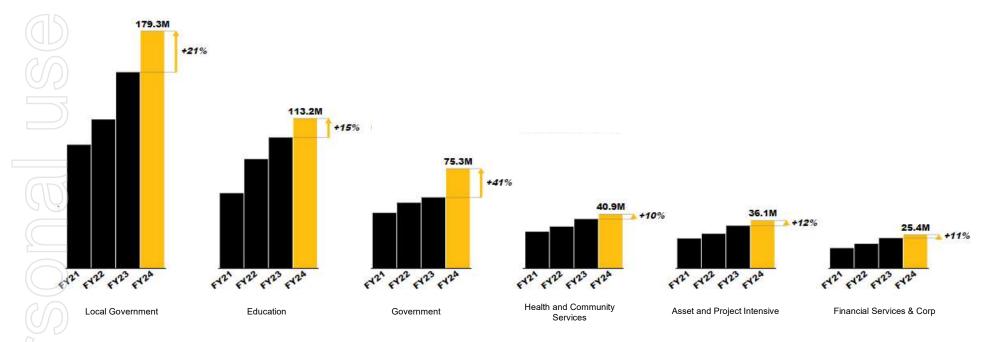


- Student+ solution
- Started in 1839
- Over 15,000 students today
- Third student management win in FY24

### All verticals performed strongly

Our APAC market penetration in any single vertical does not exceed 15%2

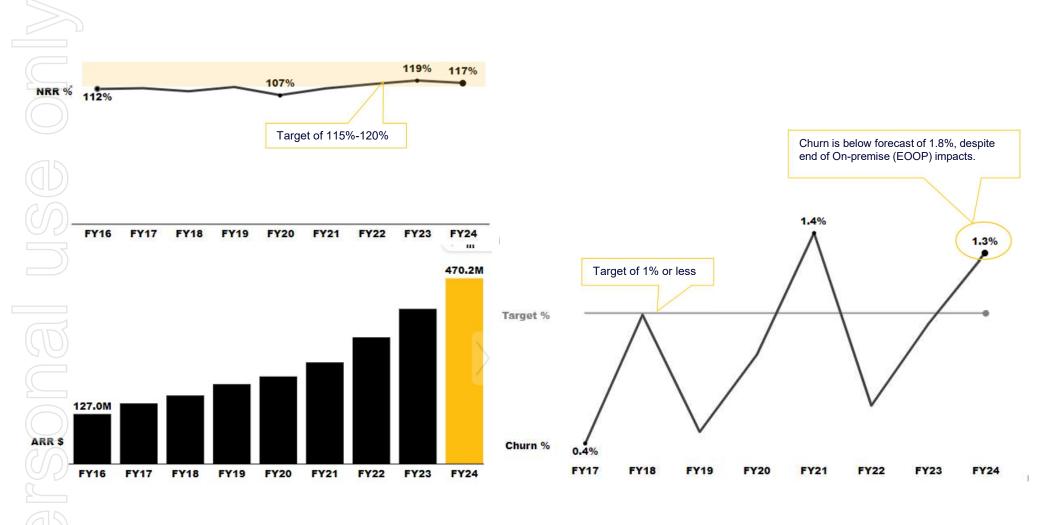
Vertical Market Analysis
ARR of \$470.2m<sup>1</sup>, Up 20% | From \$392.9m, FY23



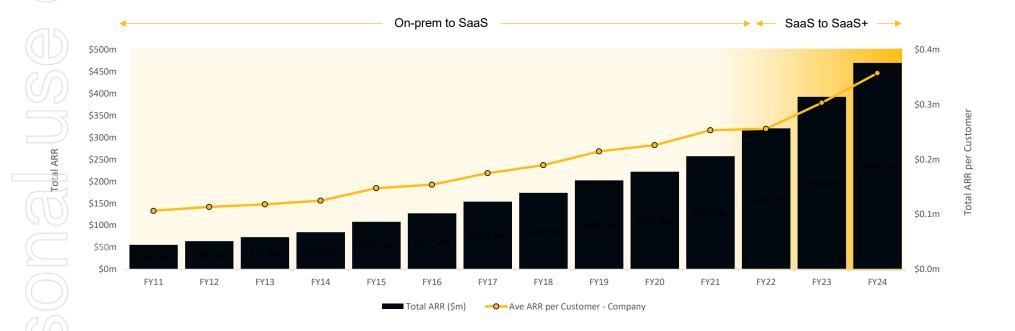
<sup>&</sup>lt;sup>□</sup> Balance is at 30 September 2024 and growth is for the 12 months from 30 September 2023

<sup>&</sup>lt;sup>2</sup> Based on our existing customers and their use of TechnologyOne products and modules as a percentage of total addressable market.

### Market Leading Net Revenue Retention and Churn



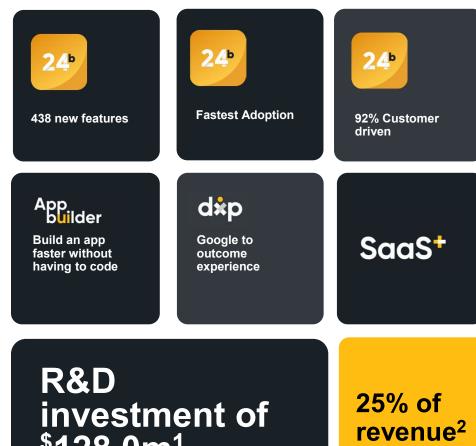
### Total ARR and Average ARR per Customer



FY21-FY22 was impacted by lower average ARR Scientia cohort

# R&D Significant **investment** for future growth

<sup>1</sup> R&D expenditure before capitalisation <sup>2</sup> Revenue excluding other income



\$128.0m<sup>1</sup>

# FY24 Summary



Record profit, revenue, and ARR





SaaS & Recurring Revenue up 19% pcp to \$266.3 m

UK Sales ARR up 70% pcp to \$8.7m

Profit Before Tax up 18% pcp to \$152.9m

NRR of 117% above target of 115%



Surpass \$500m+ ARR by H1 FY25



Total ARR up 20% to \$470.2m



Total Dividend up 15% to 22.45 cps



R&D investment for future growth of \$128.0m, up 14% pcp

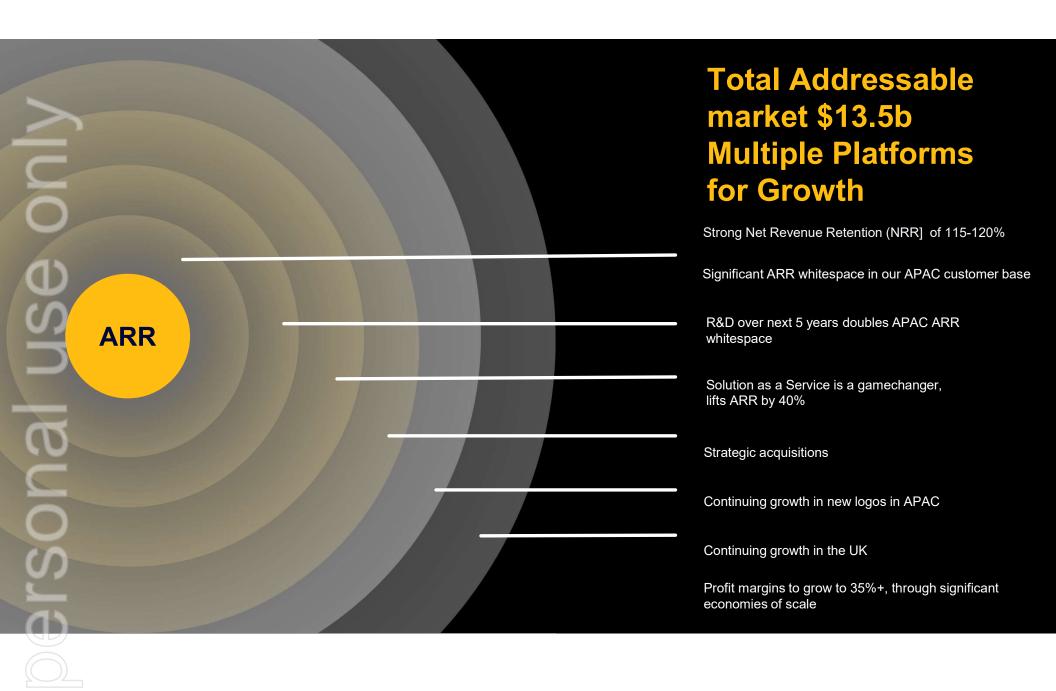


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Surpass \$500m+ ARR by FY26
Upgrades to \$500m+ ARR by FY25
Upgrades to \$500m+ ARR by H1 FY25

# Continue to double in size every 5 years



# A new long-term target \$1b+ ARR by FY30



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### Outlook

Strong ARR and profit growth for FY25

Planned reduction of lower quality one-off Traditional Consulting Fees replaced with high quality SaaS+ revenue

On track to surpass \$500m+ ARR by H1 FY25

The markets we serve are resilient.

- TechnologyOne provides mission critical software with deep functionality for the markets we serve.
- Our Global SaaS ERP allows our customers to innovate and meet the challenges ahead with greater agility and speed, without having to worry about underlying technologies, making life simple for them.
- Our customers have independently verified cost savings of 40%+ by moving to SaaS
- SaaS+ is creating significant opportunities for us. The pipeline for 2025 is strong.
- We will continue to benefit from improving margins because of the significant economies of scale from our single instance Global SaaS ERP solution

We will continue to double in size every 5 years

A new long-term target of \$1b+ ARR by FY30

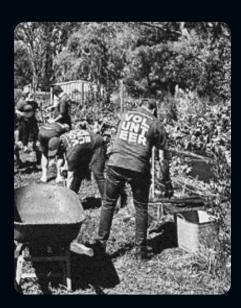




Our goal is to lift 500,000 children and their families out of poverty

Our People and Our Community







### technology1

# Continuing Strong Growth FY24 Results



Profit growth 18%

to \$152.9m



ARR growth driven by

UK & SaaS+

Up 20% to \$470.2m



# technology'

Making life simple for our community



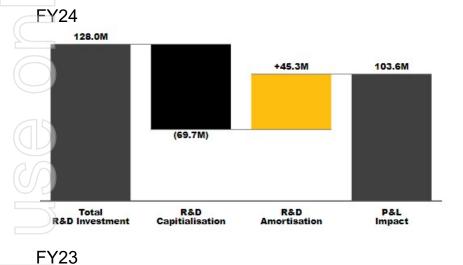
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### **Appendices**

- Appendix A R&D Disciplined and Transparent
- Appendix B Results Analysis
- Appendix C Drivers for Long Term Growth
- Appendix D Glossary

### **Appendix A:**

### **R&D** Disciplined and Transparent



	Software R&D Development Investment - Capitalised					Net Expense through P&L	
	(\$'000)	(\$'000)	%	(\$'000)	Years	(\$'000)	
FY21	77,005	41,858	54.4%	13,429	5	48,576	
FY22	92,197	50,060	54.3%	23,400	5	65,537	
FY23	111,995	60,605	54.1%	34,055	5	85,445	
FY24	127,995	69,719	54.5%	45,319	5	103,595	

Total R&D Investment	R&D Capitialisation	R&D Amortisation	P&L Impact	
	(60.6M)			
		+34.1M	85.5M	
112.0M				

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### **Appendix B:**

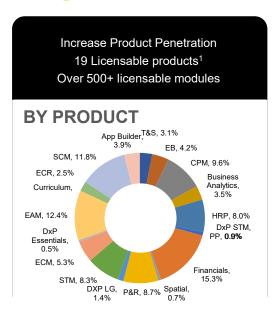
FY	24 Results Analy	sis		
		FY24 \$'000	FY23 \$'000	Var %
	Revenue excl interest	506,981	437,224 <sup>1</sup>	16
	Expenses (excl R&D, interest, D & A)	232,859	204,4942	14
	EBITDAR	274,122	232,730	18
	EBITDAR Margin	54%	53%	
	R&D Expenditure (before capitalisation)	127,995	111,995	14
	R&D as % of Revenue	25%	26%	(1)
	R&D Capitalisation	69,719	60,605	15
	EBITDA	215,846	181,339	19
	EBITDA Margin	43%	41%	
	Depreciation	4,167	2,957	41
	Amortisation	64,606	50,545	28
	EBIT	147,074	127,837	15
	Net Interest Income / (Expense)	5,800	2,016	188
	Profit Before Tax	152,874	129,854	18
	Profit After Tax	118,015	102,876	15

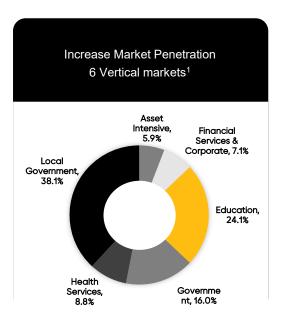
<sup>&</sup>lt;sup>1</sup> FY23 revenue includes a gain of \$7.4m due to the reversal of contingent consideration (earnout) related to Scientia <sup>2</sup> FY23 expenses includes derecognition of acquired intangible assets of \$6.8m related to Scientia

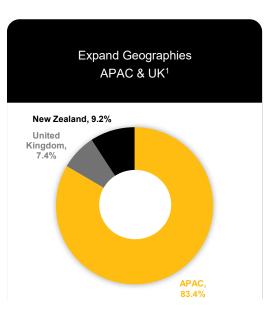
#### **Appendix C:**

#### **Drivers for Long Term Growth**

Diversified revenue streams







Strong, very loyal customer base PROVIDES MISSION CRITICAL SOLUTION - 'STICKY CUSTOMER BASE'

99% + CUSTOMER RETENTION RATE

90% + OF OUR REVENUE IS NOW SAAS and RECURRING<sup>2</sup>

TECHNOLOGYONE GLOBAL SAAS ERP SOLUTION

1 Based on total ARR, 16 core product plus 3 DxP products.



### **Appendix D:**



Glossary

Annual Licence ARR Annual Recurring Revenue relating to annual licence fees for On-premise customers

APAC Asia Pacific - Includes Australia, New Zealand, Malaysia and the South Pacific

ARR Annual Recurring Revenue

Cash Flow Generation (CFG) Cash flow from Operating Cash Flow less capitalised development costs, capitalised commission costs and lease payments

Churn Lost customers
CPS Cents per share

DXP Digital Experience Platform

EBIT Earnings before interest and taxes

EBITDA Earnings before interest, taxes, depreciation, and amortisation

EBITDAR Earnings before interest, taxes, depreciation, amortisation, and research and development costs

EPS Earnings per share

Legacy Licence Fees On-premise licence fees / Perpetual licence fees
LG DXP Local Government Digital Experience Platform

NPAT Net Profit After Tax

NRR Net Revenue Retention

PBT Profit Before Tax

PCP Prior Corresponding Period R&D Research & Development

ROE Return on Equity

R4Q Rolling Four (4) Quarters

SaaS ARR Annual Recurring Revenue relating to customers on SaaS

SaaS + Solution as a Service
TAM Total Addressable Market

# technology'

Making life simple for our community